

Oconto County Department of  
Health and Human Services



# 2008 Annual Report

*...Promoting healthy and responsible families*

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# Director's Letter

Dear Health and Human Services Board Members:

This annual report provides a synopsis of what occurred in various Health and Human Services programs in 2008 and acts as a starting point for discussion of what is being or should be considered for the future.

A thorough review of statistics shows that the poor economy has started to impact our service delivery. Not only were our Economic Support caseload numbers up by approximately 16%, but we also saw a 15% increase in both outpatient clients and OWI assessments. Additionally, there was a 10% increase in the number of residents funded for short term inpatient services. Even the average monthly WIC usage rose to an all time high. Unfortunately, many of the numbers continued this trend into 2009.

Is there a correlation between our statistics and the pressure felt by our communities? Probably, but that is why we exist. I believe we will see more of the same at least in the short term. The struggle will be the shrinking available funds. However, with you and the County Board's continuous support, we will do our best to properly manage our resources and provide quality services for the residents of Oconto County.

Thank you for your support,

Craig Johnson, Director  
Oconto County Health and Human Services Director

## VISION

Our Vision is to provide or arrange social, financial, medical and emotional support to the people of Oconto County.

Individuals and families will be treated with respect and dignity, and ensured the right to privacy.

## MISSION

Oconto County Department of  
Health and Human Services

... promoting healthy and responsible families.

# Board of Directors and Committees 2008

Lois Trever, Chair  
P.O. Box 225  
Mountain, WI 54149

Claire Trepanier  
139 Messenger Avenue  
Oconto, WI 54153

Jim Lacourciere  
317 Madison Street  
Oconto, WI 54153

Loretta Shellman, Vice Chair  
P.O. Box 128  
Oconto Falls, WI 54154

Rose Stellmacher  
P O Box 122  
Oconto, WI 54153

Marie Bartz  
3009 Chandler Street  
Abrams, WI 54101

Kathy Gohr  
8811 Gohr Road  
Krakow, WI 54137

Carolyn Barke  
6048 Highway 32  
Gillett, WI 54124

Barb Smith  
146 Wallis Street  
Gillett, WI 54124

## **LONG TERM SUPPORT COMMITTEE**

Randy Anderson  
Gerald Beekman  
Michele Braski  
Ruth Carriveau  
Sue Cota  
Kathy Gohr  
William Greasby  
Jon Hanchett  
Debra Konitzer  
Doug Kurek  
Mike Reimer  
Alane Roberts  
Oliver Shallow Jr.  
Claire Trepanier  
Lois Trever

## **FAMILY SUPPORT ADVISORY COMMITTEE**

Lynette Bodoh  
Kim Boucher  
James Collins  
Dawn Coors  
Tana Galbreath  
Claire Janssen  
Debra Konitzer  
Jane Nowak  
Michele Olson  
Robin Peters  
Jacquelyn Walske  
Lori Zuber

## **W2 COMMUNITY STEERING COMMITTEE**

Carolyn Barke  
Marie Bartz  
Kathy Gohr  
Penny Helmle  
Craig Johnson  
Jim Lacourciere  
Loretta Shellman  
Barb Smith  
Rose Stellmacher  
Claire Trepanier  
Lois Trever

## **CLIENT RIGHTS COMMITTEE**

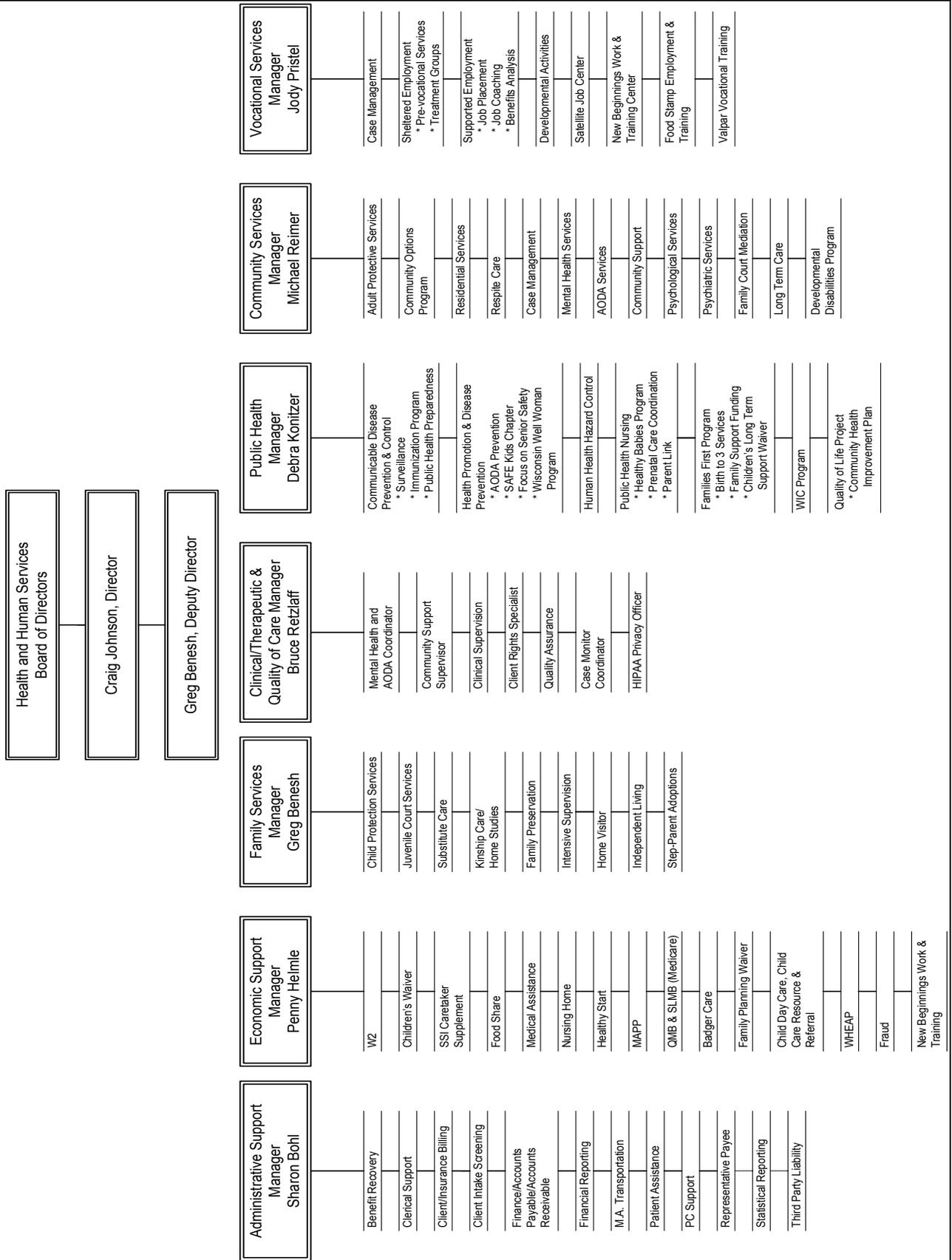
Marie Bartz  
Jim Lacourciere  
Rose Stellmacher

## **PERSONNEL COMMITTEE**

Carolyn Barke  
Loretta Shellman  
Barb Smith

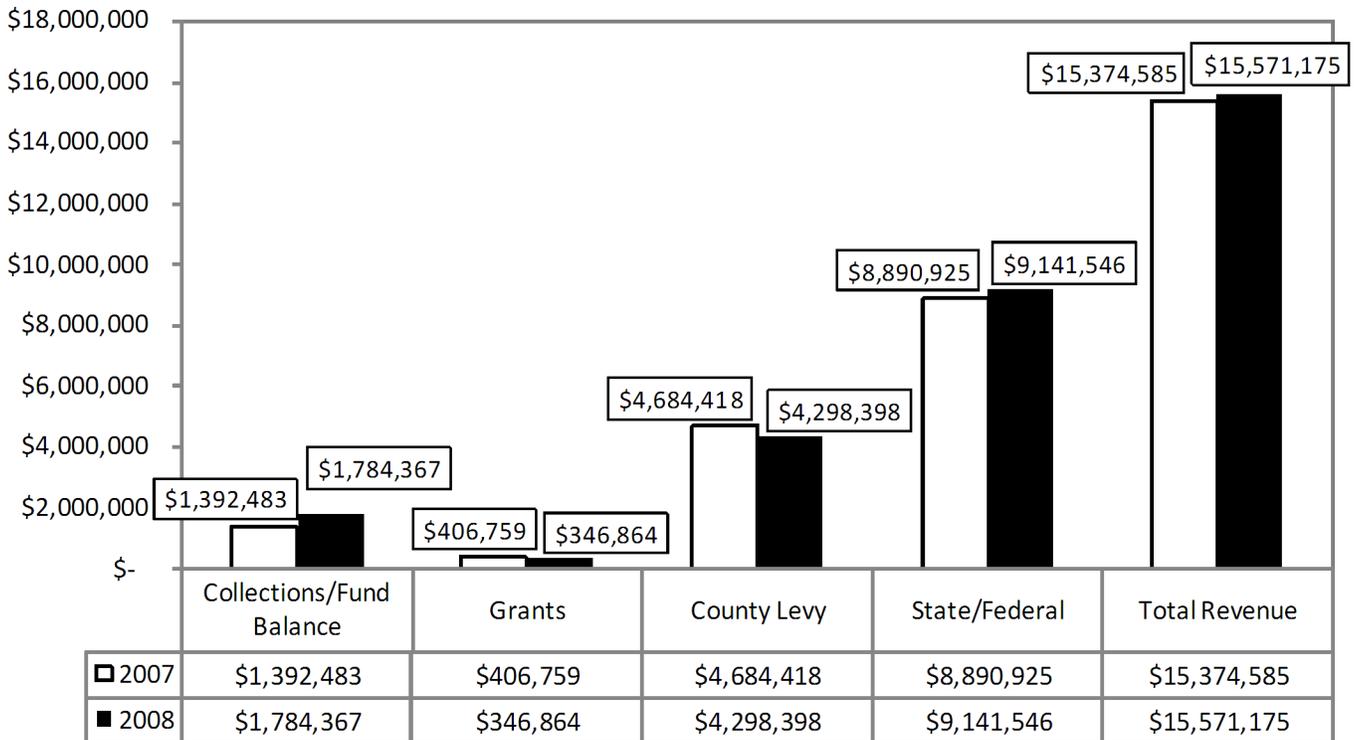
# Program Organizational Chart

## HEALTH & HUMAN SERVICES PROGRAM ORGANIZATIONAL CHART



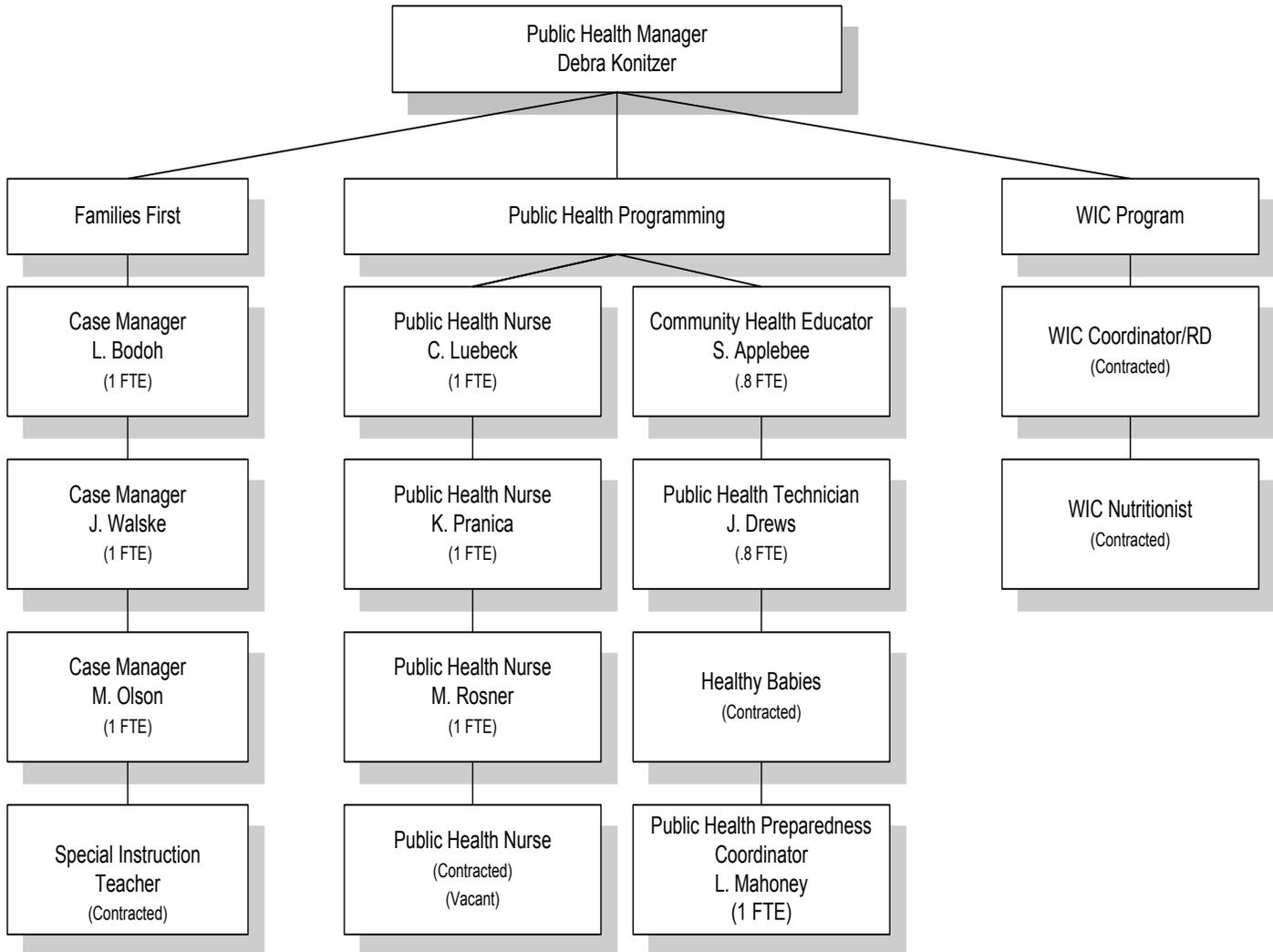
# 2008 Financial Summary

## 2008 FINANCIAL SUMMARY OCONTO COUNTY DEPARTMENT OF HEALTH AND HUMAN SERVICES



# Public Health Division

## HEALTH & HUMAN SERVICES PUBLIC HEALTH



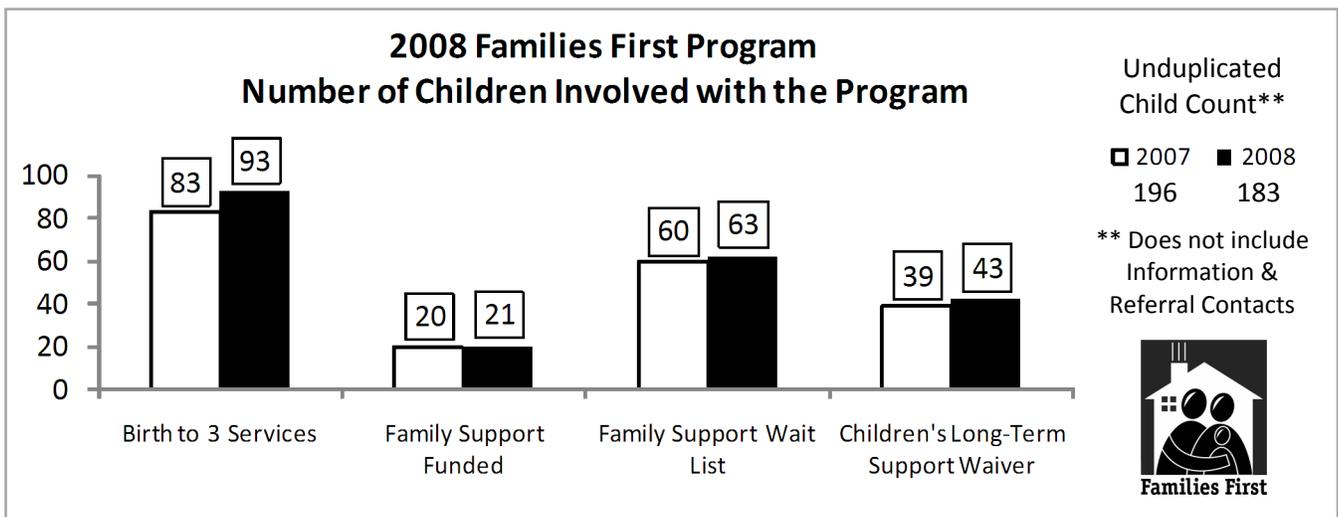
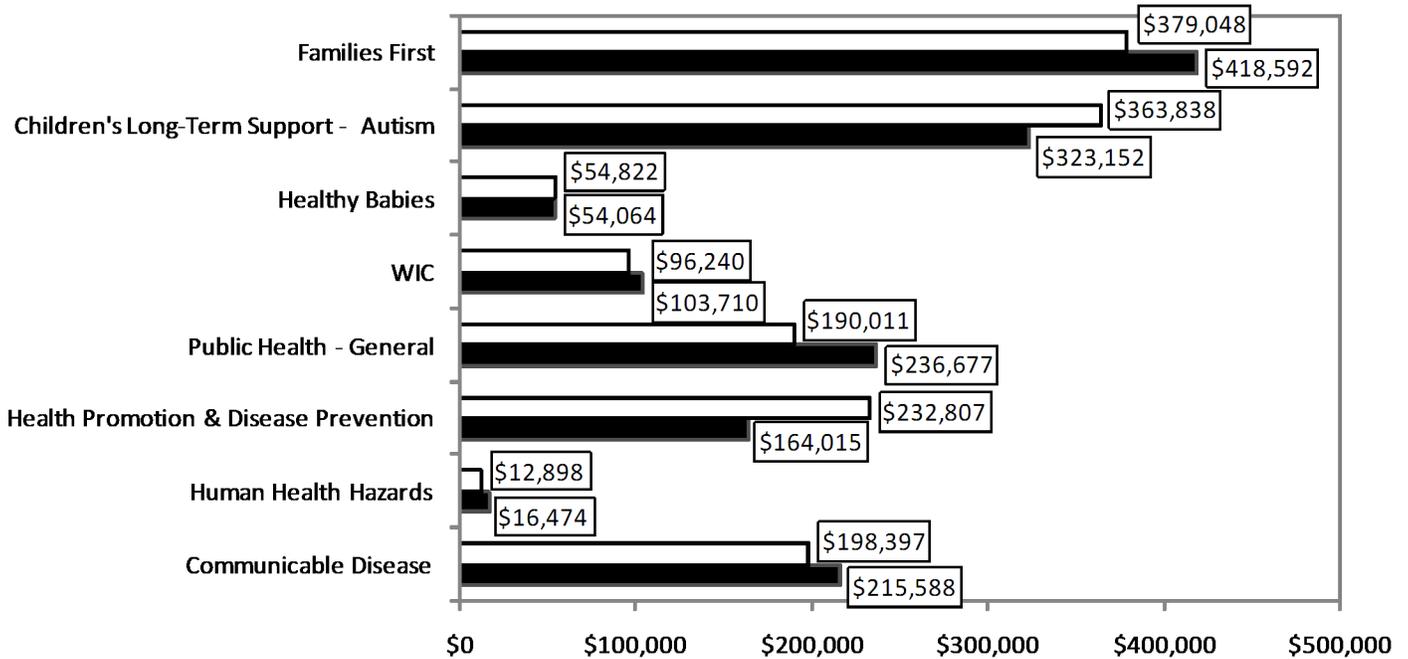
AUTHORIZED COUNTY POSITIONS: 9  
 COUNTY FTE: 8.6  
 CONTRACTED POSITIONS: 5

As of 12/31/2008

# Public Health Division cont.

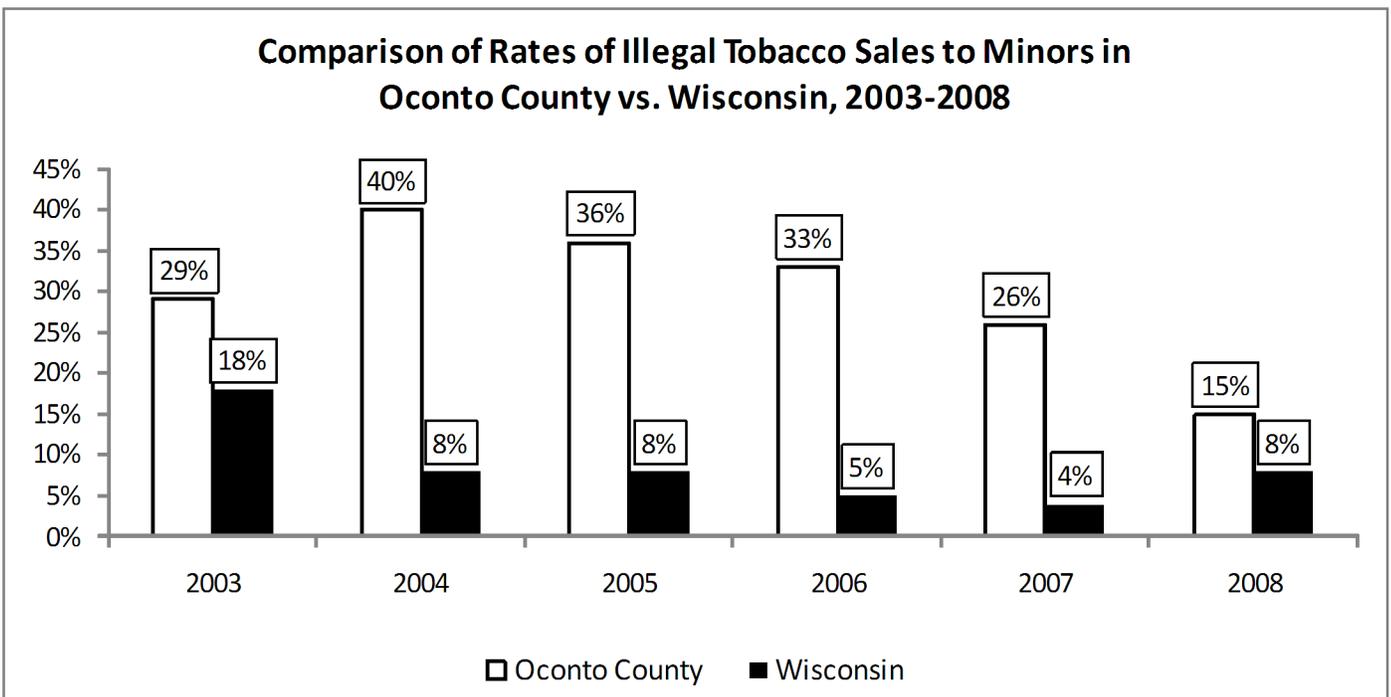
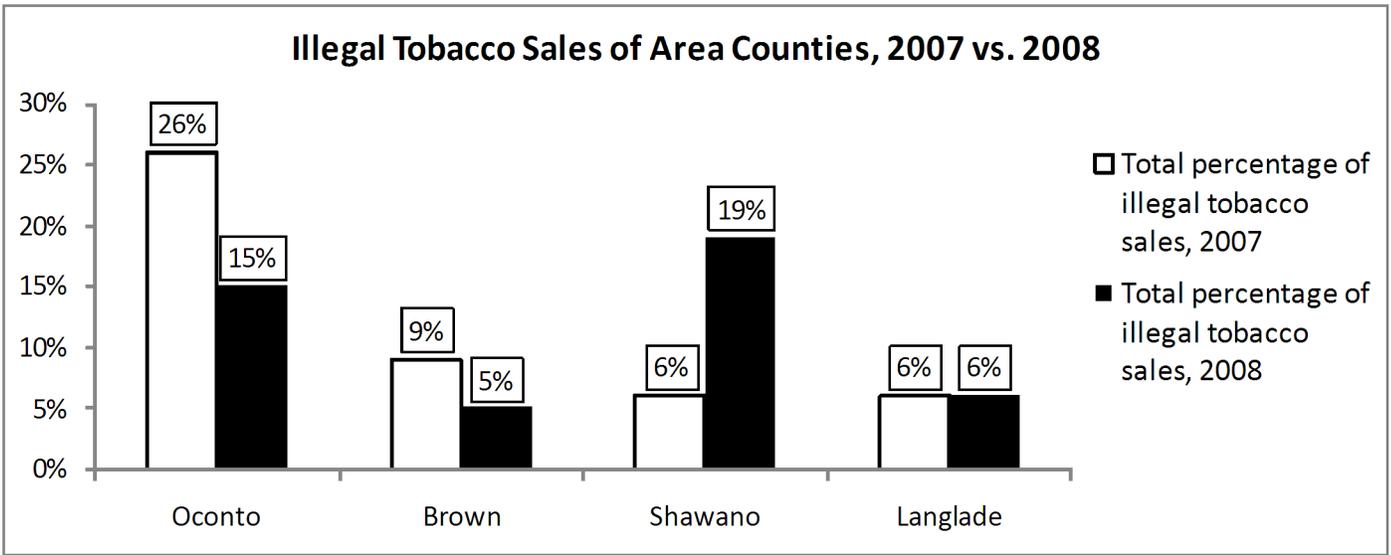
## 2008 FINANCIAL SUMMARY PUBLIC HEALTH DIVISION TOTAL EXPENSES

TOTAL EXPENSES	
2007	2008
\$1,528,061	\$1,532,272



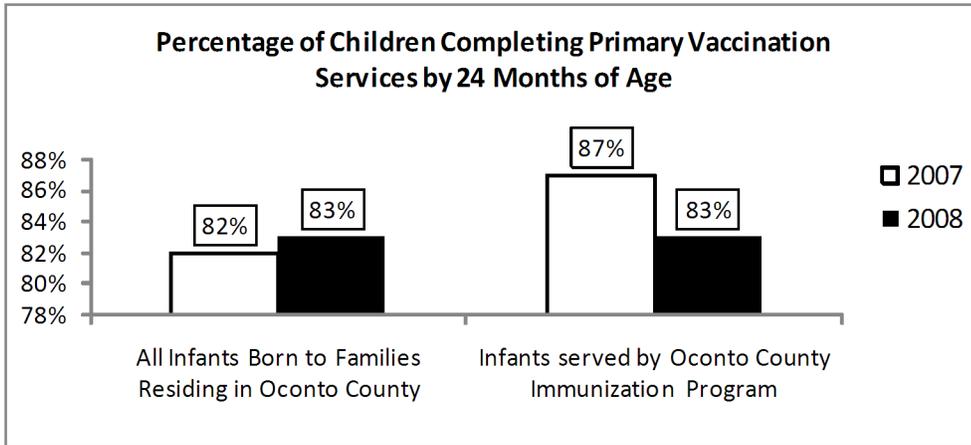
\* 14 children on the Family Support Wait List received emergency or end of year funding.

**2008 Wisconsin Wins  
Tobacco Vendor Compliance Check Activity**



# Public Health Division cont.

## 2008 COMMUNICABLE DISEASE PREVENTION & CONTROL



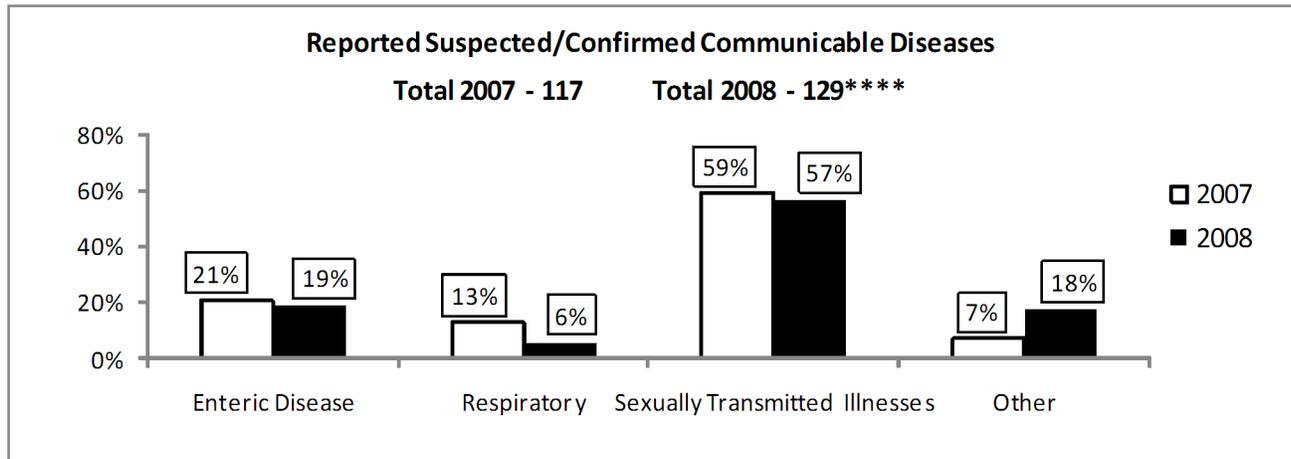
Benchmarks have been established by the Center for Disease Control & Prevention (CDC) to measure the progress towards raising the immunization levels for universally recommended vaccines in the community.

One benchmark Oconto County is striving towards is:

- Infants will have received primary vaccination series (4 DTaP, 3 Polio, 1 MMR, 3 Hib, 3 Hepatitis B and 1 varicella) by 24 months of age.

Examples of population-based strategies implemented:

- Support to health providers and schools to utilize the Wisconsin Immunization Registry (WIR).
- Provide consultation to health providers on vaccination recommendations.



Enteric Disease: Camplobacter, Salmonella, Shigellosis, E. Coli, Cryptosporidium, Yersinia, and Giardia.

Respiratory Disease: Blastomycosis, Pertussis, Tuberculosis, and Mumps.

Sexually Transmitted Illnesses: Gonorrhea, Chlamydia, Syphilis, and Herpes.

Other: Lymes Disease, Hepatitis B & C, and Varicella.

\*\*\*\* 12 cases of Hepatitis C reported.

# Public Health Division cont.

## Division Summary

■ The **Women, Infant and Children (WIC) Program** served an average of 587 clients per month which is an increase from last year's number of 557. **Farmer's Market Nutrition Program** was available again this year. WIC participants are given \$15 in WIC checks to purchase fresh fruits, vegetables and herbs grown in Wisconsin from local Farmer's Markets and farm stands.

■ **Public Health Preparedness and Pandemic Influenza Planning** is designed to enhance emergency response readiness and disease awareness. Accomplishments during 2008 included:

- Developed a school based absentee surveillance system
- Conducted a Strategic National Stockpile exercise and a Mass Clinic/Emergency Operations Center exercise with local and regional partners
- Tested emergency response capabilities and response times of Health & Human Services staff during normal work hours and after hours
- Public Health workers demonstrated proficiency in emergency preparedness core competencies
- Updated the Public Health Emergency Preparedness Plan, Mass Clinic Plan and other related plans
- Continued pandemic influenza planning within the agency and with key stakeholders
- Educated the general public on family disaster preparedness and pandemic influenza
- Received the appropriate Incident Command System trainings as recommended by Emergency Management

■ Investigations of **Human Health Hazard (26)/ Potential Rabies Exposure (104)** reports:

2007—131	2008—130
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■ The **Quality of Life Project** continues to support and monitor several programs, including the following:

- Healthy Babies – Oconto County
- Family Preservation Program
- Parenting Resource Center of Oconto County
- Oconto County Community Health Improvement Plan
- Child Welfare/Reunification Services
- Youth Activities such as "Teen Court"
- ParentLink

■ **Oconto County SAFE Kids Chapter** activities:

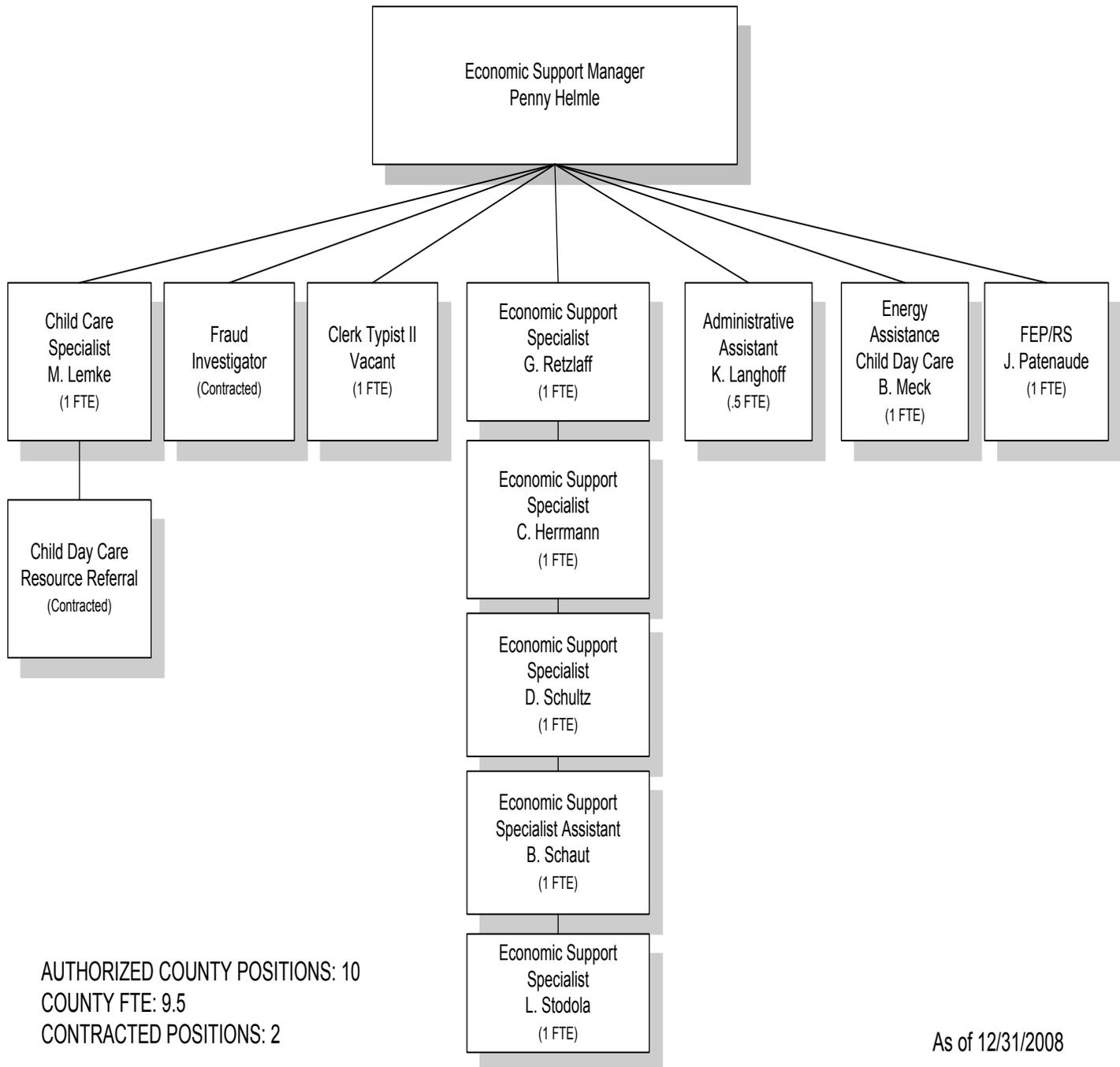
- Child Passenger Safety
  - ◆ 292 seats were inspected;
    - 14% arrived installed correctly (24% in 2007)
    - 60 seats destroyed, as no longer safe for use
  - ◆ 158 seats were distributed to families
    - 84% distributed to low income families
- Delivering Fire Prevention: Awareness of Fire Prevention & Use of Smoke Detectors
  - ◆ Partnerships between local firefighters, food establishments, and the SAFE Kids Chapter in 6 communities
  - ◆ Served 53 households (approximately 182 people)
  - ◆ Smoke detectors
    - 151 found working
    - 20 found not working

■ The **Wisconsin Well Woman Program (WWWP)** is a breast and cervical cancer screening program for limited income, uninsured or underinsured Wisconsin women ages 45-64.

- 72 women received screenings

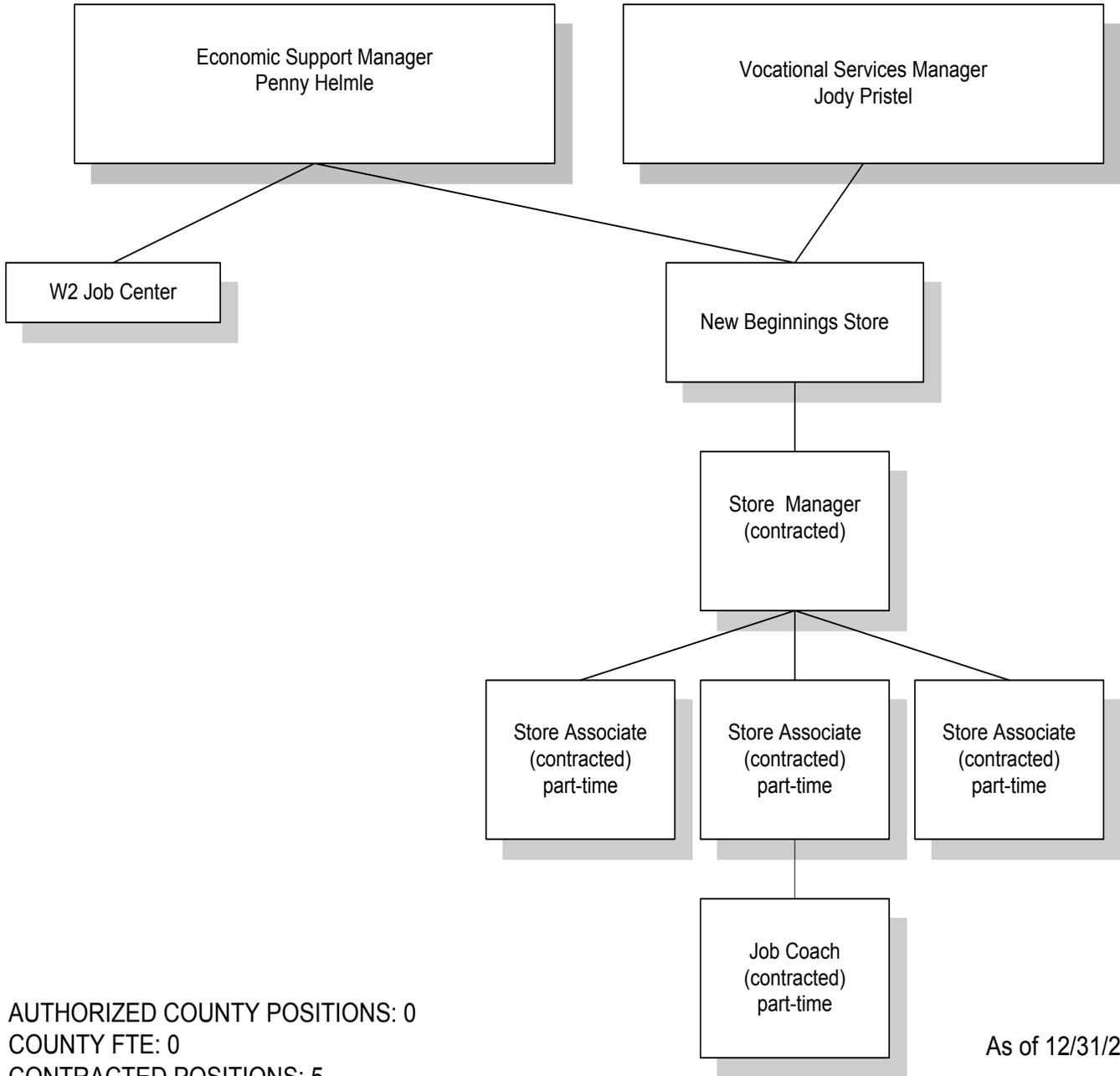
# Economic Support Division

## HEALTH & HUMAN SERVICES ECONOMIC SUPPORT



# Economic Support Division cont.

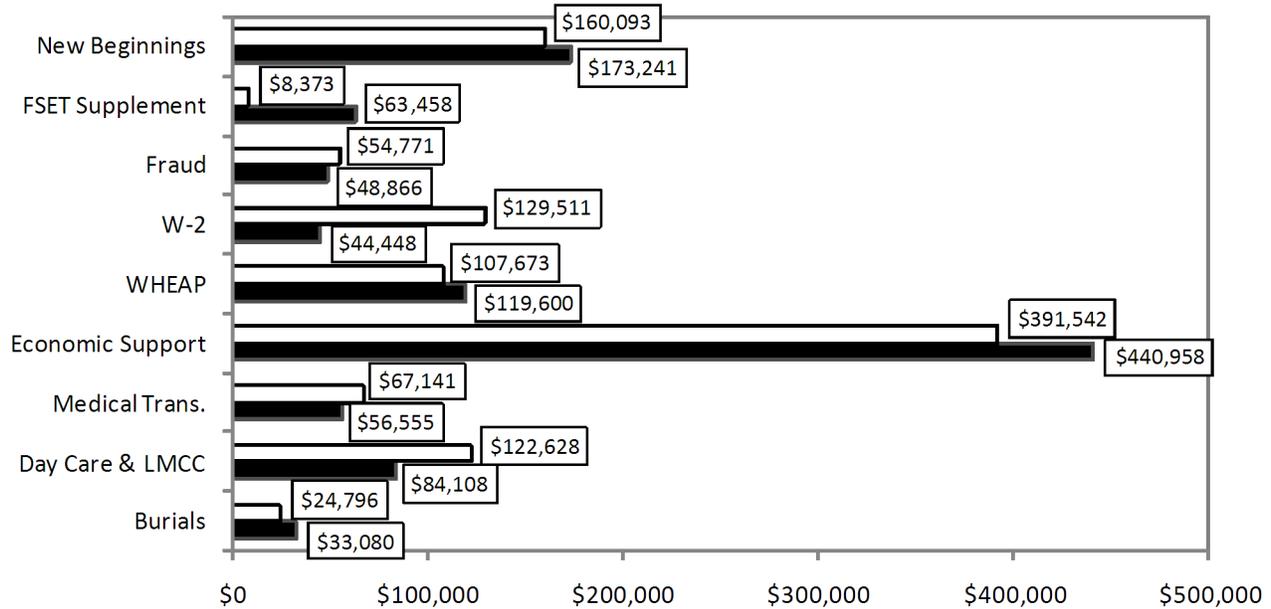
## HEALTH & HUMAN SERVICES ECONOMIC SUPPORT W2 JOB CENTER & NEW BEGINNINGS



# Economic Support Division cont.

## 2008 FINANCIAL SUMMARY ECONOMIC SUPPORT DIVISION TOTAL EXPENSES

EXPENSES	
2007	2008
\$1,066,528	\$1,064,314



## WISCONSIN HOME ENERGY ASSISTANCE PROGRAM—2008

	Count	Expenditures
Total Households Applied for Energy Assistance	1,555	
Total Households Paid Energy Assistance	1,383	\$601,512
Total Households Paid Public Benefit Funded Benefits	870	\$207,512
Total Crisis Assistance Applications (Excluding Furnace)	229	
Total Households Paid Crisis Assistance (Excluding Furnace)	217	\$92,161
Total Households Paid Public Benefit Funded Crisis Applications	30	\$12,307
Total Heating Unit Repairs Paid	29	\$5,754
Total Heating Unit Replacements Paid	19	\$58,917
Total Heating Unit Repairs and Replacements Paid	48	\$64,671
Total Expenditures		\$1,042,834

# Economic Support Division cont.

## NEW BEGINNINGS TRAINING SERVICES Statistics for 2008



Nineteen individuals were referred for training at the store.

- 11 individuals were New View Clients
  - 4 have successfully completed the training and have been referred for Supported Employment
  - 6 are continuing their training at the store
  - 1 is employed in the community
- 4 individuals were FSET clients
  - 3 are in job search
  - 1 is employed in the community
  - 78 FSET individuals utilized the job center at New Beginnings for job club and various services
- 4 individuals were DVR clients
  - 1 is employed in the community
  - 3 are in job search

## NEW BEGINNINGS REFERRALS—2008

MONTH	NUMBER OF PEOPLE	DOLLAR AMOUNT
January	0	\$0.00
February	3	91.69
March	1	14.46
April	3	73.10
May	3	24.66
June	8	100.04
July	6	50.43
August	5	49.28
September	13	63.03
October	1	24.07
November	16	163.41
December	21	116.81
<b>TOTAL 2008</b>	<b>80</b>	<b>\$770.98</b>
	<b>NUMBER OF PEOPLE</b>	<b>DOLLAR AMOUNT</b>
<b>May 2001—Dec 2008</b>	<b>631</b>	<b>\$7,857.01</b>

## Economic Support Division cont.

### 2008 FRAUD STATISTICS

Medical Assistance Overpayments = \$127,702.06  
Food Stamp Overpayments = \$ 12,786.00  
Child Daycare Overpayments = \$ 3,071.98  
Energy Assistance Overpayments = \$ 1,619.84

Total = \$145,179.88

- Number of Fraud Referrals— 73
- Number of Error Prone— 6
- Number of Citations Issued— 6
- Prosecution Referrals— 8
- Contract Began— January 1999 (approximately)



### 2008 W2/ECONOMIC SUPPORT SERVICES DIVISION SUMMARY

#### W-2

- Program has been in effect 12 years now, since September 1996. Biggest program change—now mandates 30 hours of job training or skill enhancements.

#### JOB CENTERS

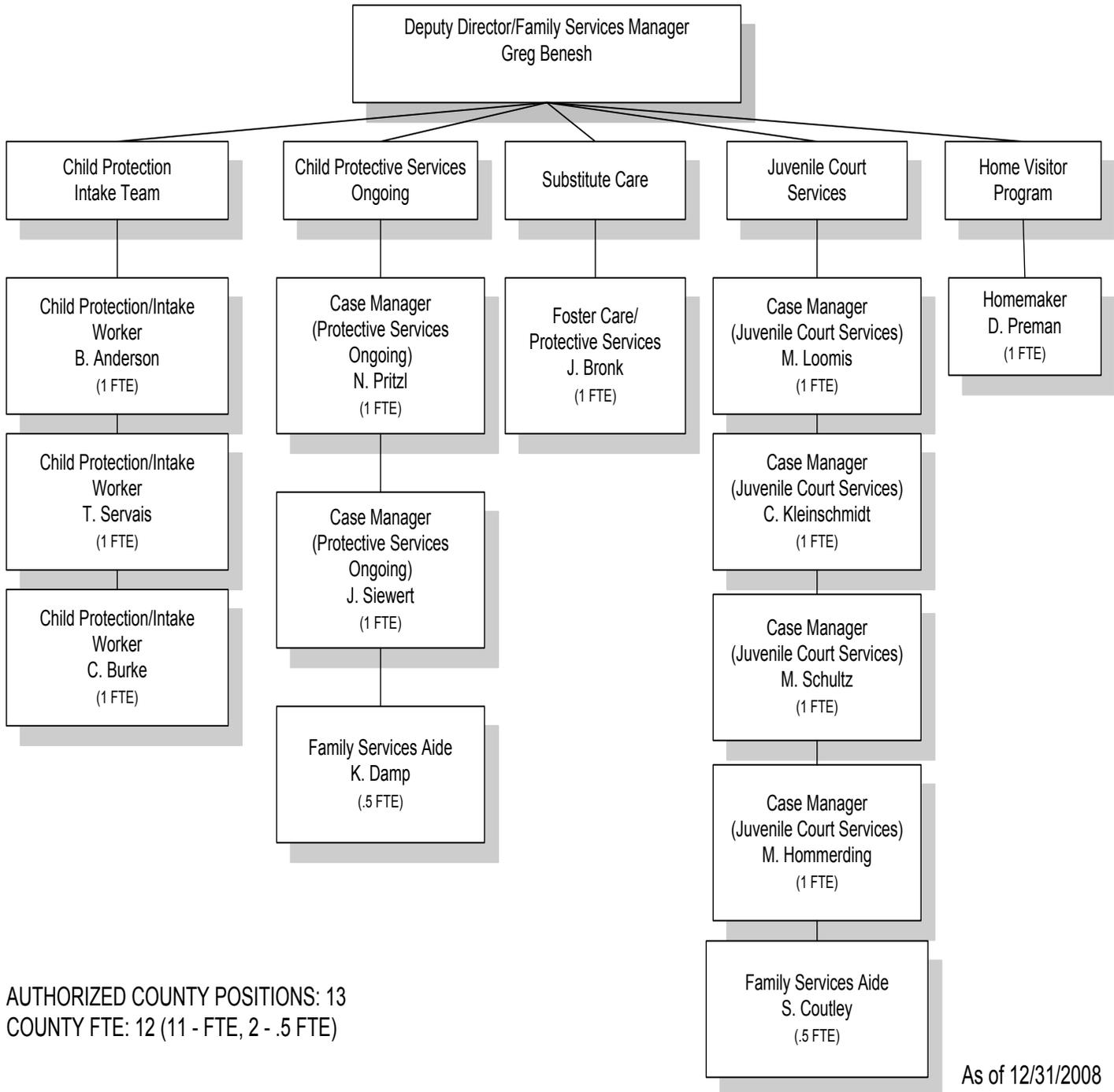
- Oconto was changed to an Access Point of Service (APS) site. Brown County is our main Job Center that serves Oconto County customers in the Workforce Investment Act (WIA) programs. New Beginnings is still utilized as a satellite site and is available for our customers.

#### ENERGY ASSISTANCE

- Oconto County provided 21 outreach clinics to cover the 2008-2009 heating season. In the 2007-2008 season, we provided 14 outreach clinics. Due to the state of the economy and the increased costs of energy, we made the effort to be more accessible to our county residents.

# Family Services Division

## HEALTH & HUMAN SERVICES FAMILY SERVICES



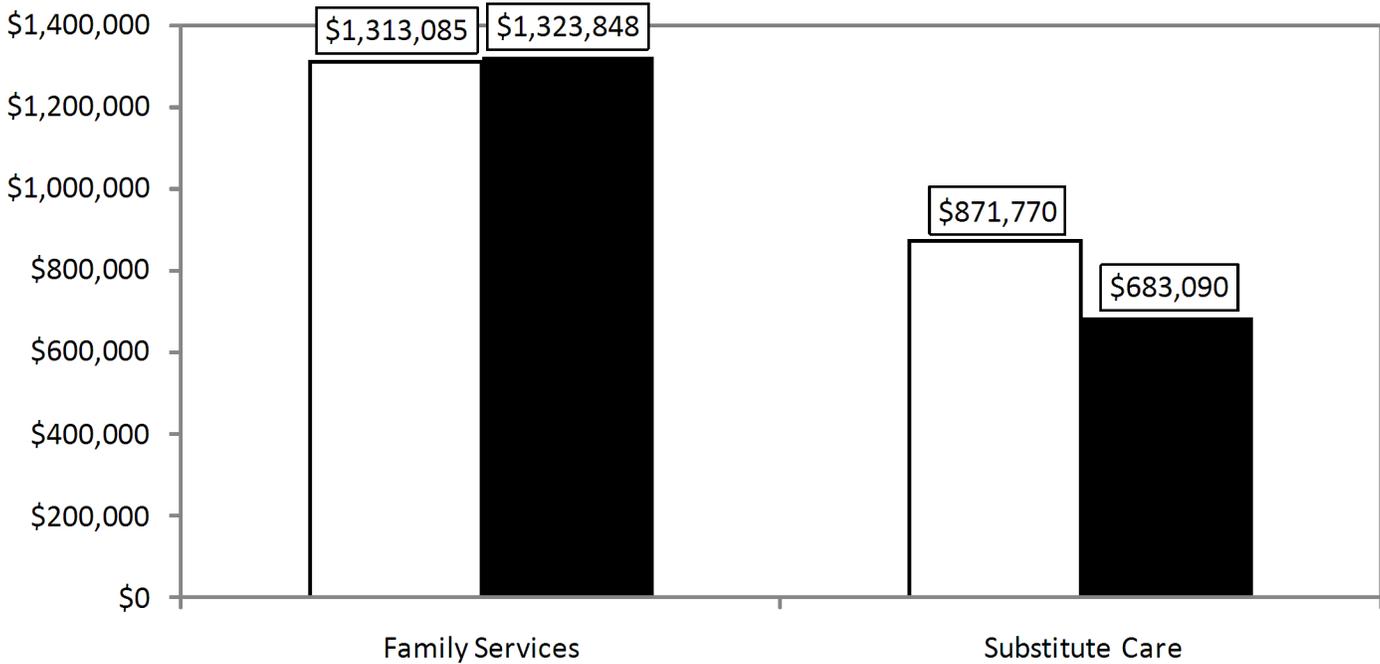
AUTHORIZED COUNTY POSITIONS: 13  
COUNTY FTE: 12 (11 - FTE, 2 - .5 FTE)

As of 12/31/2008

# Family Services Division cont.

## 2008 FINANCIAL SUMMARY FAMILY SERVICES DIVISION TOTAL EXPENSES

TOTAL EXPENSES	
2007	2008
\$2,184,855	\$2,006,938



## Family Services Division cont.

### MEDIAN LENGTH OF STAY—2008

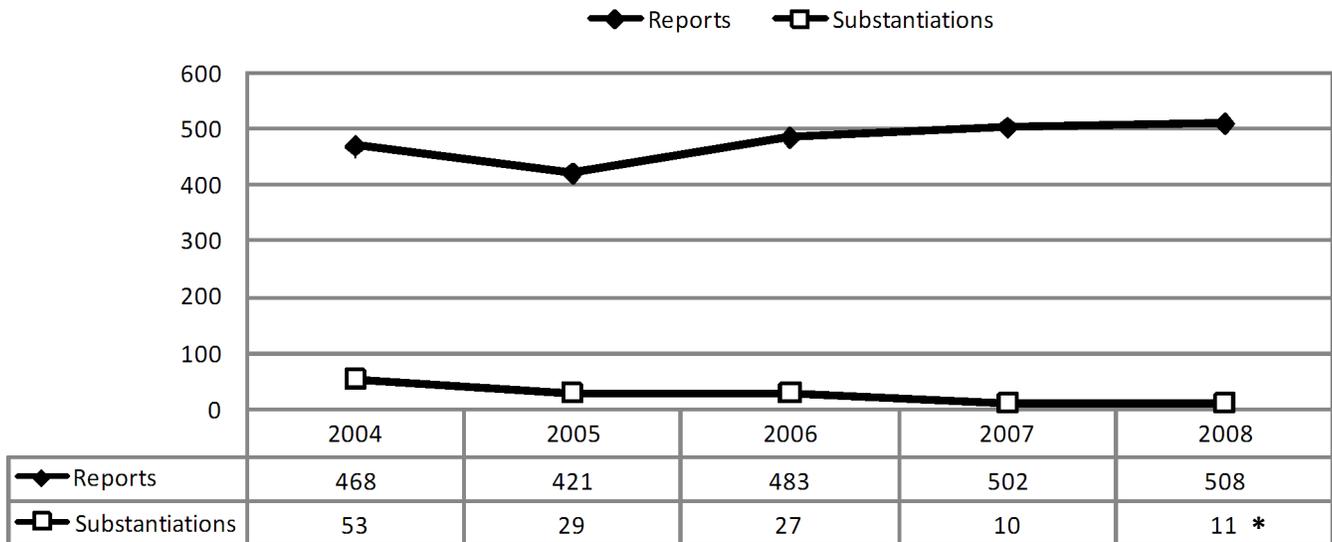
	Median Length of Stay (months) 2007	Median Length of Stay (months) 2008
Child Protective Services (CPS) Family— Oconto County	12.4	9.4 (16 children)
Child Protective Services (CPS) Family— State of Wisconsin	14.2	15.4 (5,293 children)
Juvenile Justice— Oconto County	11.5	13.3 (8 children)
Juvenile Justice— State of Wisconsin	8.0	7.8 (766 children)

### PLACEMENT STABILITY—2008

	1 or 2 Placement Settings	3 Placement Settings	4 Placement Settings	5 or More Placement Settings	Total (Children)
Child Protective Services (CPS) Family— Oconto County	88.88% (16)	5.56% (1)	5.56% (1)	0% (0)	18
Child Protective Services (CPS) Family— State of Wisconsin	84.66%	8.98%	3.31%	3.05%	---
Juvenile Justice— Oconto County	75.00% (9)	8.33% (1)	8.33% (1)	8.33% (1)	12
Juvenile Justice— State of Wisconsin	76.39%	10.50%	5.35%	7.76%	---

# Family Services Division cont.

## CHILD ABUSE AND NEGLECT REPORTS 2004 - 2008



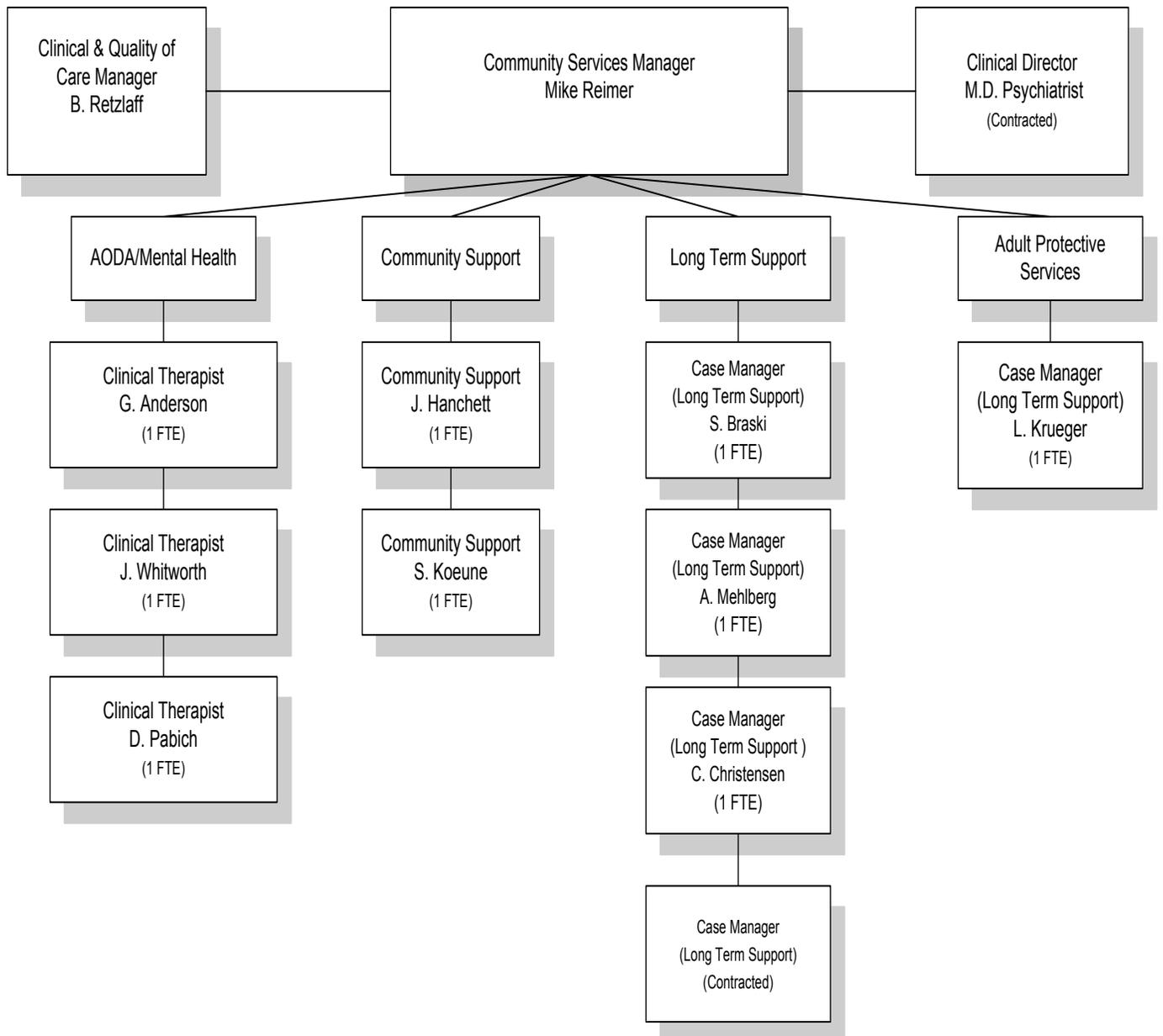
\* CPS hasn't investigated or substantiated non-caregiver reports since the Fall of 2007.

## 2008 FAMILY SERVICES DIVISION SUMMARY

	2007	2008
<b>JUVENILE COURT</b>		
• Number of Referrals	222	168
• Counsel and Release	67	55
• Formal Supervision	77	51
• Other Dispositions	78	62
• Average Caseload Size	42	35
<b>INTENSIVE SUPERVISION PROGRAM</b>		
• Number Served	15	19
• Placed Out of Home	1	0
<b>KINSHIP CARE</b>		
• Number Served	35	47
• Waiting List	1	7
<b>HOME VISITOR PROGRAM</b>		
• Number of Families	38	35
• Individuals Served	142	125
• Home Visits	532	448

# Community Services Division

## HEALTH & HUMAN SERVICES COMMUNITY SERVICES



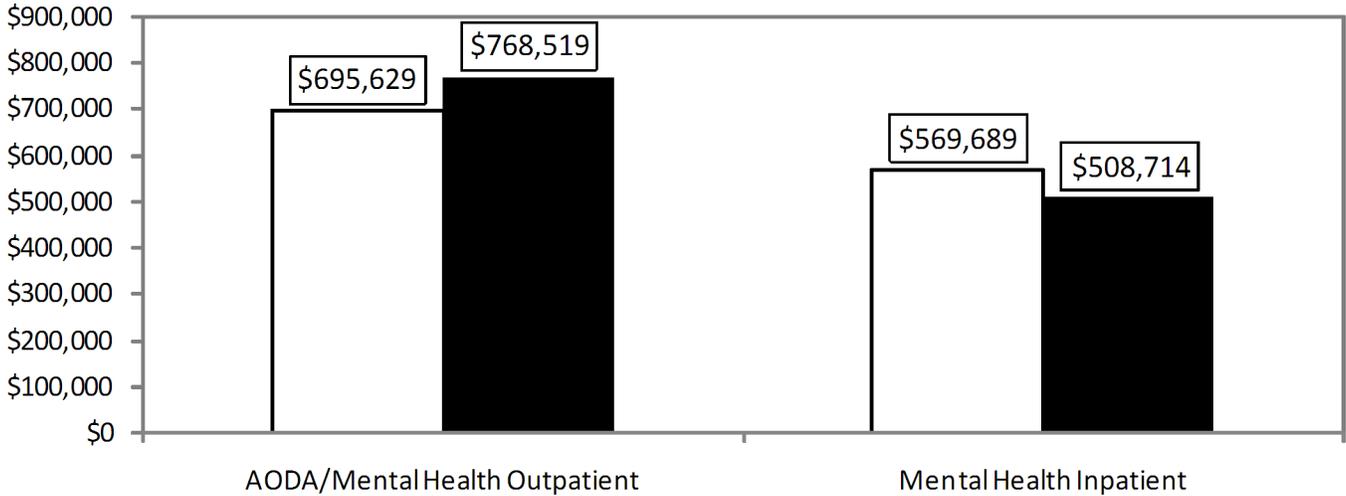
AUTHORIZED COUNTY POSITIONS: 9  
 COUNTY FTE: 9  
 CONTRACTED POSITIONS: 2

As of 12/31/2008

# Community Services Division cont.

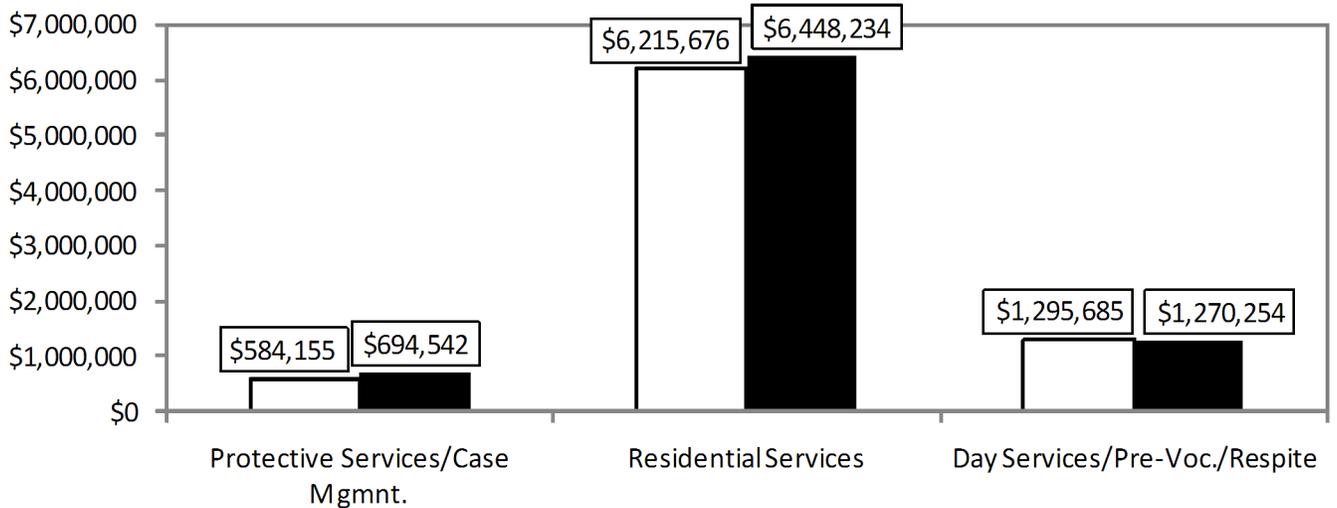
## 2008 FINANCIAL SUMMARY CLINICAL SERVICES TOTAL EXPENSES

TOTAL EXPENSES  
 □ 2007    ■ 2008  
 \$1,265,318    \$1,277,233



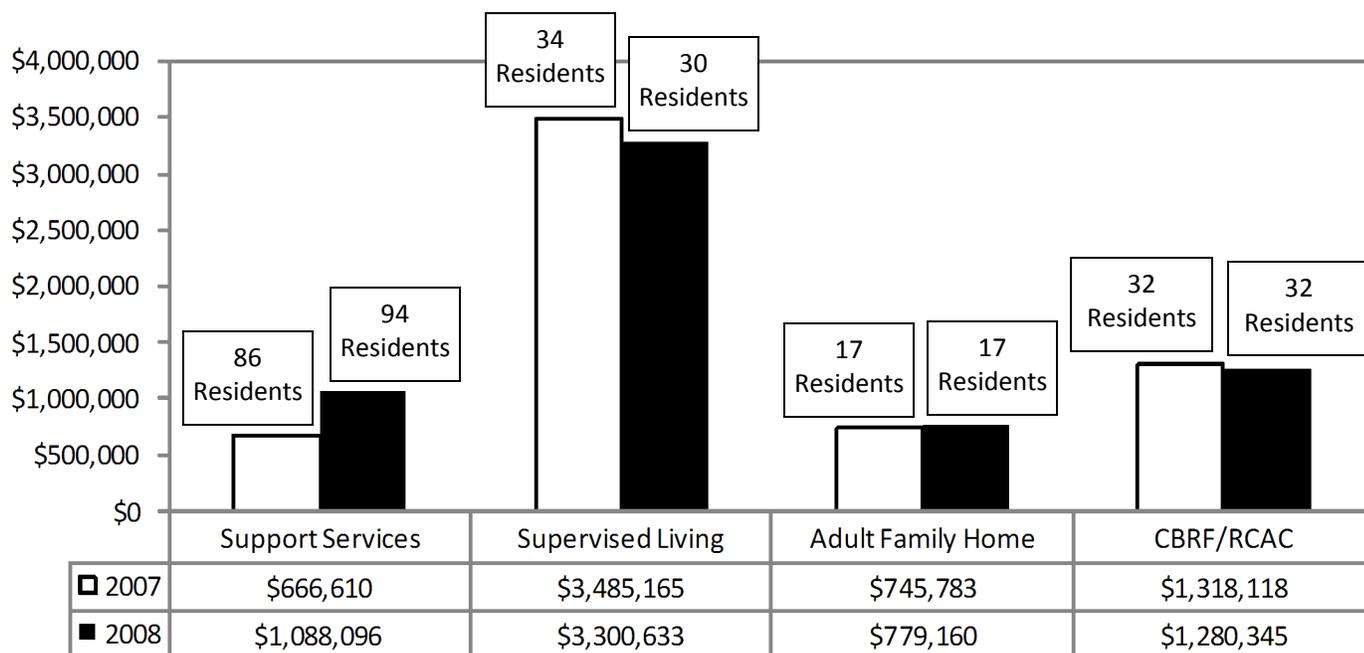
## 2008 FINANCIAL SUMMARY LONG-TERM SUPPORT SERVICES TOTAL EXPENSES

TOTAL EXPENSES  
 □ 2007    ■ 2008  
 \$8,095,516    \$8,413,030



# Community Services Division cont.

## RESIDENTIAL SERVICES



**2007 TOTAL EXPENSES—\$6,215,676**

**2008 TOTAL EXPENSES—\$6,448,234**

## 2008 INPATIENT CARE

	Number		Average Stay		Cost	
	2007	2008	2007	2008	2007	2008
Mental Health Short Term*	87	96	5 days	5 days	\$246,491	\$314,159
Mental Health Long Term	2	1	214 days	286 days	\$323,198	\$194,555
<b>Total</b>	<b>89</b>	<b>97</b>			<b>\$569,689</b>	<b>\$508,714</b>
<b>Alcohol and Other Drugs (AODA)</b>	<b>14</b>	<b>19</b>	<b>30 days</b>	<b>22 days</b>	<b>\$58,142</b>	<b>\$57,329</b>

\* Short term inpatient—under 30 days

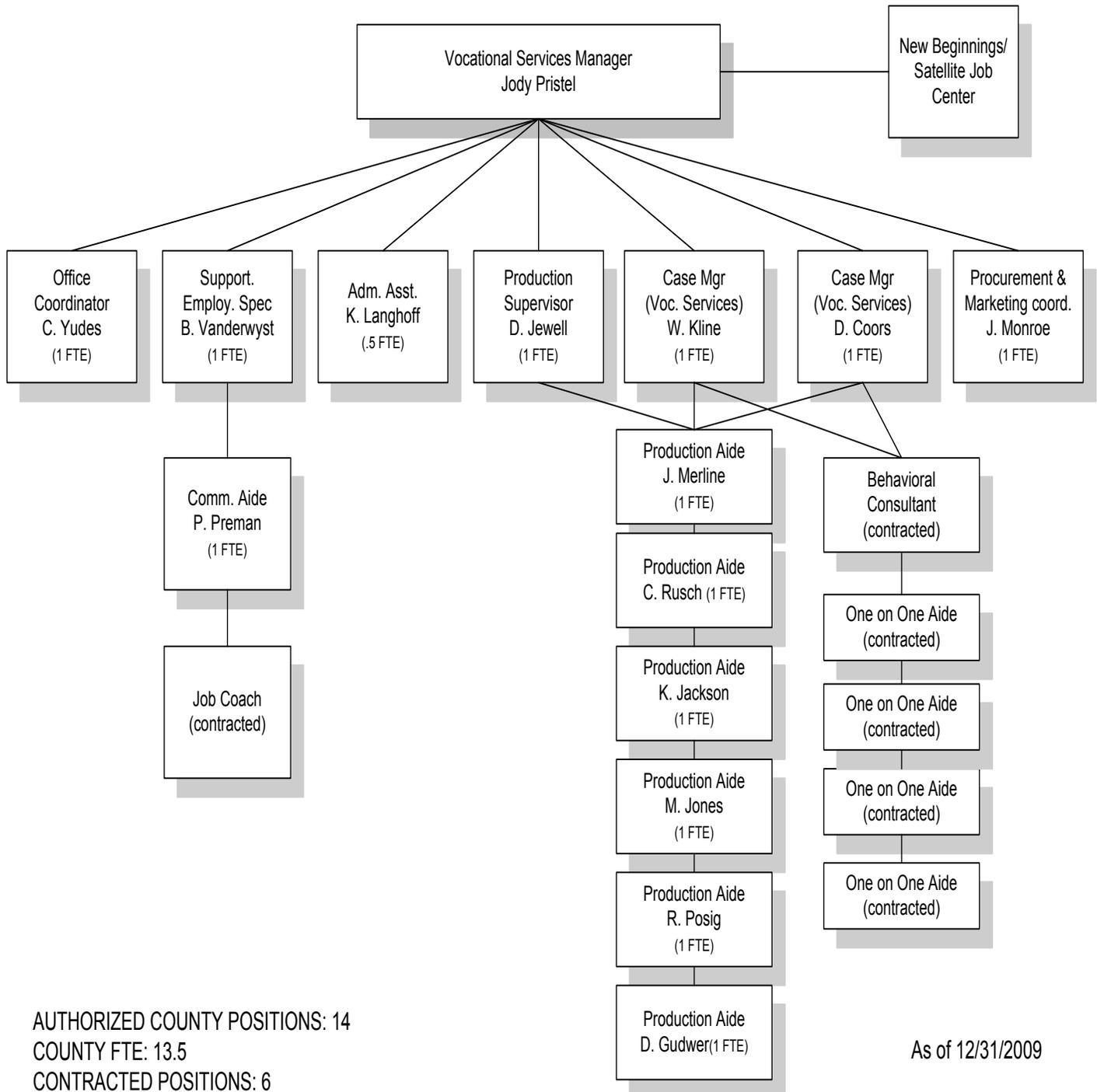
# Community Services Division cont.

## 2008 COMMUNITY SERVICES DIVISION SUMMARY

	2007	2008
<b>OUTPATIENT CLINIC</b>		
• Number of Clients	461	531
<b>OWI (Operating While Intoxicated)</b>		
• Number of Assessments	160	184
<b>AODA INTENSIVE OUTPATIENT</b>		
• Number of County Paid Clients	14	12
<b>FAMILY COURT MEDIATION</b>		
• Number of Referrals	20	26
• Sessions (excluding orientation)	25	31
<b>COMMUNITY OPTIONS PROGRAM AND MEDICAID WAIVER FUNDING</b>		
• Number of funded services for elderly and individuals with disabilities	169	173
• Average cost per day	\$131.00	\$133.00
• Private pay nursing home cost per day	\$186.00	\$206.00

# Vocational Services Division

## HEALTH & HUMAN SERVICES VOCATIONAL SERVICES



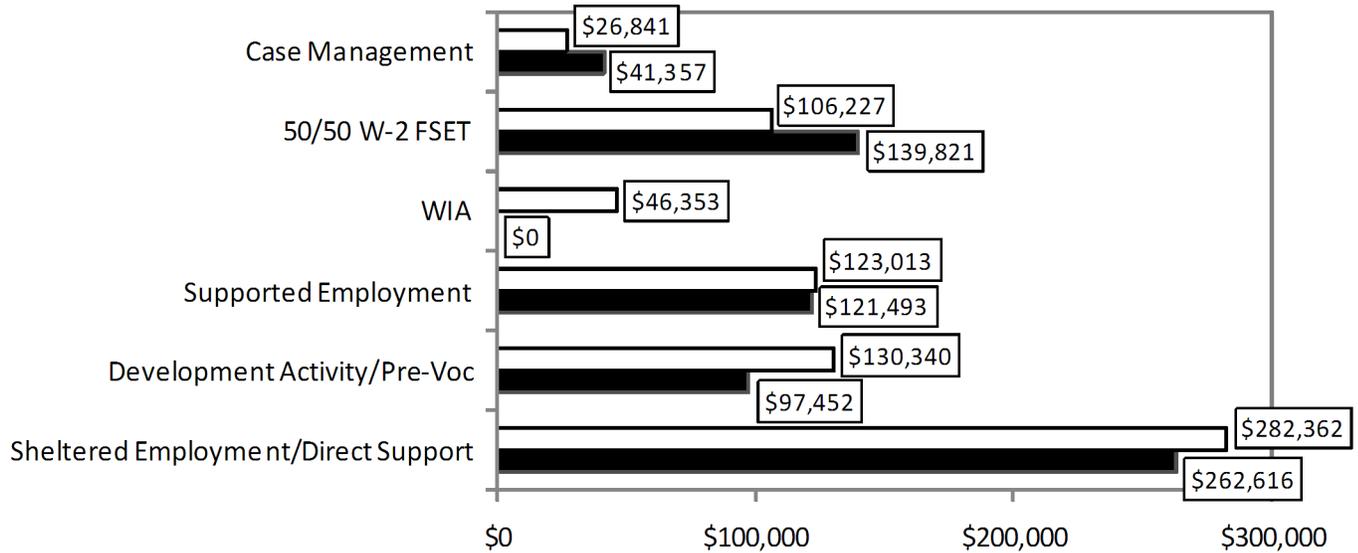
AUTHORIZED COUNTY POSITIONS: 14  
 COUNTY FTE: 13.5  
 CONTRACTED POSITIONS: 6

As of 12/31/2009

# Vocational Services Division cont.

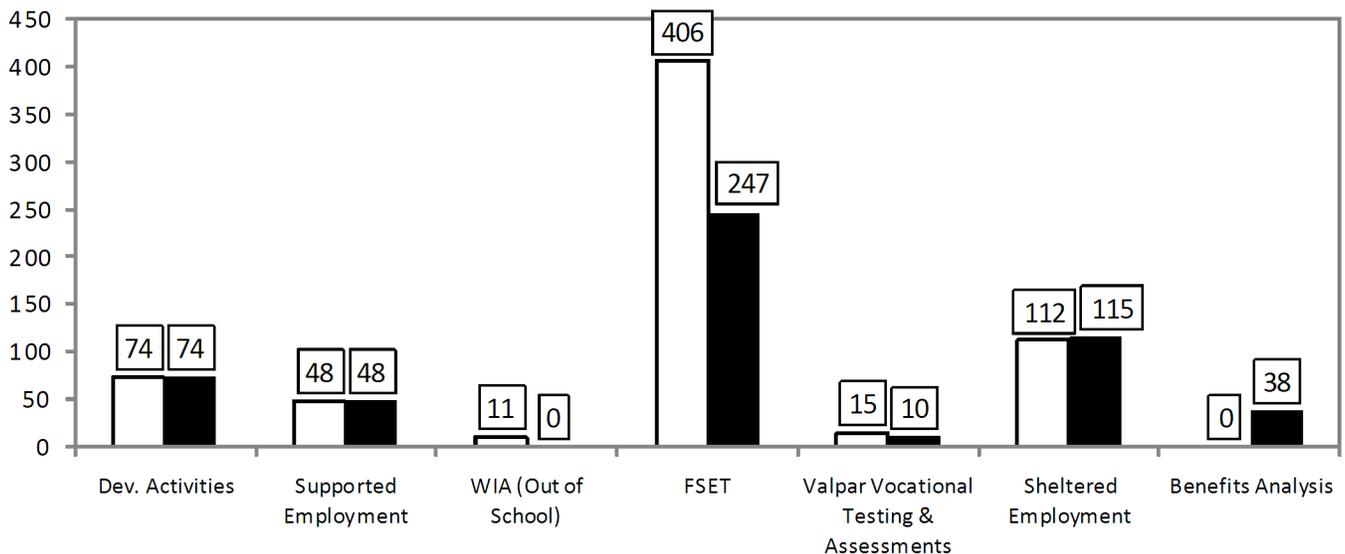
## 2008 FINANCIAL SUMMARY VOCATIONAL SUPPORT DIVISION TOTAL EXPENSES

EXPENSES	
2007	2008
\$715,136	\$662,739



## NEW VIEW INDUSTRIES TRANSITIONAL PROGRAMMING CLIENT PARTICIPATION

UNDUPLICATED Client Count	
2007	2008
378	399



# Vocational Services Division cont.

## 2008 VOCATIONAL SERVICES DIVISION SUMMARY

### ■ DEVELOPMENTAL ACTIVITIES PROGRAM/PREVOCATIONAL SERVICES PROGRAM

- Established Clothes Closet
- Developed Learning Lunch
- Established Pen Pal program with troops
- Expanded partnership with UW-Extension to include exploring food workshops
- Started embroidery projects
- Taught class at M & O Day of Learning

### ■ SHELTERED EMPLOYMENT

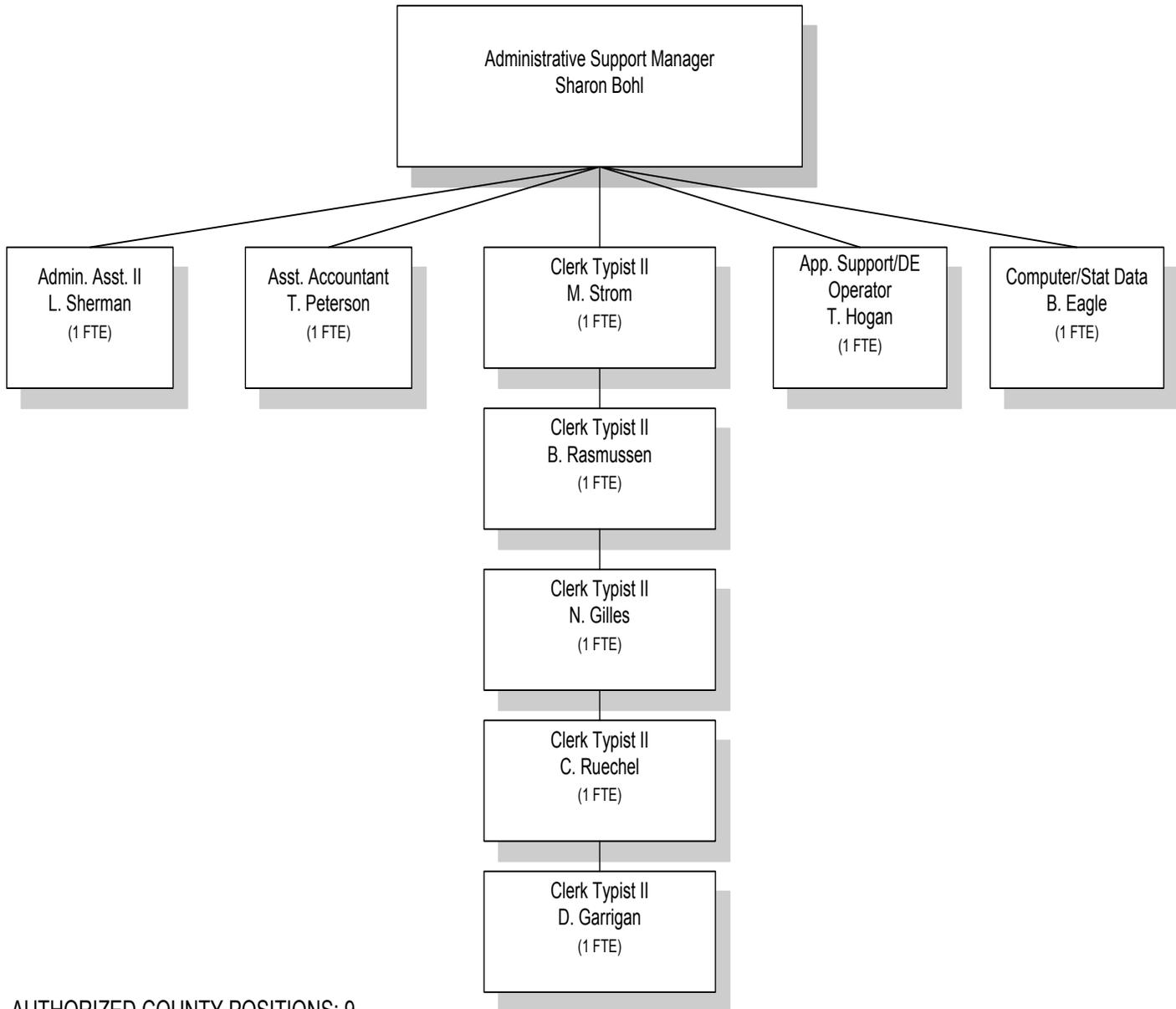
- Subcontracted with 25 businesses
- Staffed booth at CESA resource fair
- New View Open House—Celebrating National Disability Employment Awareness Month
- Joined LinkedIn and THRIVE groups
- Presented to 50 Pulaski public classrooms to kick off Golden Apple Awards Program
- Awarded a grant from NWMOC for Lean Manufacturing—these cost saving principles were implemented throughout the workshop

### ■ SUPPORTED EMPLOYMENT

- 18 Division of Vocational Rehabilitation participants placed in jobs in the community
- 71 FSET participants gained employment
- Provided benefits analysis to 38 clients
- Expanded partnership with UW-Extension to include money for food workshops, served 48 participants

# Administrative Support Division

## HEALTH & HUMAN SERVICES ADMINISTRATIVE SUPPORT



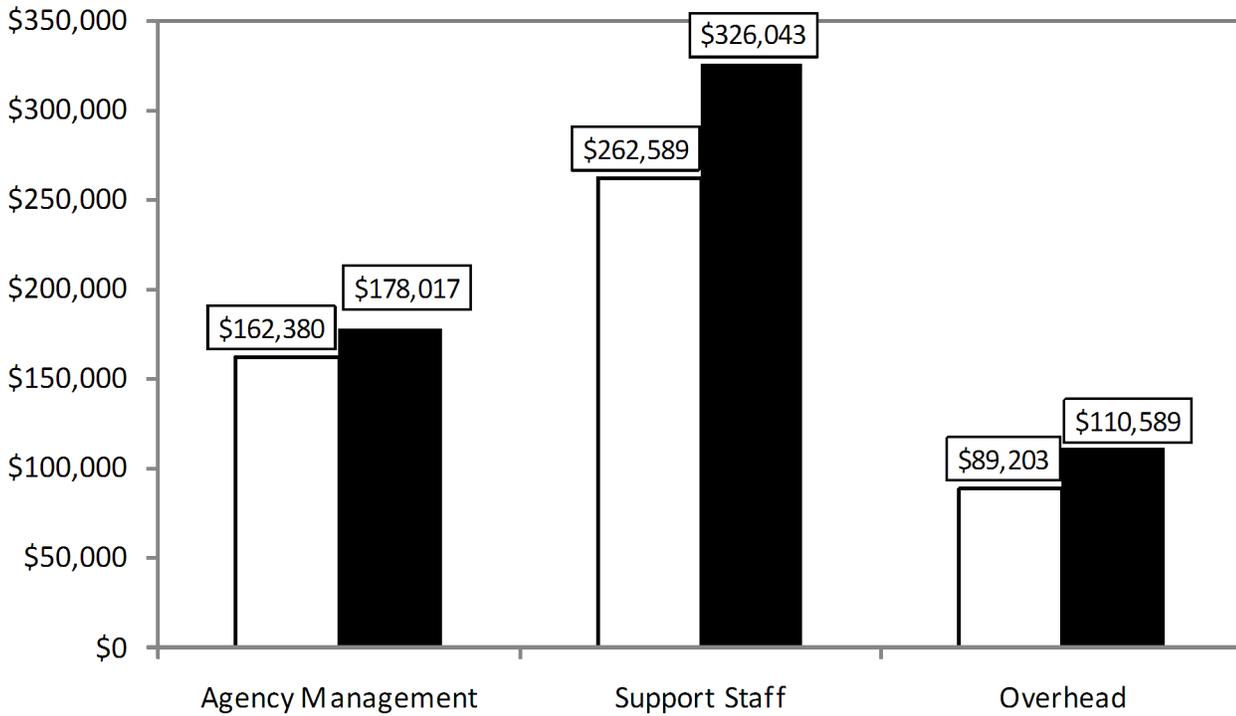
AUTHORIZED COUNTY POSITIONS: 9  
COUNTY FTE: 9  
CONTRACTED POSITIONS: 0

As of 12/31/2008

# Administrative Support Division cont.

## 2008 FINANCIAL SUMMARY ADMINISTRATIVE SUPPORT DIVISION TOTAL EXPENSES

EXPENSES	
2007	2008
\$514,172	\$614,649



- Total Administrative Support expenses were \$996,394.
- \$381,745 were paid for and are reflected in other program areas.

# Notes