

2005 Annual Report



Oconto County Department of
Health and Human Services



Department of Health and Human Services

.....promoting healthy and responsible families

501 Park Avenue

920-834-7000

Dear Health and Human Services Board Members:

As you will see in this report, 2005 was another very active year with expenditures again increasing by almost \$1,000,000, which fortunately, is mainly comprised of carry-over funds. These additional funds pay for both the cost to continue services for existing people as well as those for new individuals and families. To provide and coordinate these services, we have a combination of new and experienced staff. As Director of the Oconto County Department of Health and Human Services, what I am most proud of is the professionalism, work ethic, and compassion exhibited by the workers.

From managers to public health staff, economic support workers, administrative staff, and social workers, caseloads and the work that comes with them continue to increase and yet, rarely, if ever, do you hear someone complain. Yes, at times they show their frustration and surely there are no saints amongst them, but it is my belief the reason they continue to plug along is knowing they are making a difference by helping families lead better and safer lives.

Inside this booklet is a very short synopsis of the accomplishments of the staff and what our budget supported during 2005. One of my responsibilities as Director is, to the best of my ability, to assure the employees adequate resources and support to successfully fulfill their job responsibilities. Fortunately my job has been made easier by having a very supportive Board of Directors and knowing that together with the staff we are striving for the same goals and successful outcomes for Oconto County residents.

Thank you for your support,

Craig Johnson, Director
Oconto County Health and Human Services Director

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VISION

Our Vision is to provide or arrange social, financial, medical and emotional support to the people of Oconto County.

Individuals and families will be treated with respect and dignity, and ensured the right to privacy.

MISSION

Oconto County Department of Health and Human Services
...promoting healthy and responsible families.

*OCONTO COUNTY DEPARTMENT OF HEALTH AND HUMAN SERVICES
BOARD OF DIRECTORS AND COMMITTEES 2006*

Lois Trever, Chair
P.O. Box 225
Mountain, WI 54149

Loretta Shellman, Vice Chair
P.O. Box 128
Oconto Falls, WI 54154

Kathy Gohr
8811 Gohr Road
Krakow, WI 54137

Claire Trepanier
139 Messenger Avenue
Oconto, WI 54153

Gerald Beekman
1206 Park Avenue
Oconto, WI 54153

Carolyn Barke
6048 Highway 32
Gillett, WI 54124

James E. Schroeder
10357 Hwy 22 & 32
Gillett, WI 54154

Marie Bartz
3009 Chandler Street
Abrams, WI 54101

Barb Smith
146 Wallis Street
Gillett, WI 54124

LONG TERM SUPPORT COMMITTEE

Gerald Beekman
Michele Braski
Ruth Carriveau
Sue Cota
Kathy Gohr
William Greasby
Jon Hanchett
Debra Konitzer
Doug Kurek
Mike Reimer
Alane Roberts
Oliver Shallow Jr.
Claire Trepanier
Lois Trever

FAMILY SUPPORT ADVISORY COMMITTEE

Lynette Bodoh
Kim Boucher
James Collins
Tana Galbreath
Claire Janssen
Lynn Johnson
Debra Konitzer
Jane Nowak
Michele Olson
Robin Peters
Alane Roberts
Juniper Sundance
Tami Tipler
Jacquelyn Walske
Lori Zuber

CLIENT RIGHTS COMMITTEE

Marie Bartz
Gerald Beekman
Kathy Gohr
James Schroeder

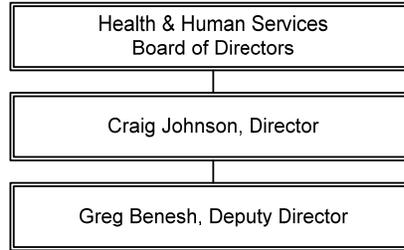
W2 COMMUNITY STEERING COMMITTEE

Carolyn Barke
Marie Bartz
Gerald Beekman
Kathy Gohr
Penny Helmle
Craig Johnson
James Schroeder
Loretta Shellman
Barb Smith
Claire Trepanier
Lois Trever

PERSONNEL COMMITTEE

Carolyn Barke
Loretta Shellman
Barb Smith

HEALTH & HUMAN SERVICES PROGRAM ORGANIZATIONAL CHART



**Administrative Support
Manager
Sharon Bohl**

- Clerical Support
- Finance/Accounts Payable/Accounts Receivable
- Client Intake Screening
- Statistical Reporting
- PC Support
- Representative Payee
- M.A. Transportation
- Patient Assistance
- Third Party Liability
- Benefit Recovery

**Economic Support
Manager
Penny Helmle**

- W2
- Children's Waiver
- SSI Caretaker Supplement
- Food Stamp
- Medical Assistance
- Nursing Home
- Healthy Start
- MAPP
- QMB & SLMB (Medicare)
- Badger Care
- Family Planning Waiver
- Child Day Care, Child Care Resource & Referral
- Fuel Assistance
- Judicare
- Fraud
- Workforce Investment Act
- New Beginnings Work & Training

**Family Services
Manager
Greg Benesh**

- Child Protection Services
- Juvenile Court Services
- Substitute Care
- Kinship Care/ Home Studies
- Mentoring
- Intensive Supervision
- Home Visitor

**Agency Therapeutic &
Quality of Care Manager
Bruce Retzlaff**

- Mental Health and AODA Coordinator
- Community Support Supervisor
- Clinical Supervision
- Client Rights Specialist
- Quality Assurance
- Case Monitor Coordinator
- HIPAA Privacy Officer

**Public Health
Manager
Debra Konitzer**

- Communicable Disease Prevention & Control
 - * Surveillance
 - * Immunization Program
- Health Promotion & Disease Prevention
 - * Healthy Hearts Program
 - * AODA Prevention
 - * SAFE Kids Chapter
 - * Focus on Senior Safety
 - * Paws for Prevention
 - * Wisconsin Well Woman Program
- Human Health Hazard Control
- Public Health Nursing
 - * Healthy Babies Program
 - * Prenatal Care Coordination
 - * Growing Great Kids
 - * Parent Link
- Families First Program
 - * Birth to 3 Services
 - * Family Support Funding
 - * Children's Long Term Support Waiver
- WIC Program
- Quality of Life Project

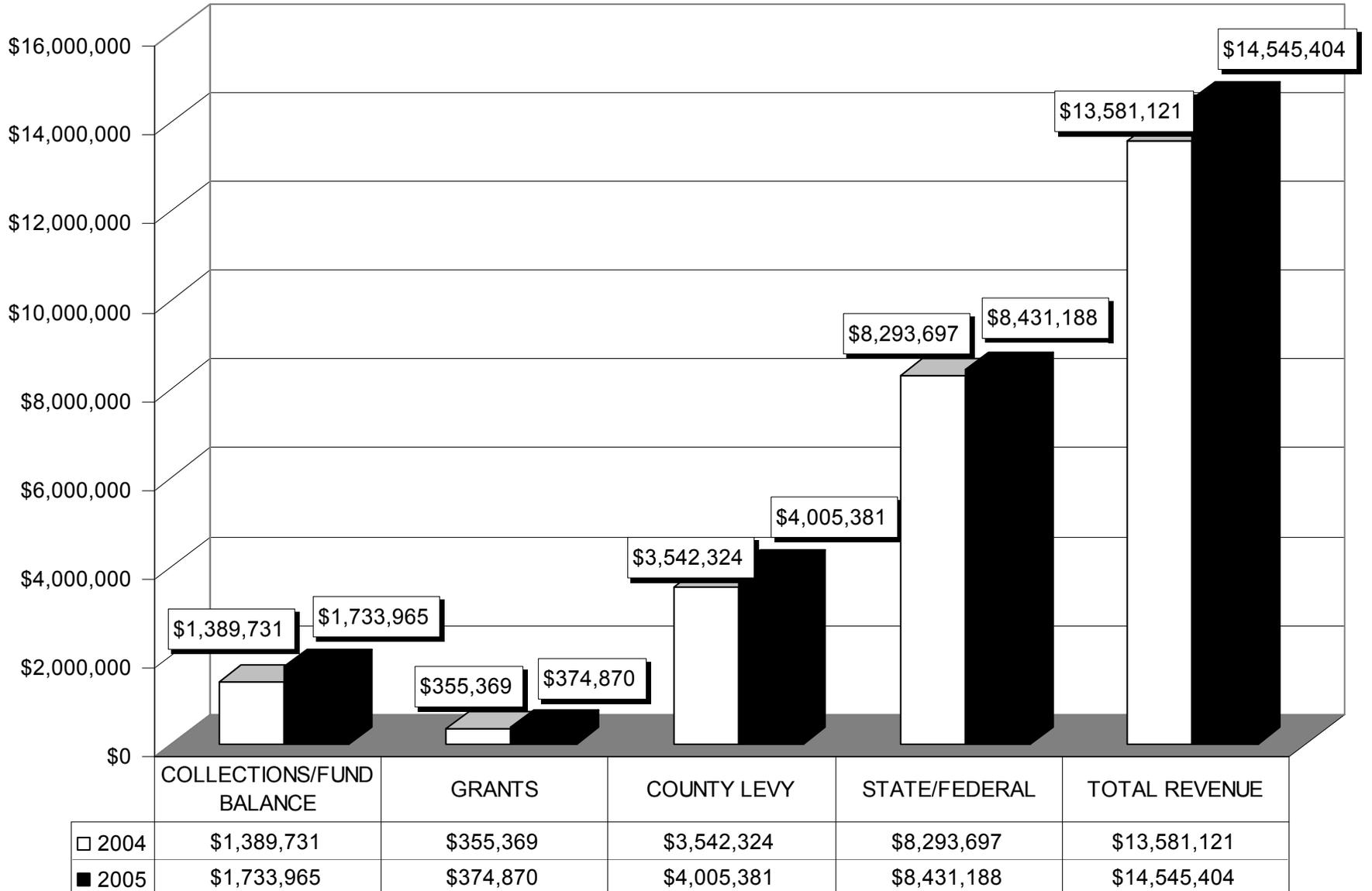
**Community Services
Manager
Michael Reimer**

- Adult Protective Services
- Community Options Program
- Residential Services
- Respite Care
- Case Management
- Mental Health Services
- AODA Services
- Community Support
- Psychological Services
- Psychiatric Services
- Family Court Mediation
- Long Term Care
- Developmental Disabilities Program
- Alzheimer's Family Support Program

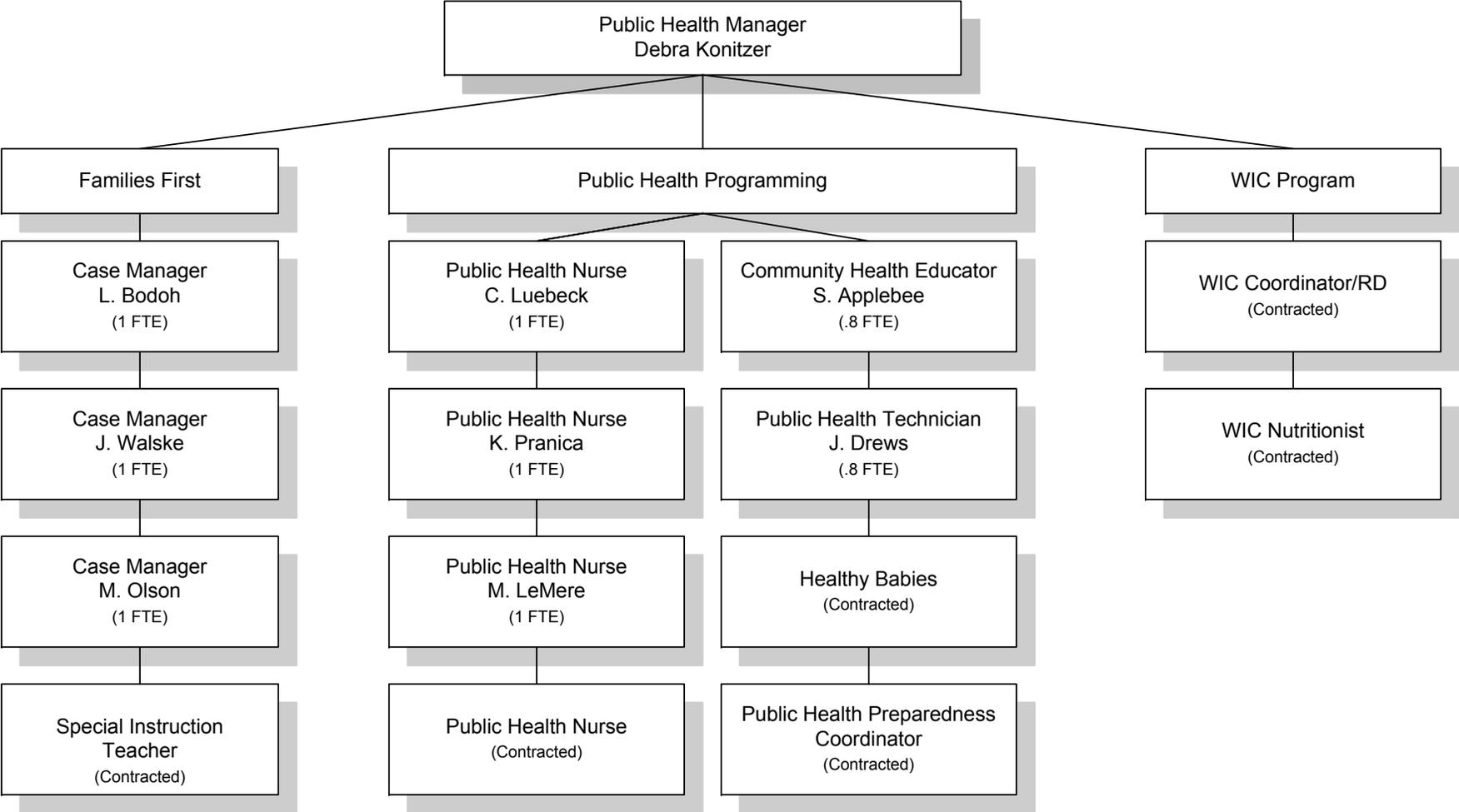
**Vocational Services
Manager
Jody Pristel**

- Case Management
- Sheltered Employment
- Supported Employment
- Developmental Activities
- Satellite Job Center
- New Beginnings Work & Training
- Workforce Investment Act - Out of School Youth
- Food Stamp Employment & Training
- Valpar Vocational Training

**2005 FINANCIAL SUMMARY
OCONTO COUNTY
DEPARTMENT OF HEALTH AND HUMAN SERVICES**



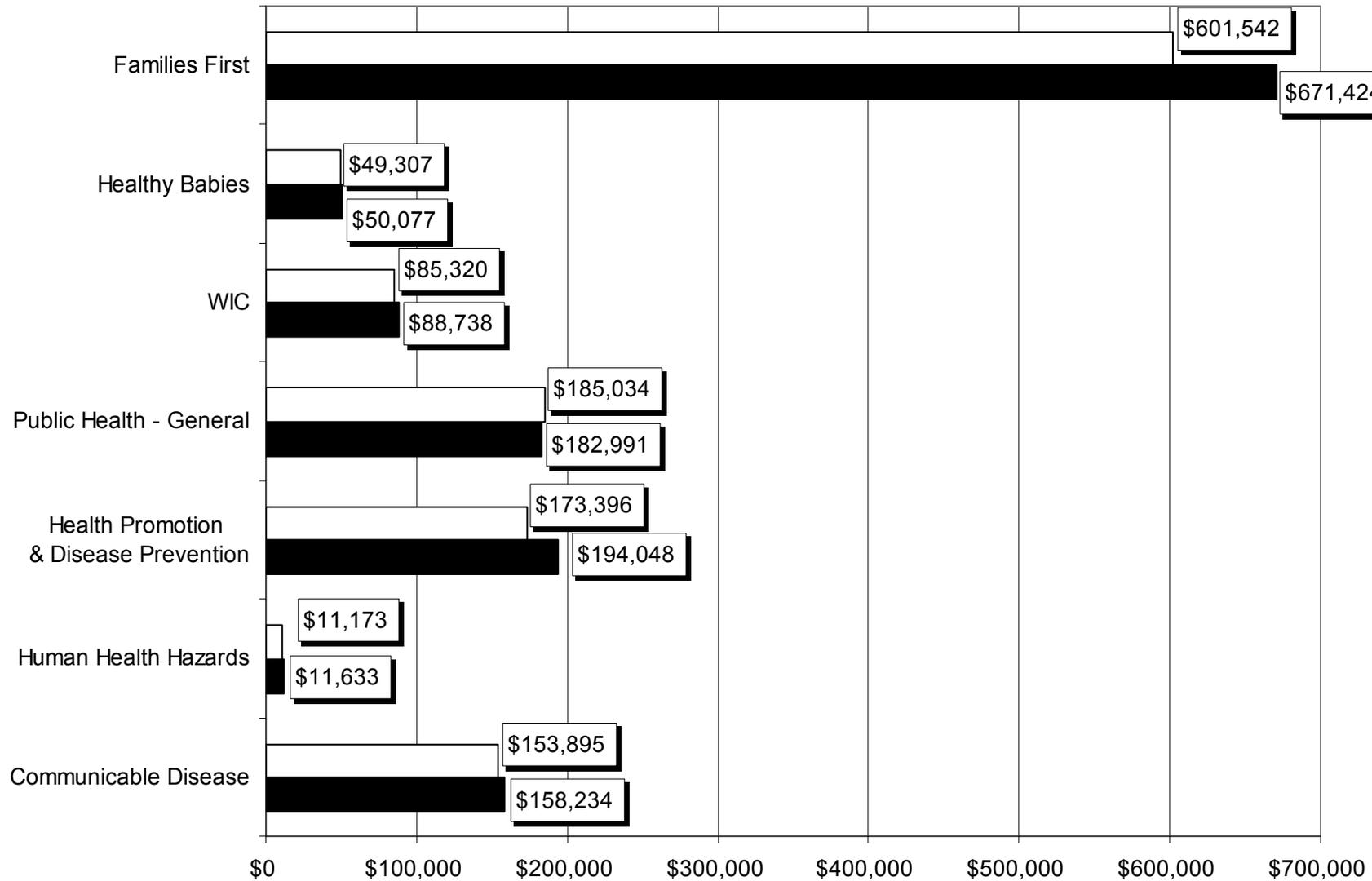
HEALTH & HUMAN SERVICES PUBLIC HEALTH



AUTHORIZED COUNTY POSITIONS: 8
 COUNTY FTE: 7.6
 CONTRACTED POSITIONS: 6

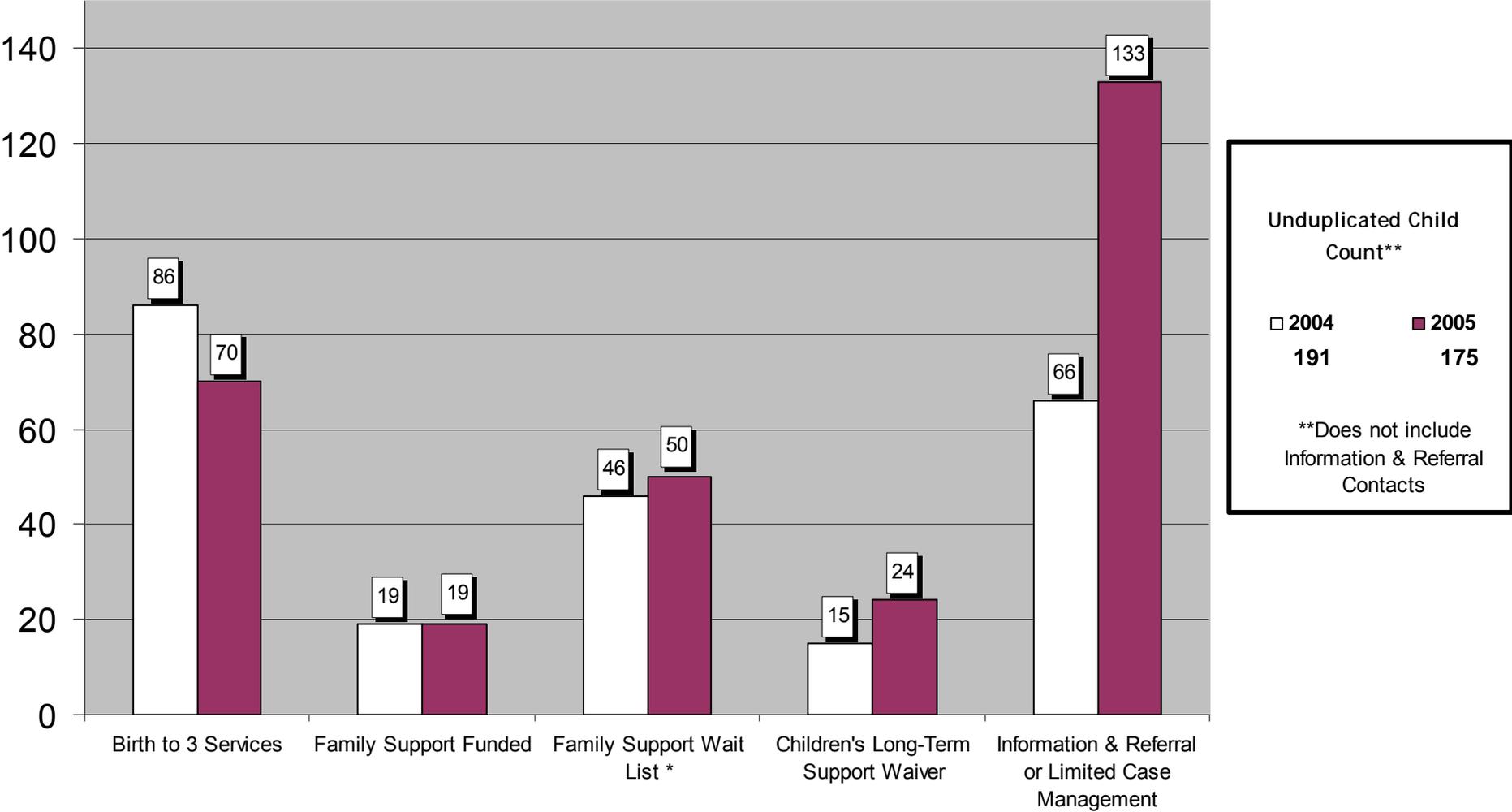
**2005 FINANCIAL SUMMARY
PUBLIC HEALTH DIVISION
TOTAL EXPENSES**

TOTAL EXPENSES	
2004	2005
\$1,259,667	\$1,357,145



2005 Families First Program

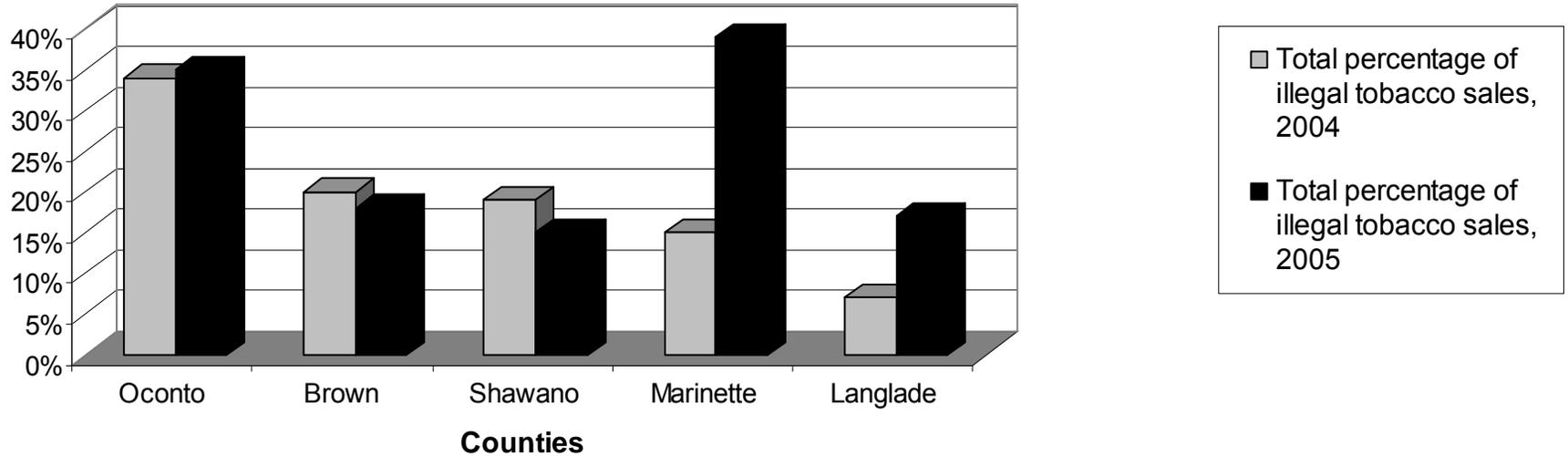
Number of Children Receiving Services



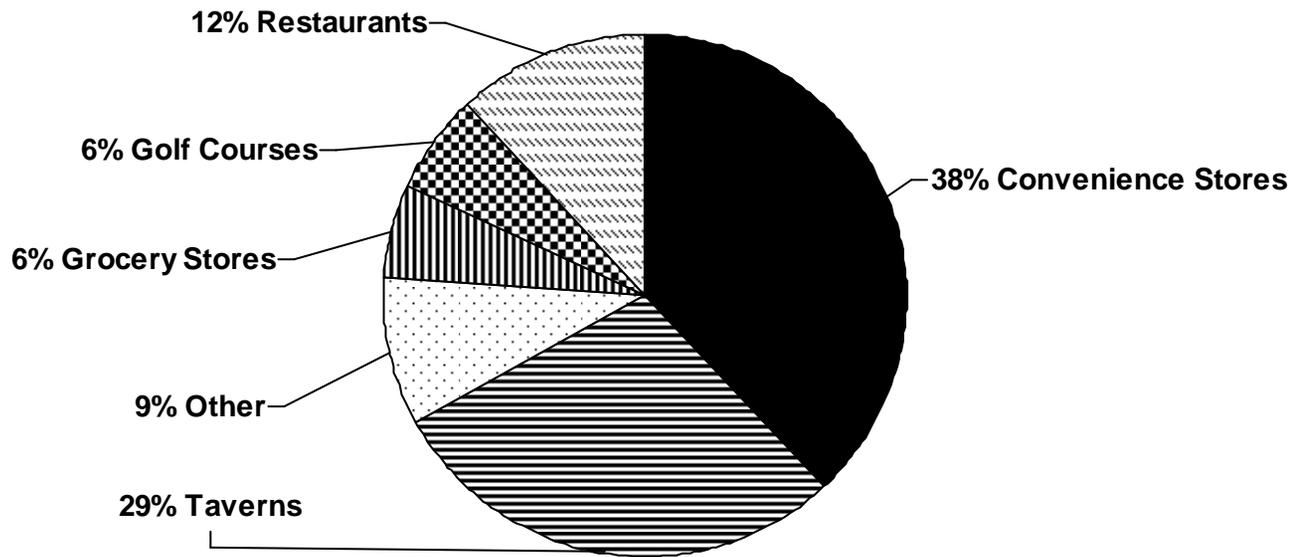
* 12 children on the Family Support Wait List received emergency or end of year funding (average amount \$1048 per child)

2005 Wisconsin Wins Tobacco Vendor Compliance Check Activity

Illegal Tobacco Sales of Area Counties, 2004 vs. 2005



Comparison of Percentages of Illegal Tobacco Sales by Type of Vendor in Oconto County, 2005



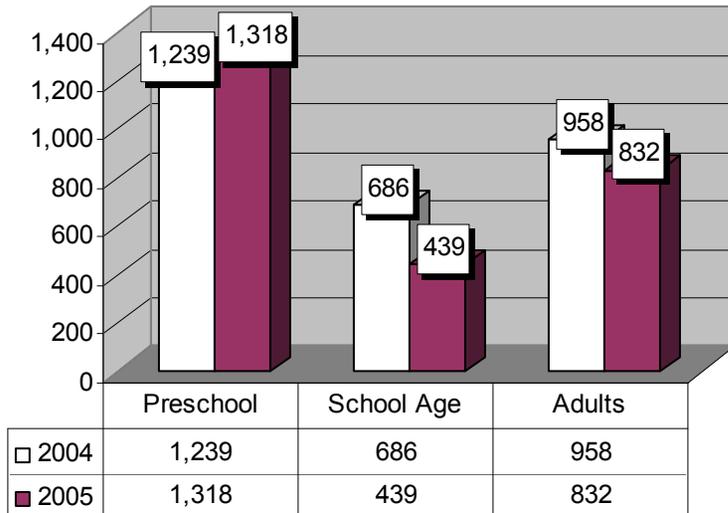
2005

COMMUNICABLE DISEASE PREVENTION & CONTROL

NUMBER OF VACCINES ADMINISTERED

TOTAL 2004 - 2,883

TOTAL 2005 - 2,589



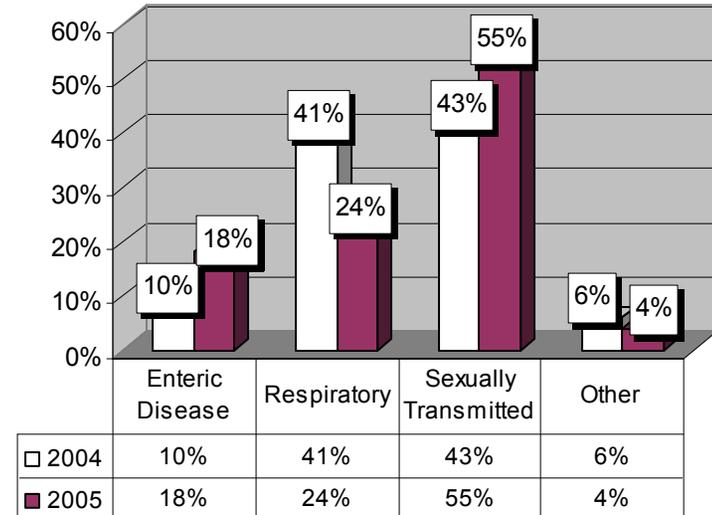
Types of Vaccines Administered

Pneumococcal conjugate vaccine (PCV 7)
Haemophilus influenza type b (Hib)
Tetanus & Diphtheria (Td)
Measles, Mumps, Rubella (MMR)
Diphtheria, Tetanus, acellular Pertussis (DTaP)
Hepatitis B (Hep-B)
Varicella
Influenza
Polio

REPORTED SUSPECTED/CONFIRMED COMMUNICABLE DISEASES

TOTAL 2004 - 203

TOTAL 2005 - 156



Enteric Disease includes: Camplobacter, Salmonella, Shigella, E.Coli, and Cryptosporidium.

Respiratory: Blastomycosis, Pertussis, Tuberculosis

Sexually Transmitted Illnesses include: Gonorrhea, Chlamydia, Syphilis & Herpes

Other includes: Lymes Disease, Meningococcal Disease

2005 PUBLIC HEALTH DIVISION SUMMARY

The **Women, Infant and Children (WIC) Program** served an average of 549 clients per month. **Farmer's Market Nutrition Program**, was available again this year. Through this program, WIC participants are given \$20 in WIC checks to purchase fresh fruits, vegetables and herbs from local Farmer's Markets and farmstands. The fresh produce purchased must be grown in Wisconsin. Another project statewide was the **implementation of a web-based computer system** which forced changes in the program's flow of service provision.

131 reports of human health hazards/animal bites were investigated and action taken.

Oconto County SAFE Kids Chapter activities:

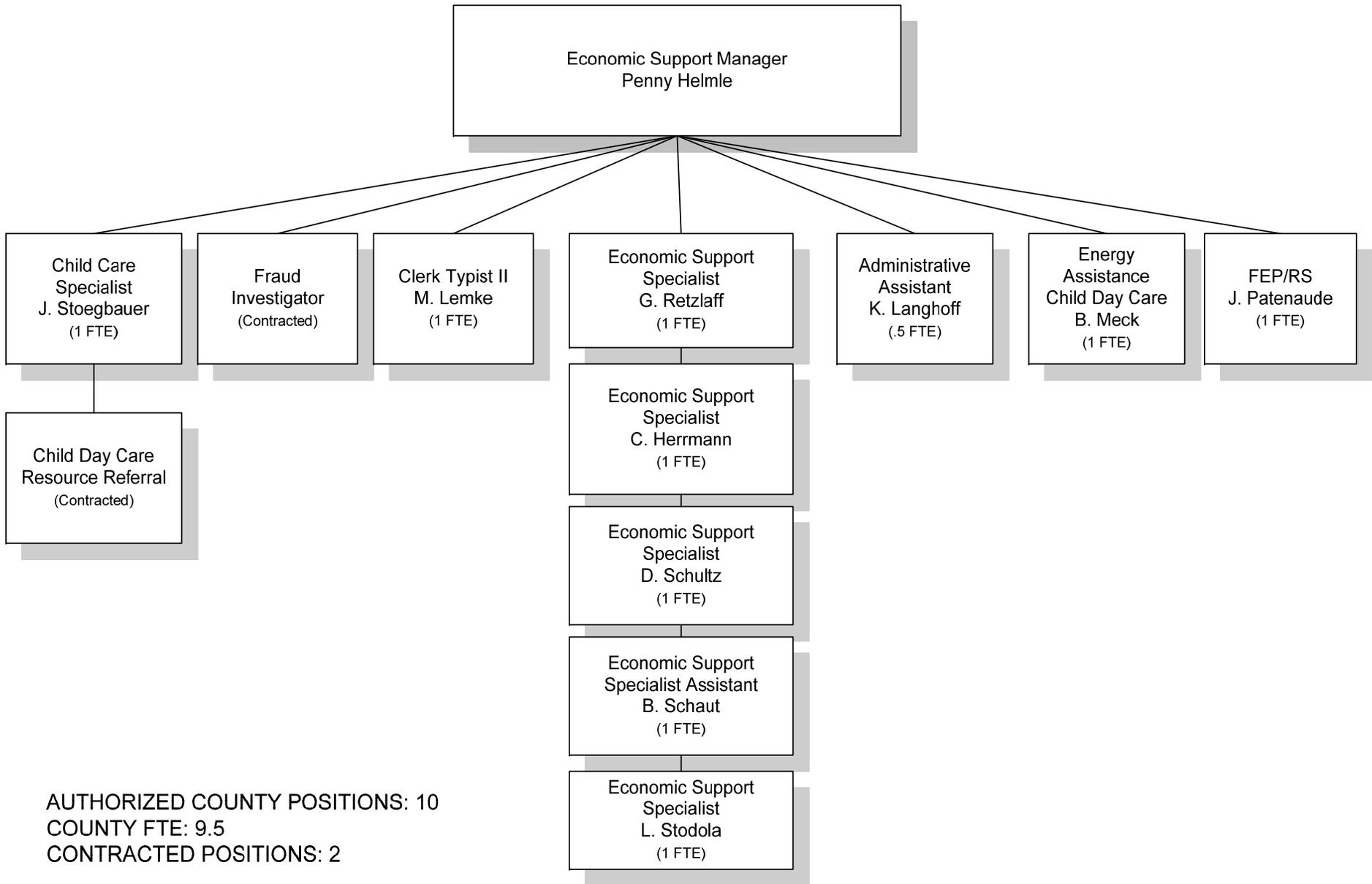
- * Child Passenger Safety
 - * 244 seats were inspected; 12% of the seats arrived installed correctly.
 - * 106 seats were distributed to families;
 - * 41 boosters and 65 seats
 - * 37 were free, 38 at reduced price, and 31 at regular price
 - * Delivering Fire Prevention
 - * Local firefighters, food establishments, and the SAFE Kids Chapter partnered to serve 33 households in 3 communities. They delivered:
 - * pizza (on the fire engine)
 - * fire prevention education
 - * smoke detectors
- The Chapter hopes to expand this program to more communities in 2006.

The **Wisconsin Well Woman Program (WWWP)** is a breast and cervical cancer screening program for limited income, uninsured or underinsured Wisconsin women ages 35-64. In 2005, 100 Oconto County residents received free breast and/or cervical cancer screenings through the WWWP; a 21% increase from 2004 and a 54% increase since the year 2000.

The **Quality of Life Project** continues to support and monitor several programs, including the following:

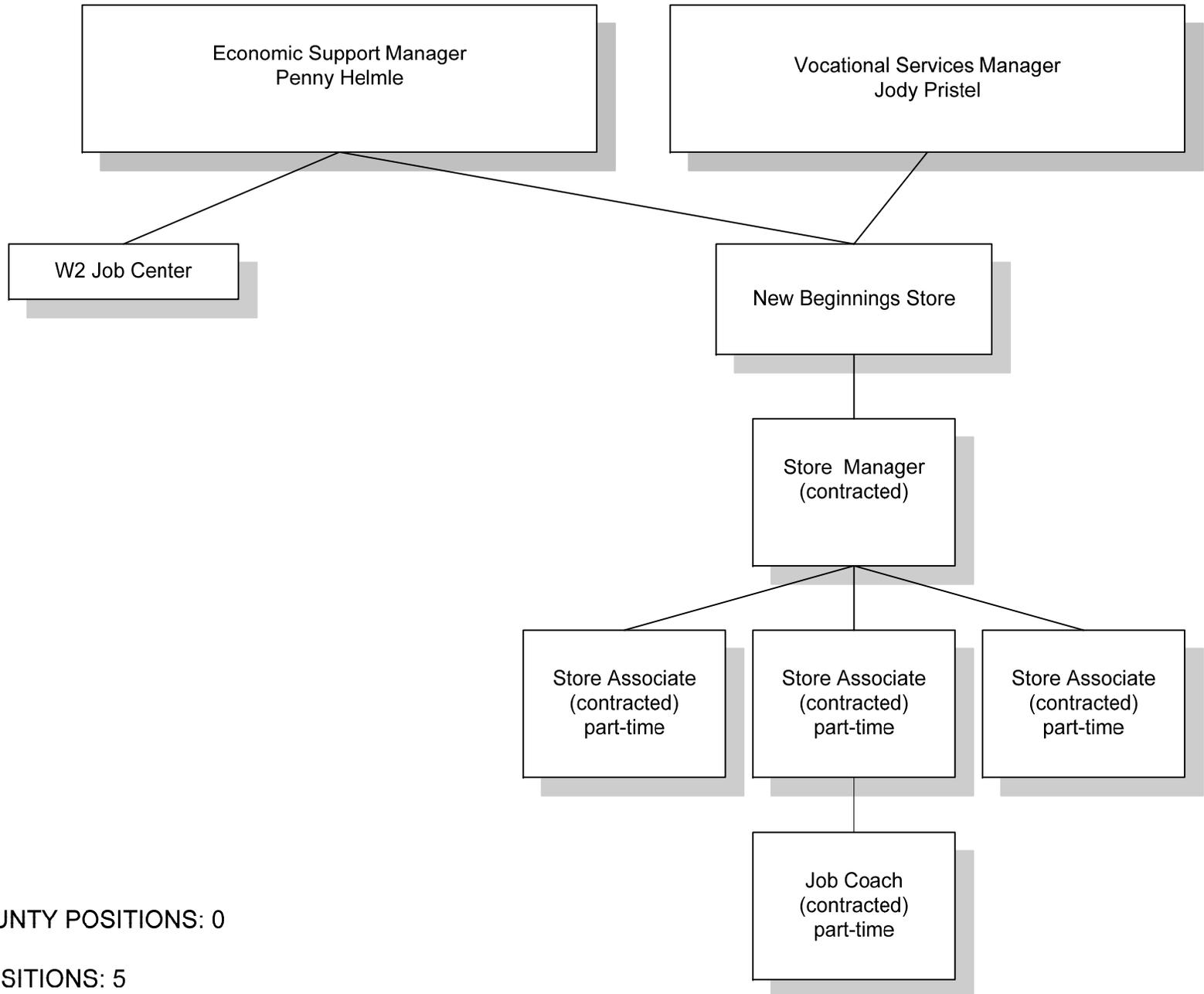
- * Healthy Babies - Oconto County
- * Mentoring Program
- * Parenting Resource Center of Oconto County
- * Oconto County Healthy Hearts Project
- * Child Welfare/Reunification Services
- * Youth Activities such as "Teen Court"
- * ParentLink

HEALTH & HUMAN SERVICES ECONOMIC SUPPORT



AUTHORIZED COUNTY POSITIONS: 10
COUNTY FTE: 9.5
CONTRACTED POSITIONS: 2

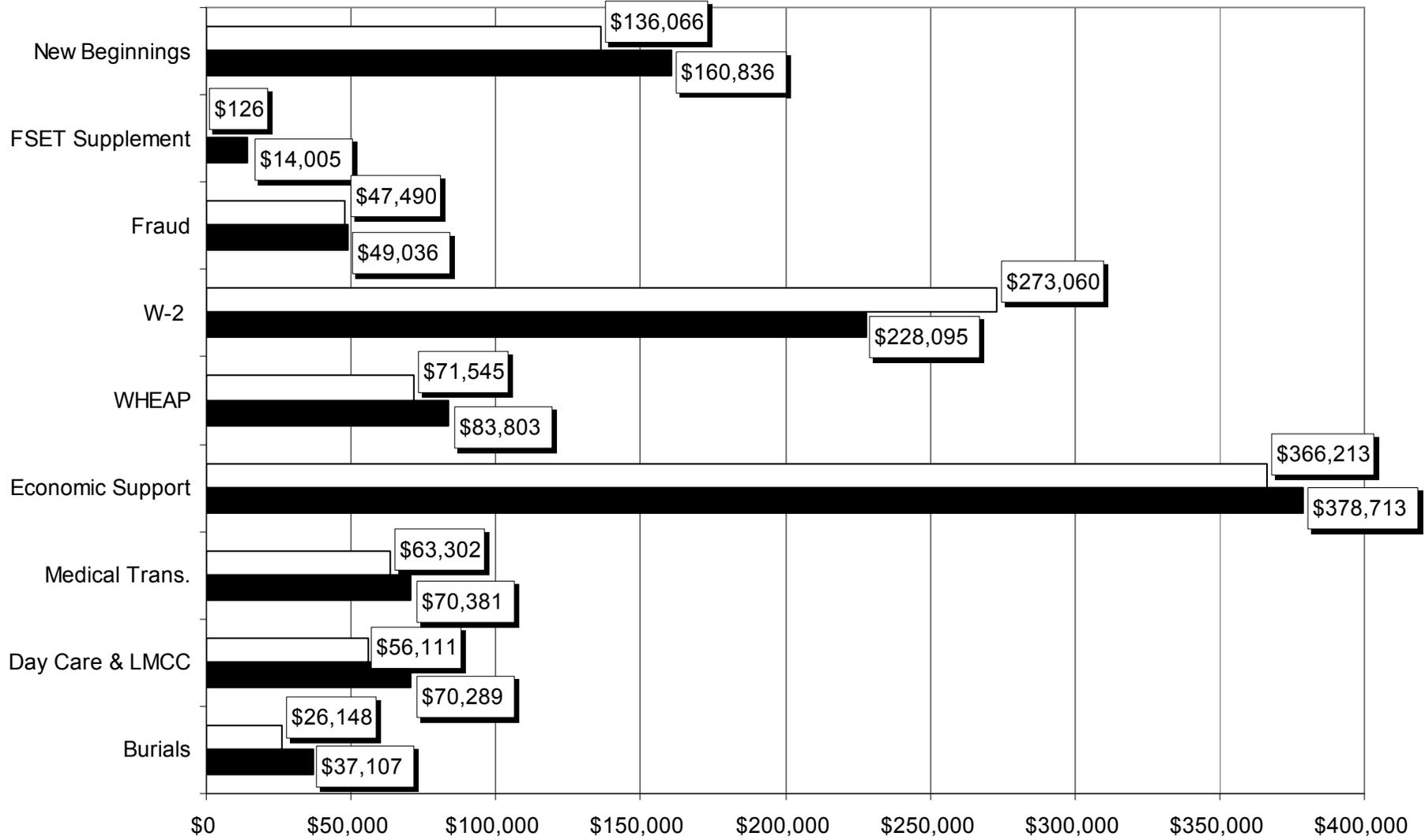
**HEALTH & HUMAN SERVICES
ECONOMIC SUPPORT
W2 JOB CENTER & NEW BEGINNINGS**



AUTHORIZED COUNTY POSITIONS: 0
COUNTY FTE: 0
CONTRACTED POSITIONS: 5

2005 FINANCIAL SUMMARY
ECONOMIC SUPPORT DIVISION
TOTAL EXPENSES

TOTAL EXPENSES	
2004	2005
\$1,040,061	\$1,092,265



WISCONSIN HOME ENERGY ASSISTANCE PROGRAM

2005

	Count	Expenditures
Total Households Applied for Energy Assistance	1,395	
Total Households Paid Energy Assistance	1,285	\$476,566
Total Households Paid LIHEAP Funded Benefits	1,281	\$325,343
Total Households Paid Public Benefit Funded Benefits	824	\$81,223
Total Crisis Assistance Applications (Excluding Furnace)	429	
Total Households Receiving Crisis Assistance (Excluding Furnace)	206	
Total Households Paid Crisis Assistance (Excluding Furnace)	197	\$90,940
Total Households Paid LIHEAP Funded Crisis Applications (Excluding Furnace)	181	\$80,388
Total Households Paid Public Benefit Funded Crisis Applications	21	\$10,552
Total Heating Unit Repairs Paid	22	\$4,245
Total Heating Unit Replacements Paid	38	\$107,086
Total Heating Unit Repairs and Replacements Paid	60	\$111,331
Total Expenditures		\$1,287,674

NEW BEGINNINGS TRAINING SERVICES
STATISTICS FOR 2005

Thirty-two individuals were referred for training.

- * 4 individuals were youth
 - * 2 have successfully completed the training and are in post-secondary education
 - * 2 are working in the community
- * 15 individuals were New View clients
 - * 4 have successfully completed the training and have been referred for Supported Employment
 - * 10 are continuing their training at the store
 - * 1 is employed in the community
- * 9 individuals were FSET clients
 - * 1 is continuing employment
 - * 2 are in job search
 - * 6 are employed in the community
- * 4 individuals were DVR clients
 - * 1 successfully completed the training and is in post-secondary education
 - * 3 are employed in the community

NEW BEGINNINGS FOOD PANTRY PARTICIPATION 2005				
MONTH	HOUSEHOLDS	ADULTS	CHILDREN	TOTAL
JANUARY	103	169	77	246
FEBRUARY	94	150	55	205
MARCH	102	169	79	248
APRIL	95	159	73	232
MAY	103	170	66	236
JUNE	104	175	77	252
JULY	102	158	69	227
AUGUST	94	150	61	211
SEPTEMBER	91	160	70	230
OCTOBER	68	118	52	170
NOVEMBER	77	130	68	198
DECEMBER	87	150	51	201
TOTAL	1,120	1,858	798	2,656

NEW BEGINNINGS EMERGENCY ASSISTANCE REFERRALS—2005		
MONTH	NUMBER OF PEOPLE	DOLLAR AMOUNT
JANUARY	0	0.00
FEBRUARY	4	50.95
MARCH	0	0.00
APRIL	9	49.70
MAY	9	131.76
JUNE	7	145.21
JULY	3	44.88
AUGUST	8	108.05
SEPTEMBER	13	151.35
OCTOBER	2	59.15
NOVEMBER	5	68.04
DECEMBER	10	173.39
TOTAL	70	\$982.48

2005 FRAUD STATISTICS

33 Medical Assistance Overpayments =	\$40,135.54
27 Food Stamp Overpayments =	\$14,733.00
11 Child Daycare Overpayments =	\$12,594.50
21 Energy Assistance =	\$ 5,826.08
1 W2 =	<u>\$ 1,526.42</u>
Total =	<u>\$74,815.54</u>

41 Food Stamp Error Prone Investigations

14 Front End Verification (One turned into a fraud case. Two were denied initial benefits)

2005 W2/ECONOMIC SUPPORT SERVICES DIVISION SUMMARY

NEW BEGINNINGS

- * Fundraising efforts included Younkers' Days, grant writing, cookouts, raffles, 5K Run and golf outing. We are still in partnership with United Way, and are starting a partnership with Sam's Club and GAP, Inc.

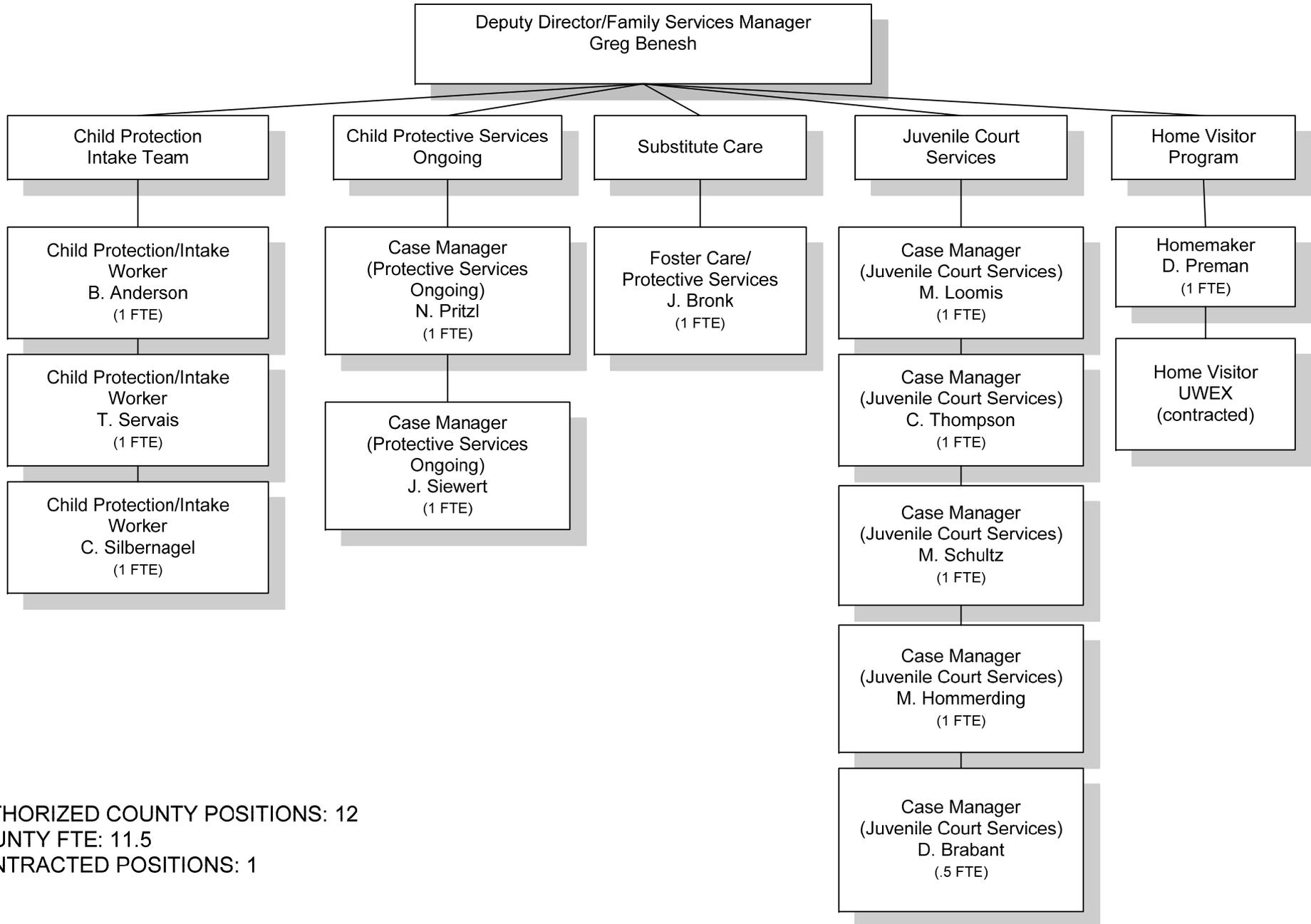
W2/FOOD STAMPS/MEDICAL ASSISTANCE/CHILD CARE

- * CARES Worker Web was implemented in 2005. CARES is the computer system which maintains the W2 and Economic Support Programs. The State switched this program to go web-based and changed the name to CARES Worker Web (CWW).
- * Moved Job Center functions and W2 staff back to Courthouse.
- * 3 year W2 plan written and approved by the State to continue W2 thru 2008.

WHEAP

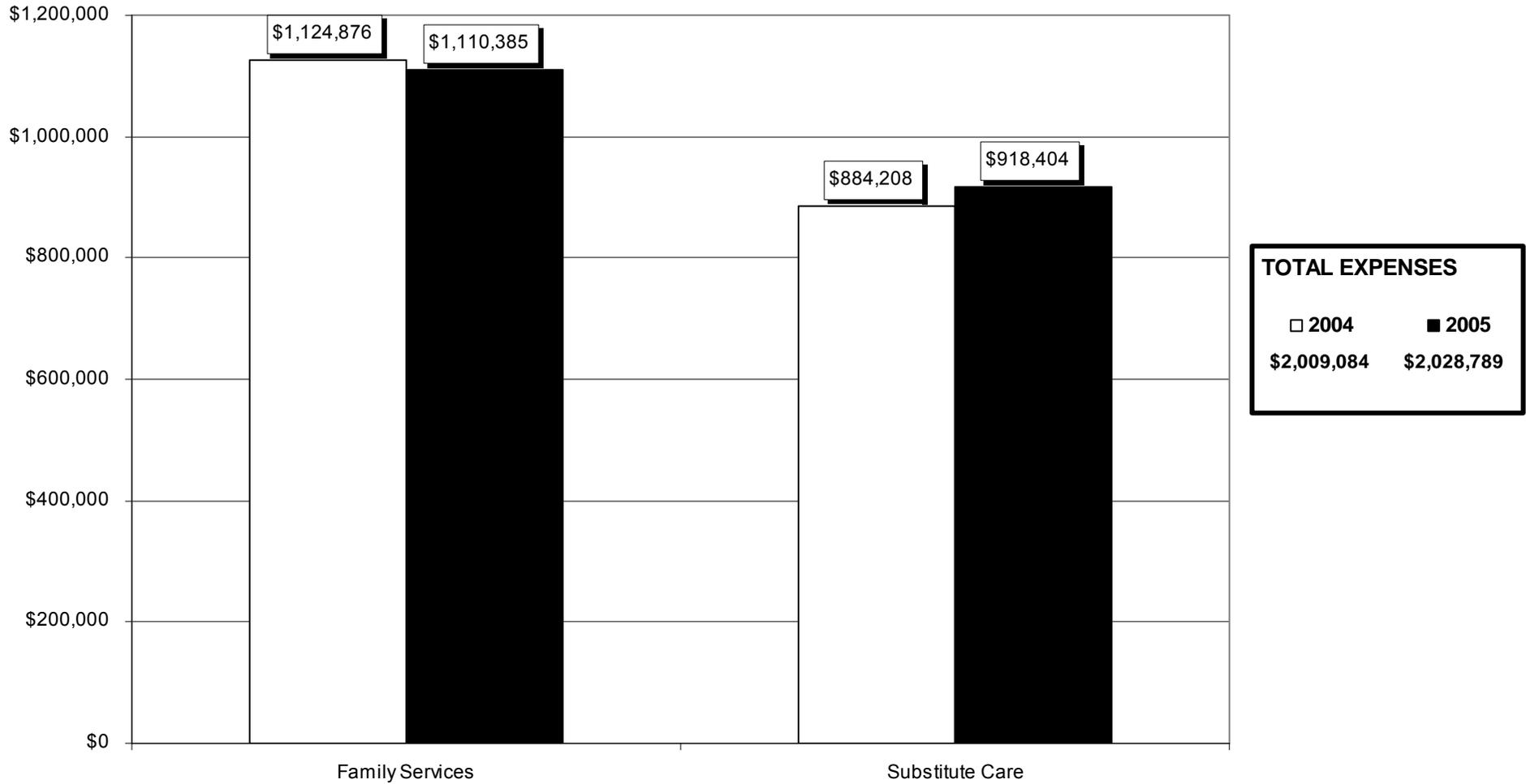
- * New Governor's Energy Assistance Program (GEAP) dollars implemented in 2005/2006 heating year.

HEALTH & HUMAN SERVICES FAMILY SERVICES

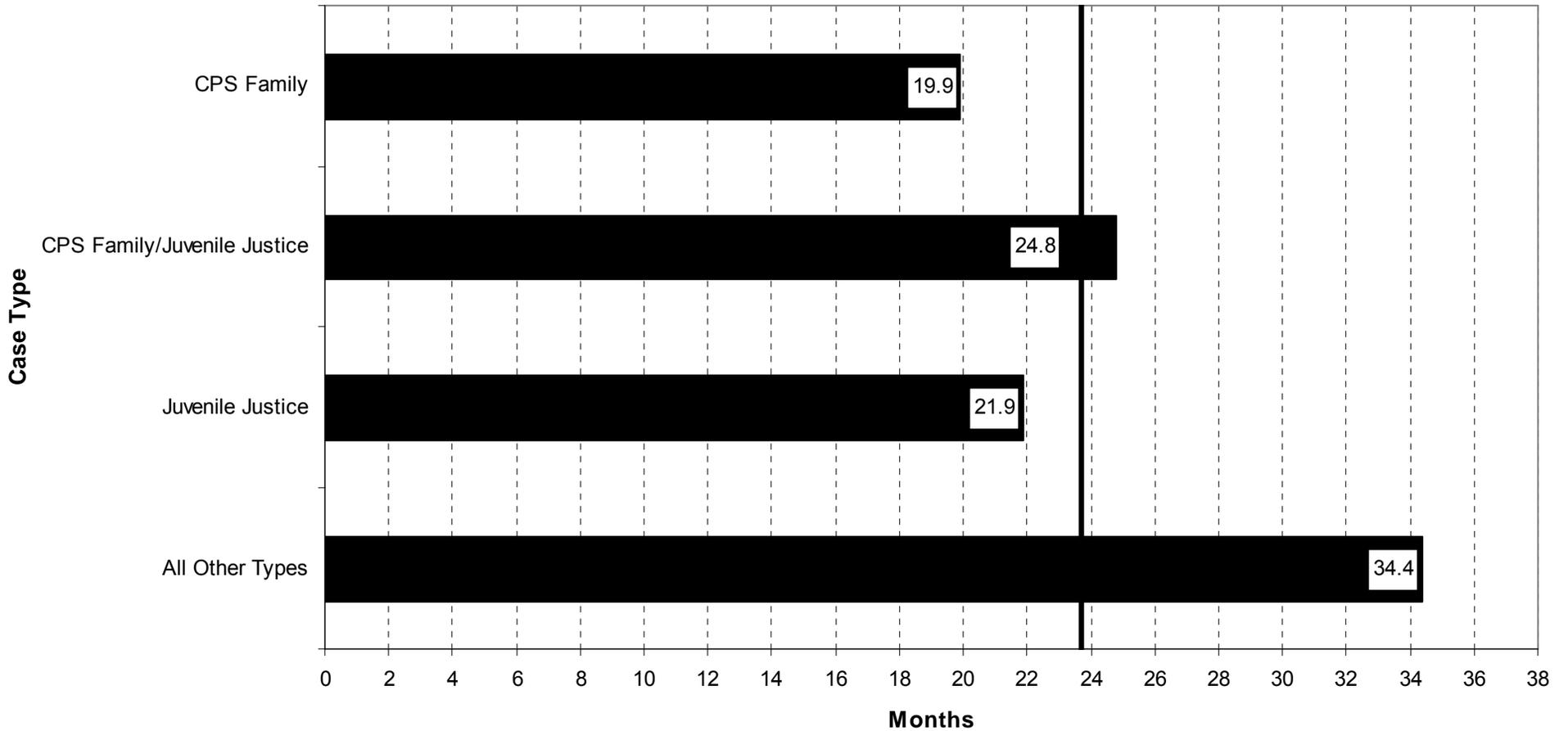


AUTHORIZED COUNTY POSITIONS: 12
 COUNTY FTE: 11.5
 CONTRACTED POSITIONS: 1

2005 FINANCIAL SUMMARY
FAMILY SERVICES DIVISION
TOTAL EXPENSES



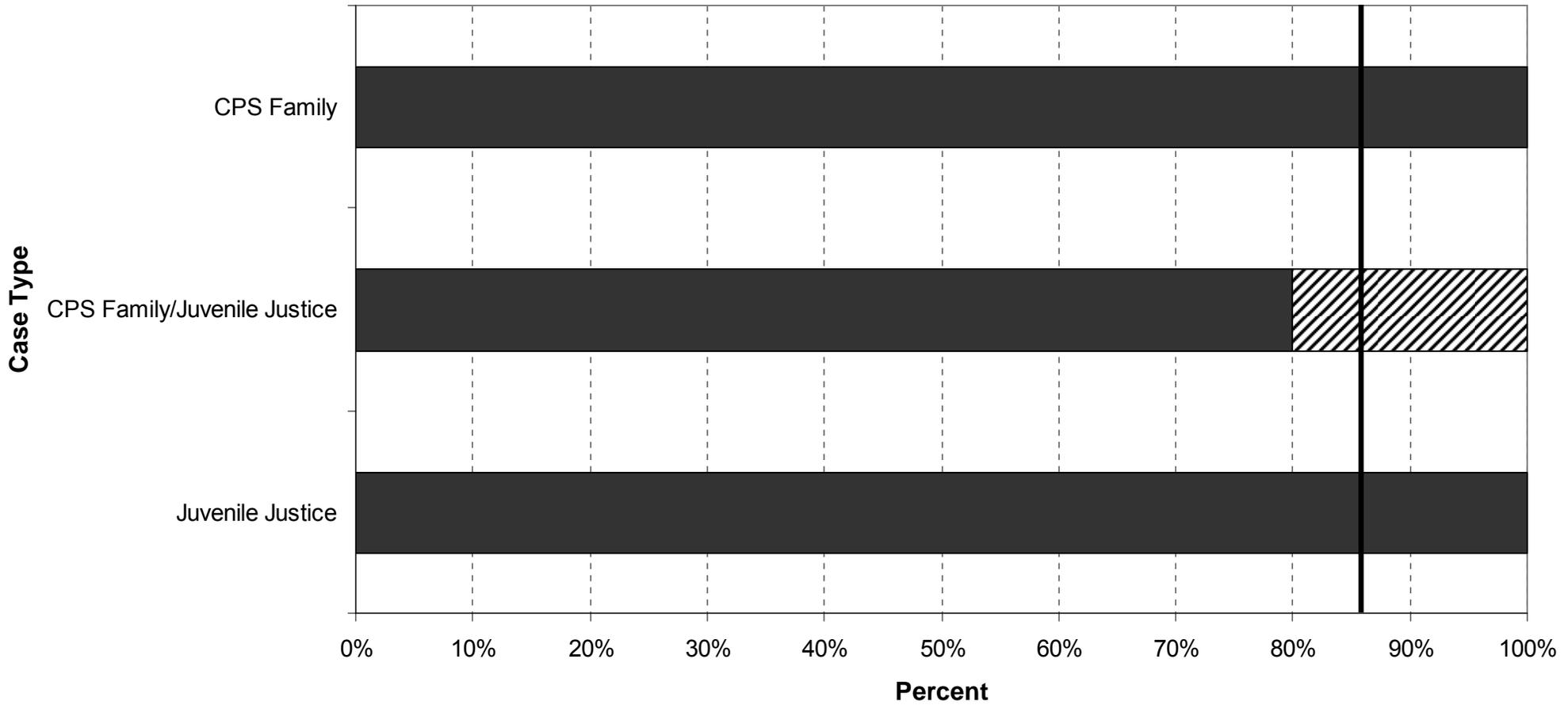
Median Length of Stay - 2005



* State of Wisconsin Performance Expectation (24 Months or fewer)

	Median Length of Stay	Children
Child Protective Services (CPS) Family	19.9	17
CPS Family/Juvenile Justice	24.8	14
Juvenile Justice	21.9	5
All Other Types	34.4	1

Placement Stability - 2005

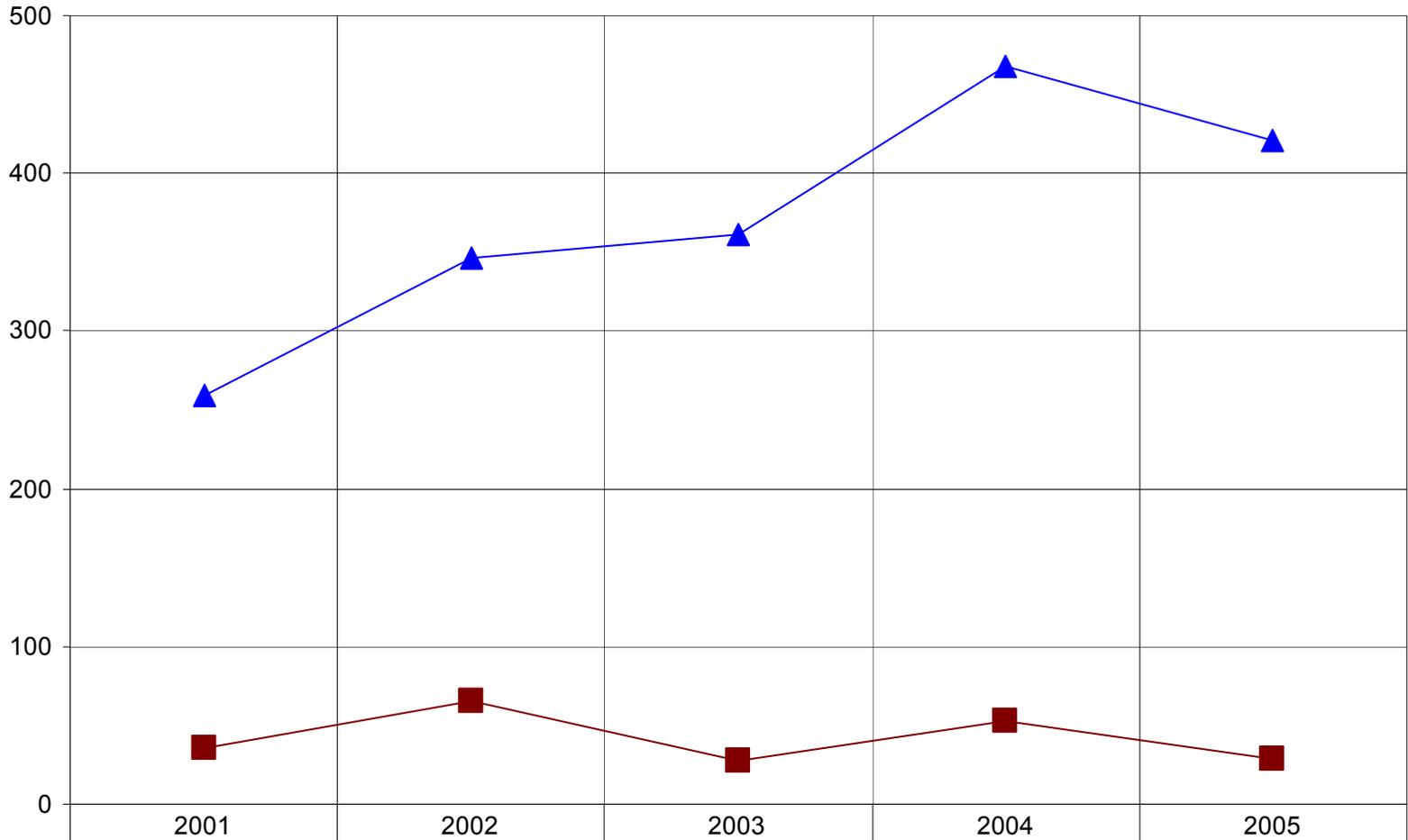
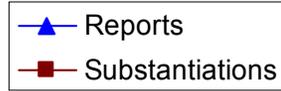


1 or 2 Placement Settings
 3 Placement Settings
 4 Placement Settings
 5 or More Placement Settings

* Child and Family Services Review National Standard (86.7% or more)

	1 or 2 Placement Settings	3 Placement Settings	4 Placement Settings	5 or More Placement Settings	Total
CPS Family	9	100%	0	0%	9
CPS Family/Juvenile Justice	4	80%	0	0%	5
Juvenile Justice	6	100%	0	0%	6

CHILD ABUSE AND NEGLECT REPORTS 2001 - 2005

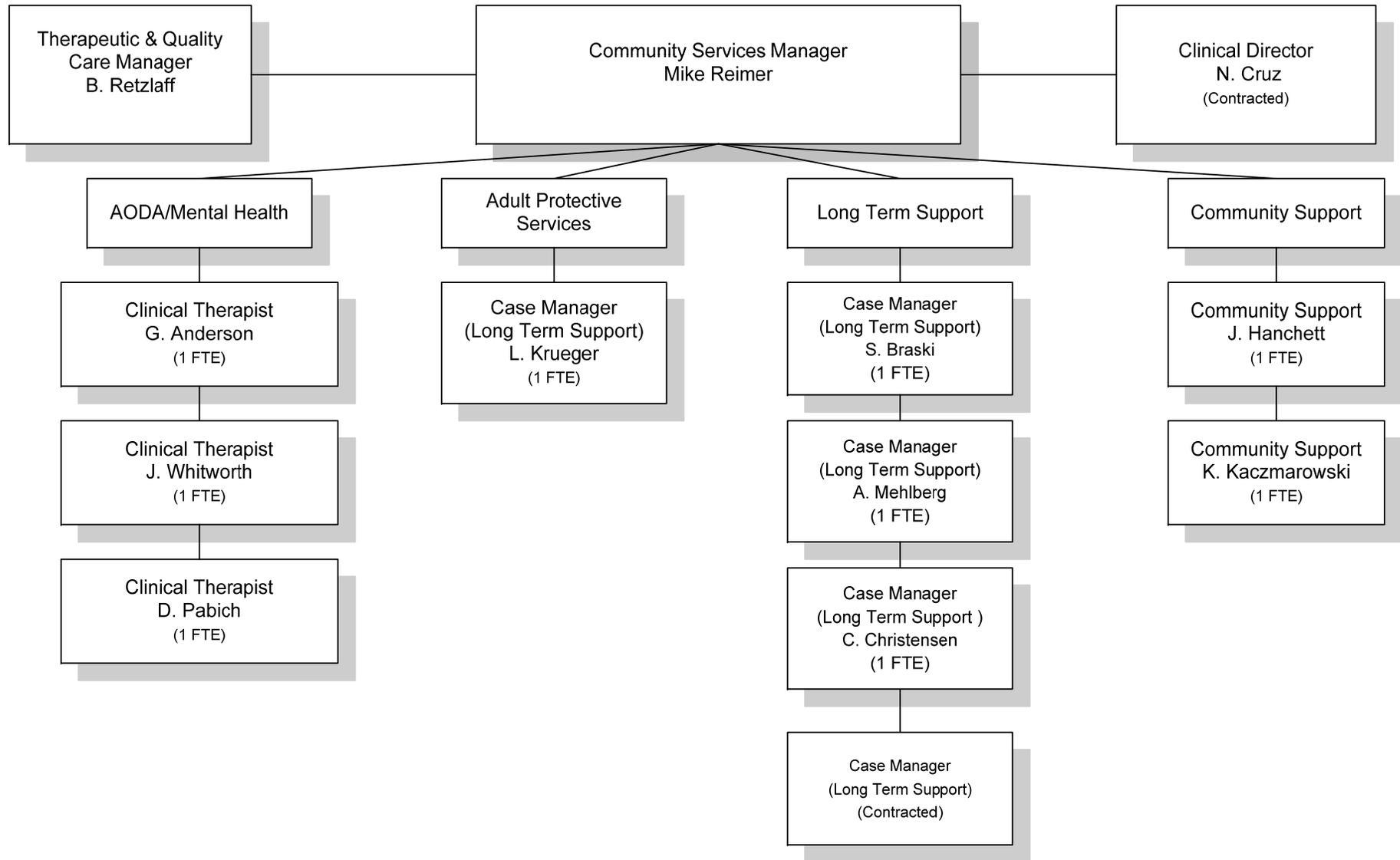


—▲— Reports	259	346	361	468	421
—■— Substantiations	36	65	28	53	29

2005 FAMILY SERVICES DIVISION SUMMARY

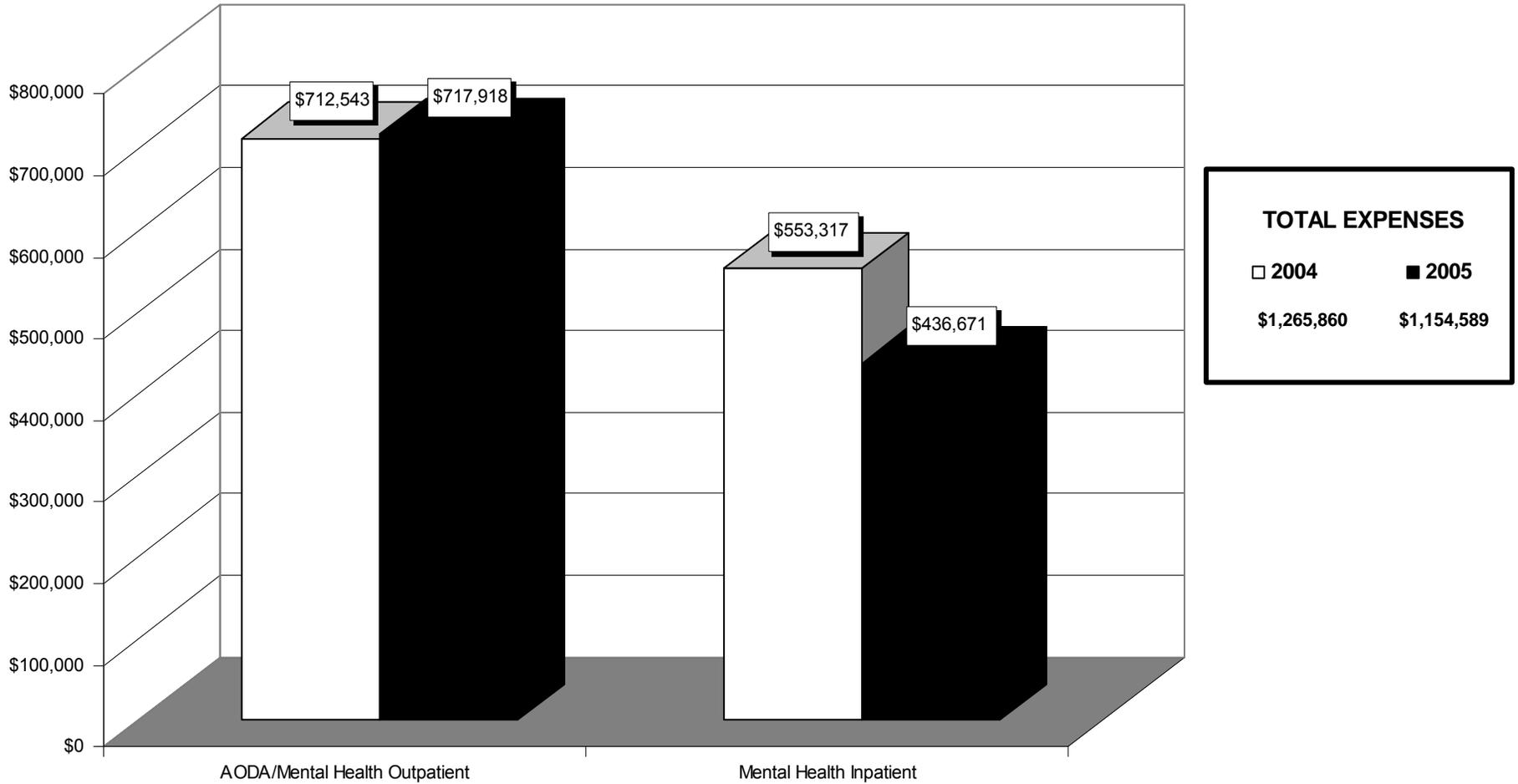
	2004	2005
JUVENILE COURT		
* Number of Referrals	284	250
* Counsel and Release	83	62
* Formal Supervision	115	120
* Other Dispositions	86	68
* Average Caseload Size	40	35
INTENSIVE SUPERVISION PROGRAM		
* Number Served	14	17
* Placed Out of Home	4	5
KINSHIP CARE		
* Number Served	32	35
* Waiting List	8	8
HOME VISITOR PROGRAM		
* Number of Families	34	48
* Individuals Served	112	151
* Home Visits	558	625

HEALTH & HUMAN SERVICES COMMUNITY SERVICES



AUTHORIZED COUNTY POSITIONS: 9
 COUNTY FTE: 9
 CONTRACTED POSITIONS: 2

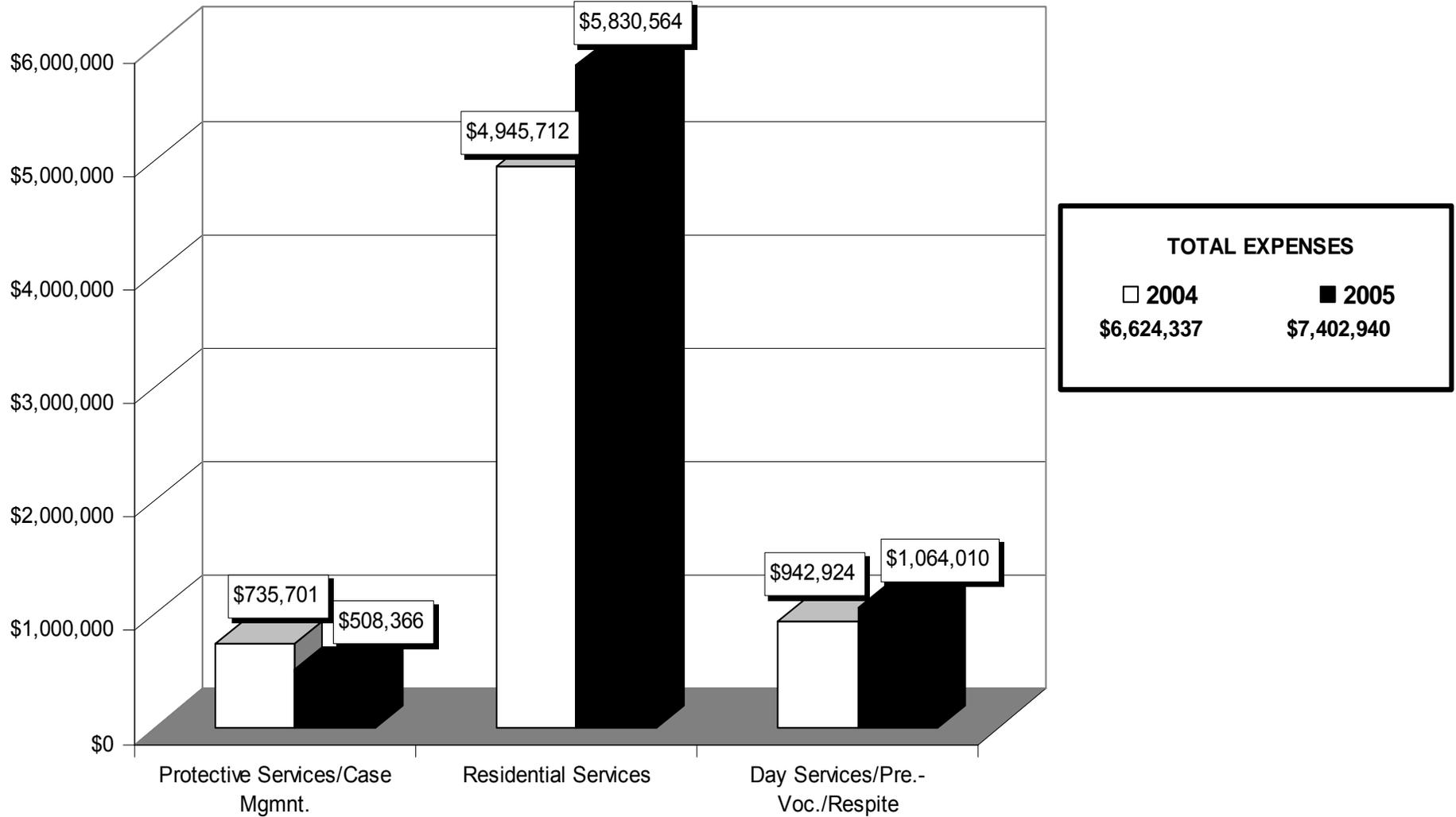
2005 FINANCIAL SUMMARY COMMUNITY CLINICAL SERVICES TOTAL EXPENSES



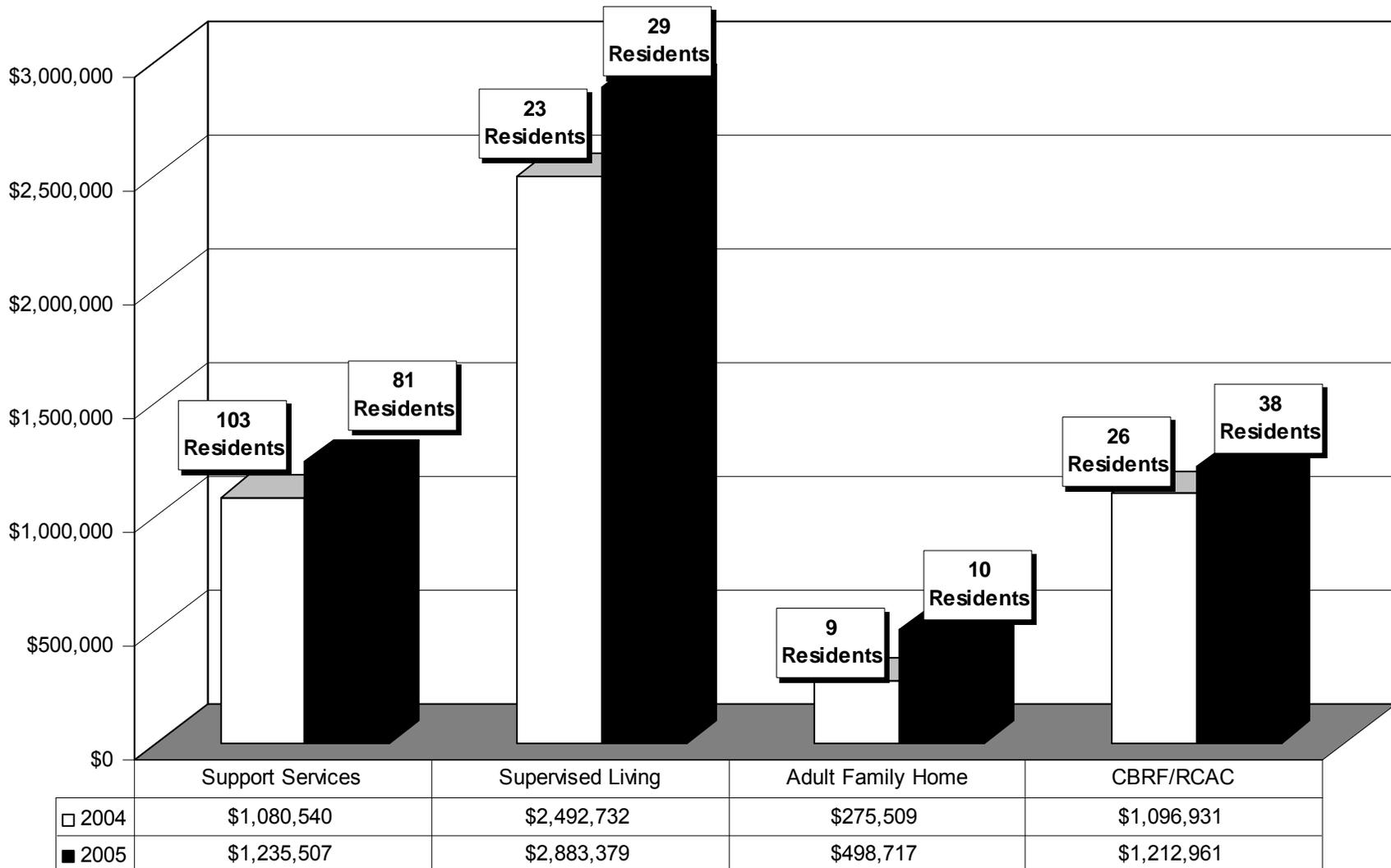
2005 FINANCIAL SUMMARY

COMMUNITY LONG TERM SUPPORT SERVICES

TOTAL EXPENSES



RESIDENTIAL SERVICES



2004 TOTAL EXPENSES - \$4,945,712

2005 TOTAL EXPENSES - \$5,830,564

2005 INPATIENT CARE

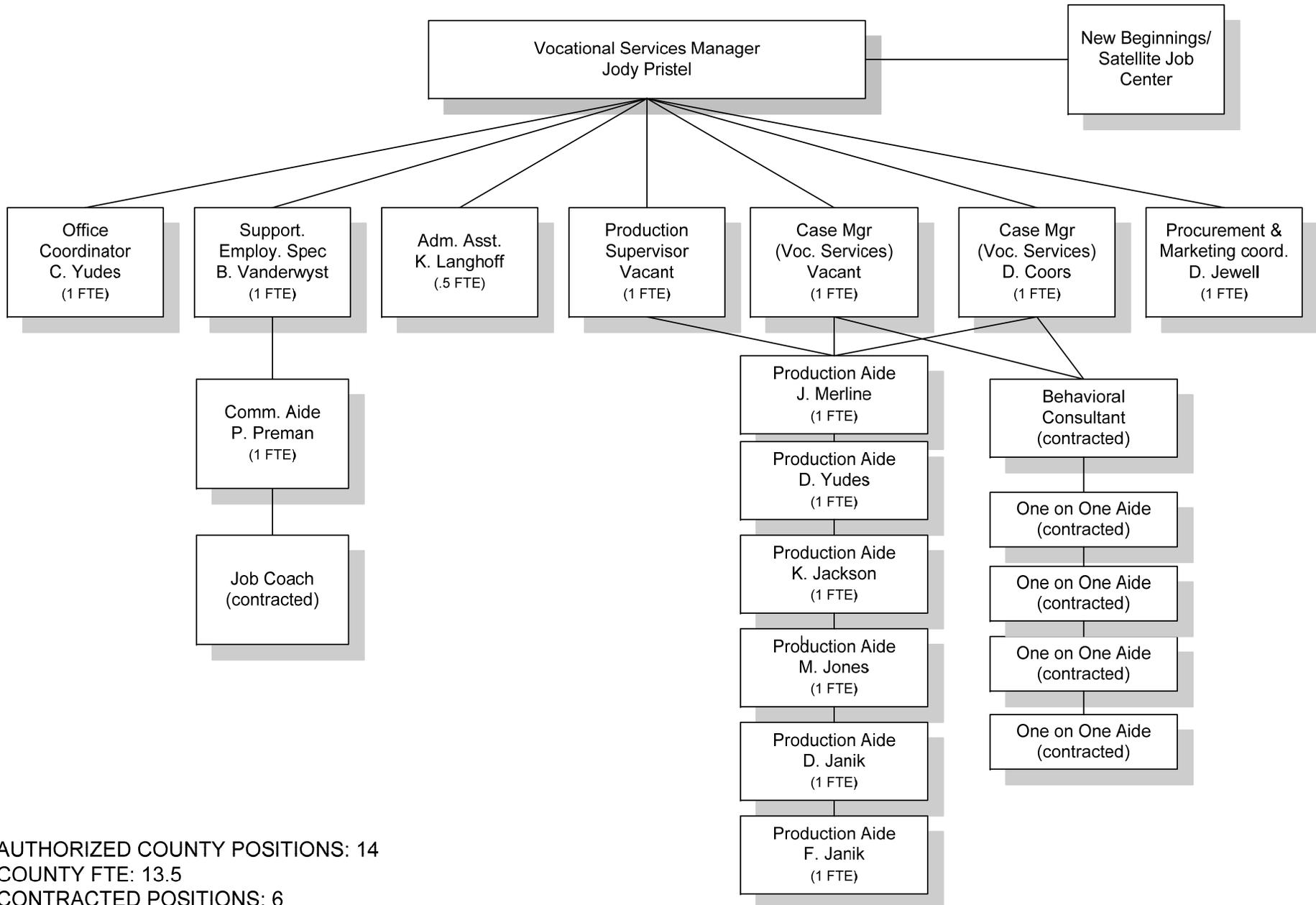
	Number		Average Stay		Cost	
	2004	2005	2004	2005	2004	2005
Mental Health Short Term *	74	64	6 days	4 days	\$199,647	\$132,800
Mental Health Long Term	5	3	109 days	152 days	\$353,670	\$303,871
Total	79	67			\$553,317	\$436,671
Alcohol and Other Drugs (AODA)	22	25	22 days	21 days	\$59,027	\$63,291

* Short term inpatient - under 30 days

2005 COMMUNITY SERVICES DIVISION SUMMARY

	<u>2004</u>	<u>2005</u>
OUTPATIENT CLINIC		
* Number of Clients	433	413
OWI (Operating While Intoxicated)		
* Number of Assessments	190	196
AODA INTENSIVE OUTPATIENT		
* Number of County Paid Clients	6	2
FAMILY COURT MEDIATION		
* Number of Referrals	31	36
* Sessions (excluding orientation)	42	43
COMMUNITY OPTIONS PROGRAM AND MEDICAID WAIVER FUNDING		
* Funded services for 158 elderly and individuals with disabilities		
* Average cost was \$128 per day		
* Private pay nursing home cost is \$150 per day		

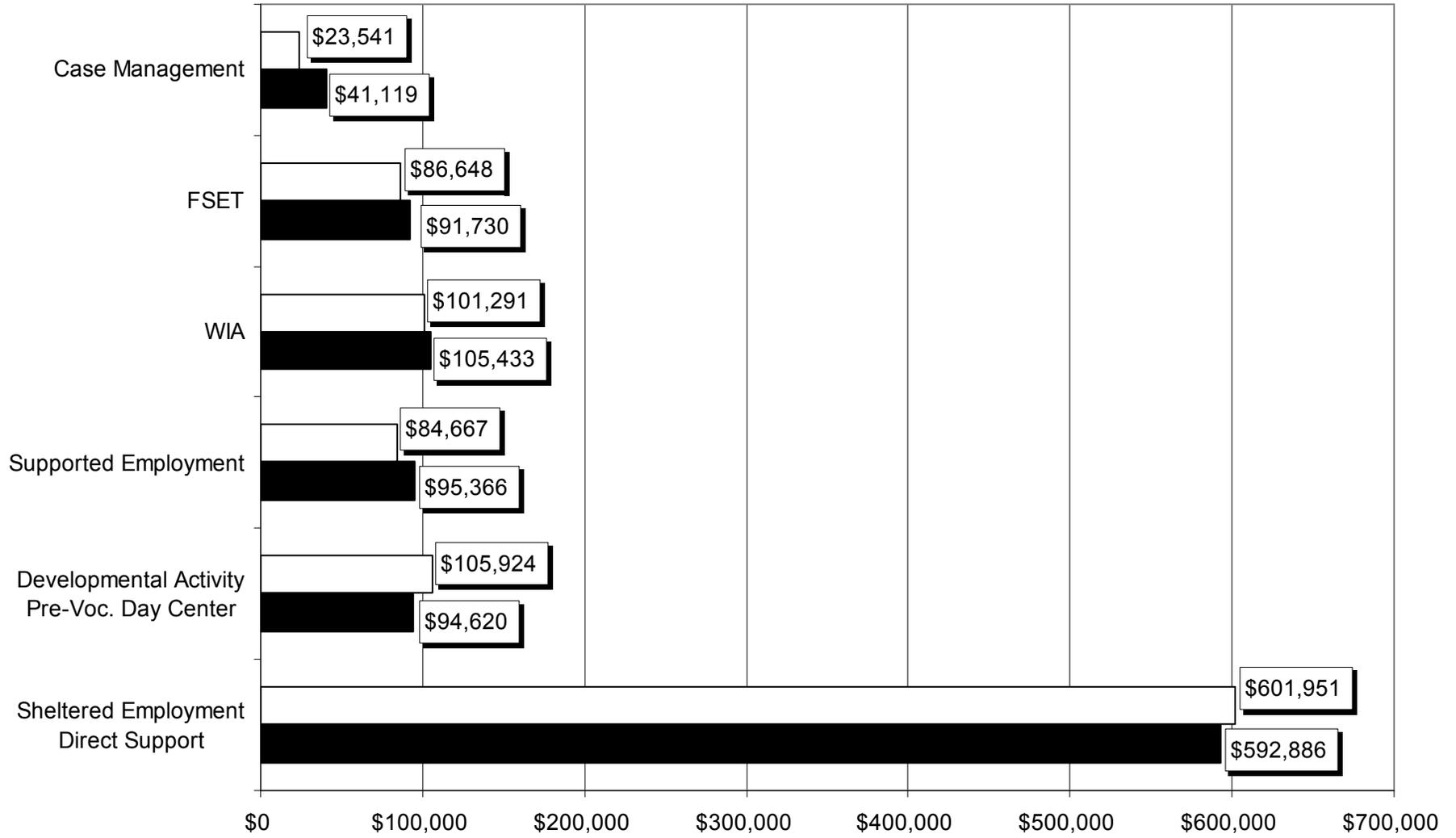
HEALTH & HUMAN SERVICES VOCATIONAL SERVICES



AUTHORIZED COUNTY POSITIONS: 14
 COUNTY FTE: 13.5
 CONTRACTED POSITIONS: 6

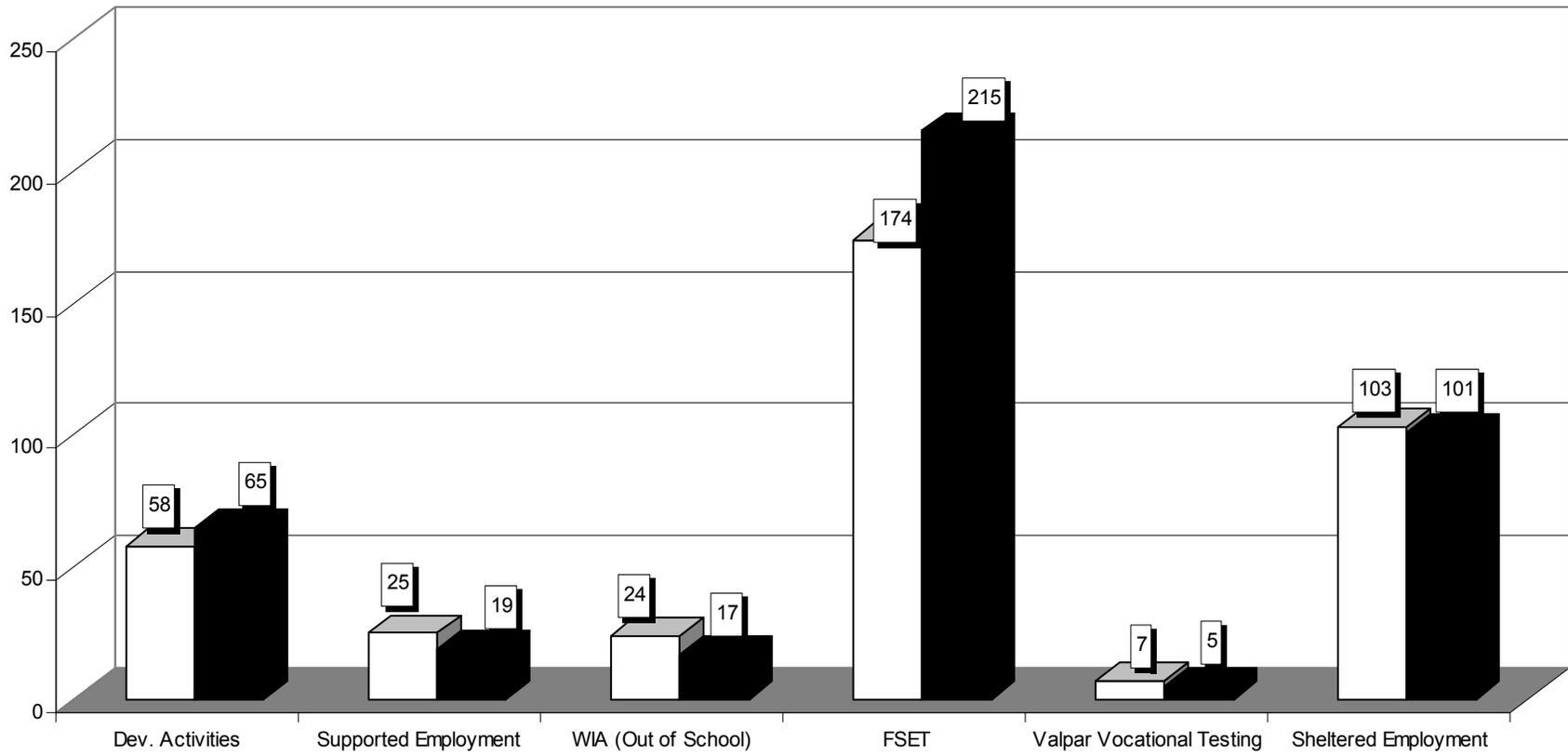
2005 FINANCIAL SUMMARY
VOCATIONAL SERVICES DIVISION
TOTAL EXPENSES

TOTAL EXPENSES	
2004	2005
\$1,004,022	\$1,021,154



NEW VIEW INDUSTRIES TRANSITIONAL PROGRAMMING CLIENT PARTICIPATION

Unduplicated Client Count	
□ 2004	■ 2005
329	331



2005 VOCATIONAL SERVICES DIVISION SUMMARY

Developmental Activities Program

- * Helping Hands Volunteer Group
- * Greeting Card Marketing Program
- * Wreath Fundraising Program

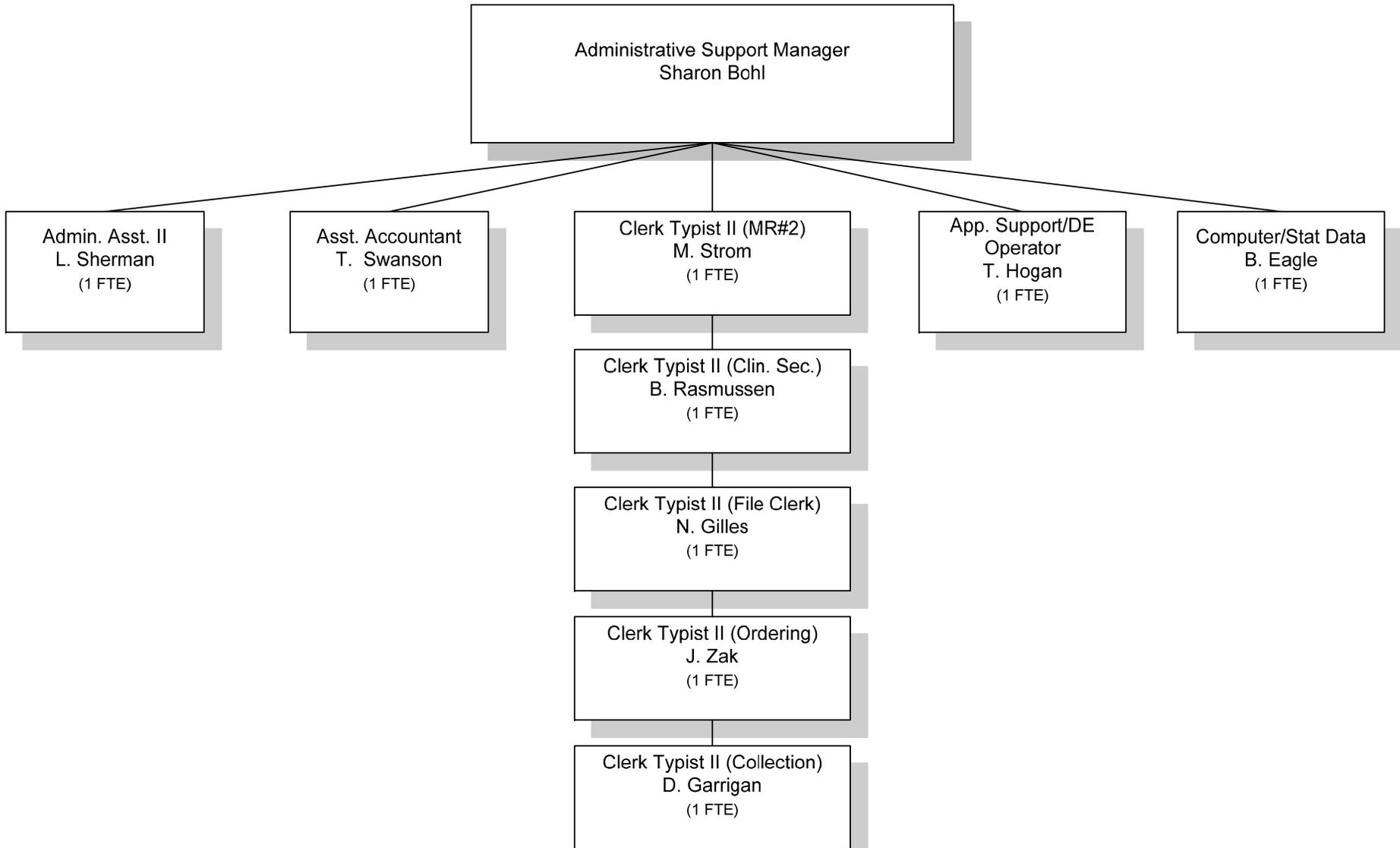
Sheltered Employment

- * Subcontracted with 20 businesses
- * Ventured into partnerships with 3 new companies
- * Manufacturing of greeting cards moved to workshop

Supported Employment

- * 11 Department of Vocational Rehabilitation participants placed in jobs in the community
- * 12 WIA out of school youth participants placed in jobs in the community
- * 124 FSET participants gained employment
- * Awarded Grant from DWD to provide Supported Employment Services to the chronically mentally ill
- * Staff certified as Benefits Analysis Specialist
- * Awarded grant to perform Benefits Analysis, 37 Benefits Analysis completed
- * Medicare Part D outreach to community

HEALTH & HUMAN SERVICES ADMINISTRATIVE SUPPORT



AUTHORIZED COUNTY POSITIONS: 9
COUNTY FTE: 9
CONTRACTED POSITIONS: 0

2005 FINANCIAL SUMMARY ADMINISTRATIVE SUPPORT DIVISION TOTAL EXPENSES

