

**Oconto County Department of
Health and Human Services**



2012

Annual Report

...promoting healthy and responsible families

Table of Contents

	<u>Page</u>
ADMINISTRATION	
Director’s Letter.....	3
Vision/Mission.....	3
Board of Directors/Committees.....	4
Program Organizational Chart.....	5
Financial Summary.....	6
ADMINISTRATIVE SUPPORT DIVISION	
Organizational Chart.....	7
PUBLIC HEALTH DIVISION	
Organizational Chart.....	8
Program Activity Graphs.....	9
Division Summary.....	10
ECONOMIC SUPPORT DIVISION	
Organizational Charts.....	11-12
Program Highlights.....	13-14
Division Summary.....	15
FAMILY SERVICES DIVISION	
Organizational Chart.....	16
Program Activity Graphs/Tables.....	17-18
Division Summary.....	18
COMMUNITY SERVICES DIVISION	
Organizational Chart.....	19
Program Activity Graph/Table.....	20-21
Division Summary.....	21
VOCATIONAL SERVICES DIVISION	
Organizational Chart.....	22
Program Activity Graph.....	23
Division Summary.....	23

Director's Letter

Dear Health and Human Services Board Members:

For this annual report introduction, I took the opportunity to look back a decade ago to 2002, which was my first year as Director as well as Greg and Mike in their current positions. It was also the inception of the child passenger safety program and the first full year of operation for New Beginnings, which we moved to Oconto Falls in 2012 and redefined its merchandise offerings and presentation.

There have been many changes the past ten years and below you will find a sampling of statistical comparisons of agency programs for the two years.

	<u>2002</u>	<u>2012</u>
Juvenile Court Referrals	337	150
Children Out of Home Placements	60	44
Child Abuse/Neglect Referrals	346	519
Inpatient Placements	85	44
Energy Assistance Applications	1,184	1,753
New View Participants	335	443
WIC Average Monthly Participants	560	601

During this period of time we have experimented with and made improvements in the delivery of services to our county residents. I believe some of the statistics support the positive influence of changes made while others show we have no influence in the numbers because they are purely attributed to the state of our communities and the pressures they feel. Kind of a sign of the times.

As for 2012, some other things that have occurred are the opening of the Aging and Disability Resource Center, with our three consortium partners, as well as the implementation of the Income Maintenance Call Center, with the other four members of the Bay Lake Consortium. What didn't happen again is Family Care.

There are many more things that have occurred this past year and in the following pages you will find some of them. Please be sure to ask questions or clarification of items in the report, especially the acronyms.

Sincerely,

Craig Johnson, Director
Oconto County Health and Human Services Director

VISION

Our Vision is to provide or arrange social, financial, medical and emotional support to the people of Oconto County.

Individuals and families will be treated with respect and dignity, and ensured the right to privacy.

MISSION

Oconto County Department of Health and Human Services

... promoting healthy and responsible families.

Board of Directors and Committees 2012

Rose Stellmacher, Chair
P O Box 122
Oconto, WI 54153

Diane Nichols
4295 County J
Oconto, WI 54153

Loretta Shellman
P O Box 128
Oconto Falls, WI 54154

Guy Gooding, Vice Chair
6381 Nero Lane
Sobieski, WI 54171

Richard Nelson
10941 Town Hall Road
Gillett, WI 54124

Kathy Gohr
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Krakow, WI 54137

Jim Lacourciere
317 Madison Street
Oconto, WI 54153

Mary Lemmen
6922 Pipgrass Road
Oconto Falls, WI 54154

Carolyn Barke
6048 Highway 32
Gillett, WI 54124

LONG TERM SUPPORT COMMITTEE

Randy Anderson
Gerald Beekman
Michele Braski
Ruth Carriveau
Sue Cota
Kathy Gohr
Jon Hanchett
Debra Konitzer
Doug Kurek
Richard Nelson
Mike Reimer
Alane Roberts
Oliver Shallow Jr.
Loretta Shellman

CLIENT RIGHTS COMMITTEE

Kathy Gohr
Jim Lacourciere
Rose Stellmacher

PERSONNEL COMMITTEE

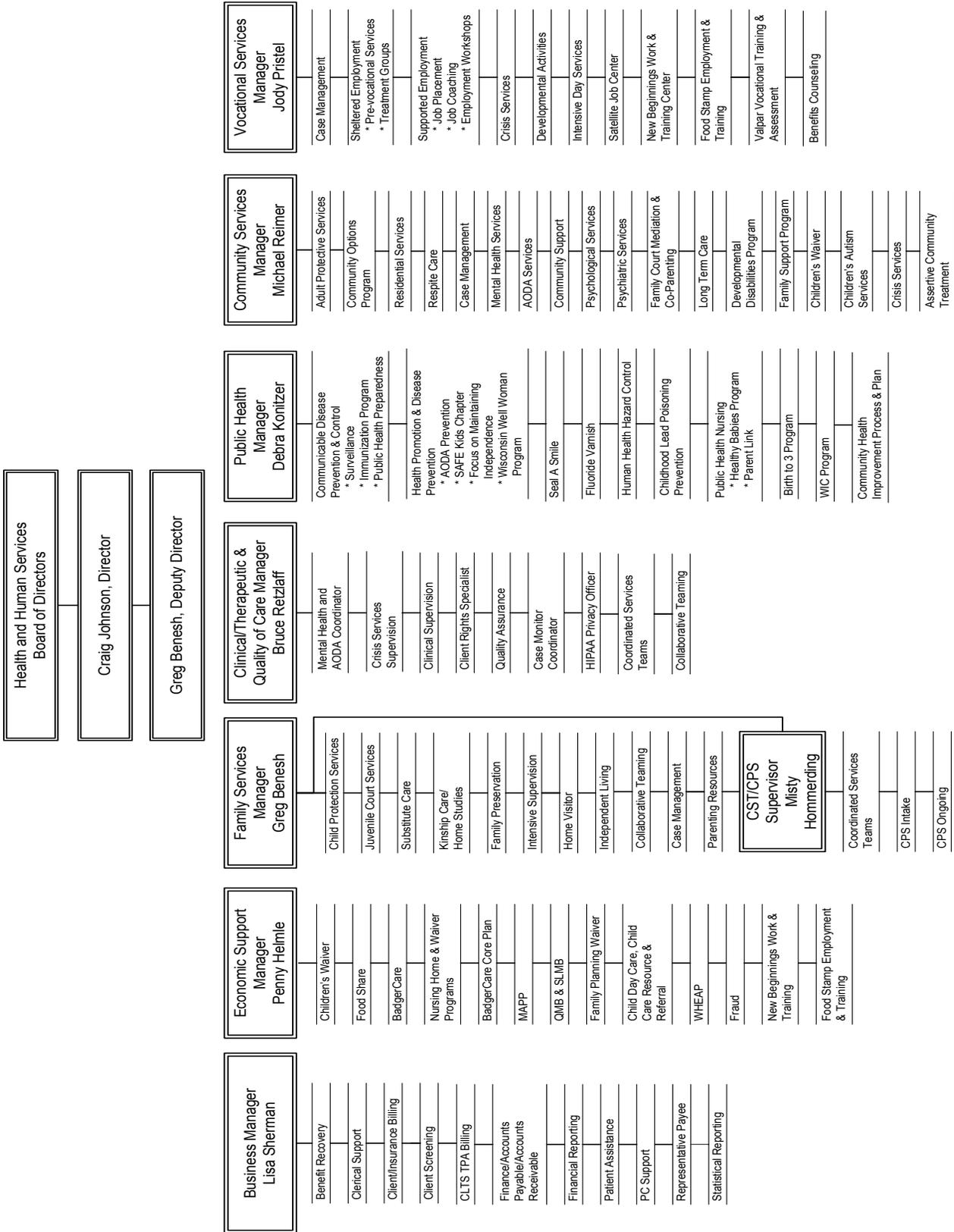
Carolyn Barke
Loretta Shellman
Rose Stellmacher

OCONTO COUNTY PARTNERSHIP

Mary Lemmen

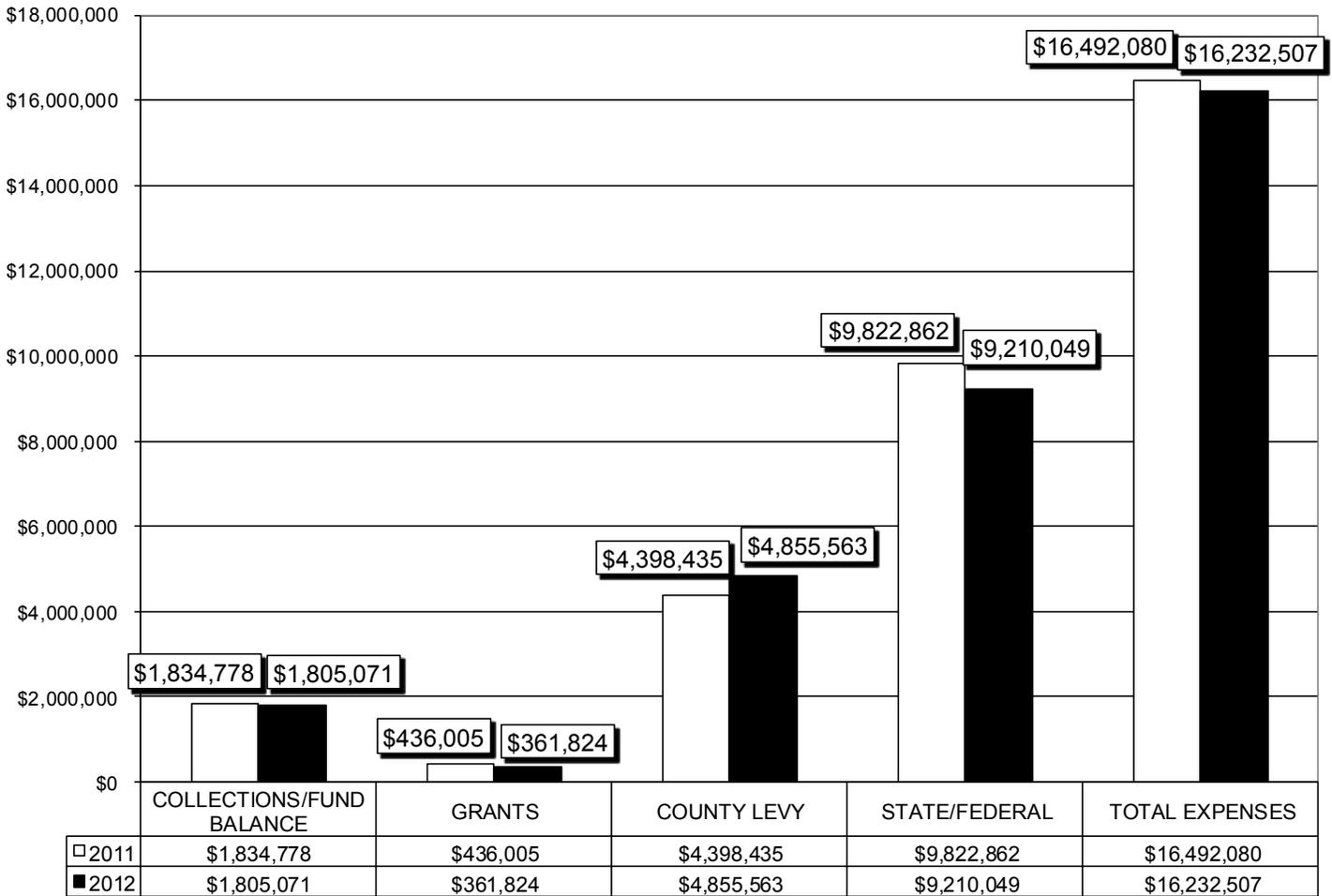
Program Organizational Chart

HEALTH & HUMAN SERVICES PROGRAM ORGANIZATIONAL CHART



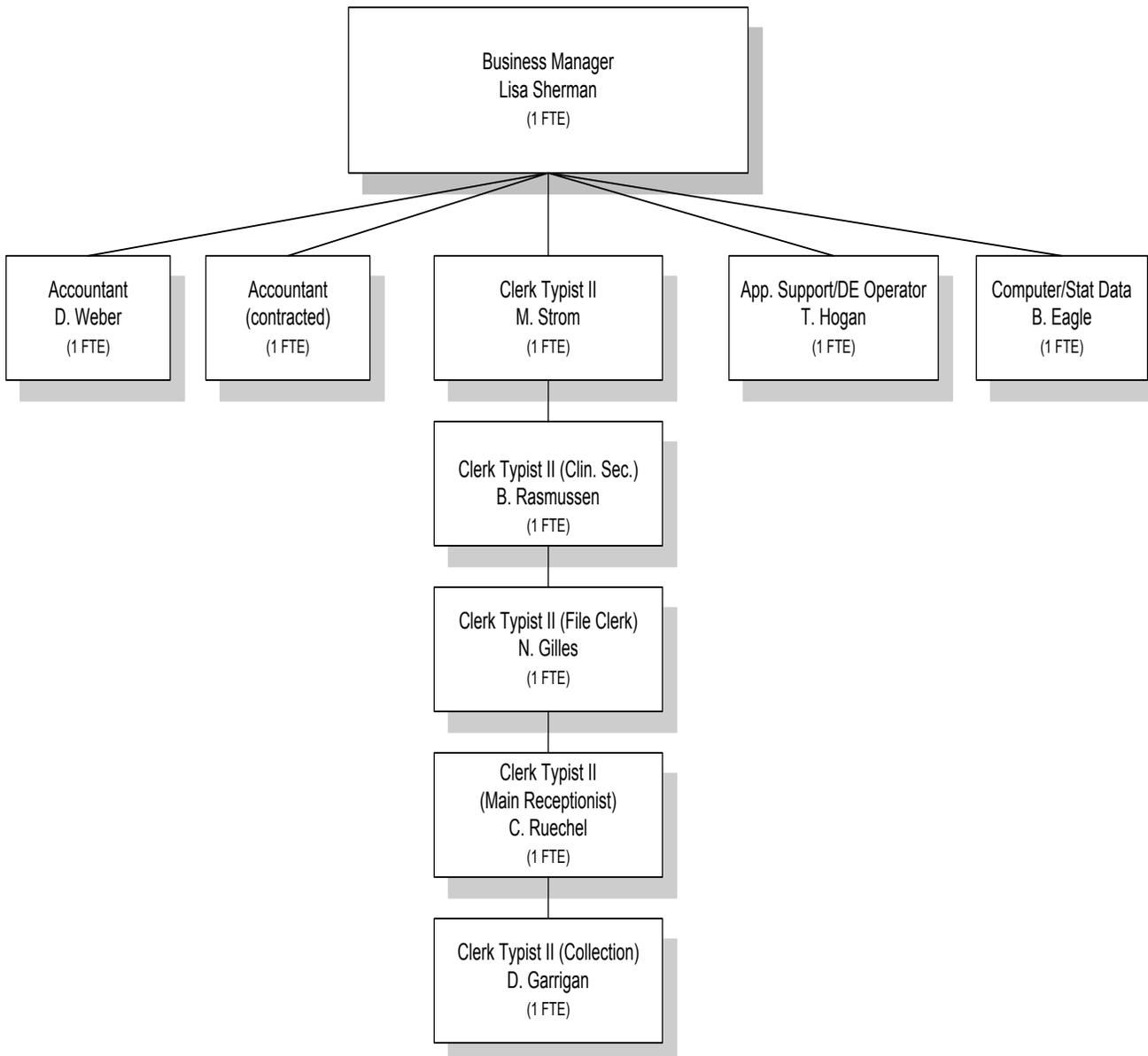
2012 Financial Summary

FINANCIAL SUMMARY Oconto County Department of Health and Human Services



Administrative Support Division

HEALTH & HUMAN SERVICES ADMINISTRATIVE SUPPORT

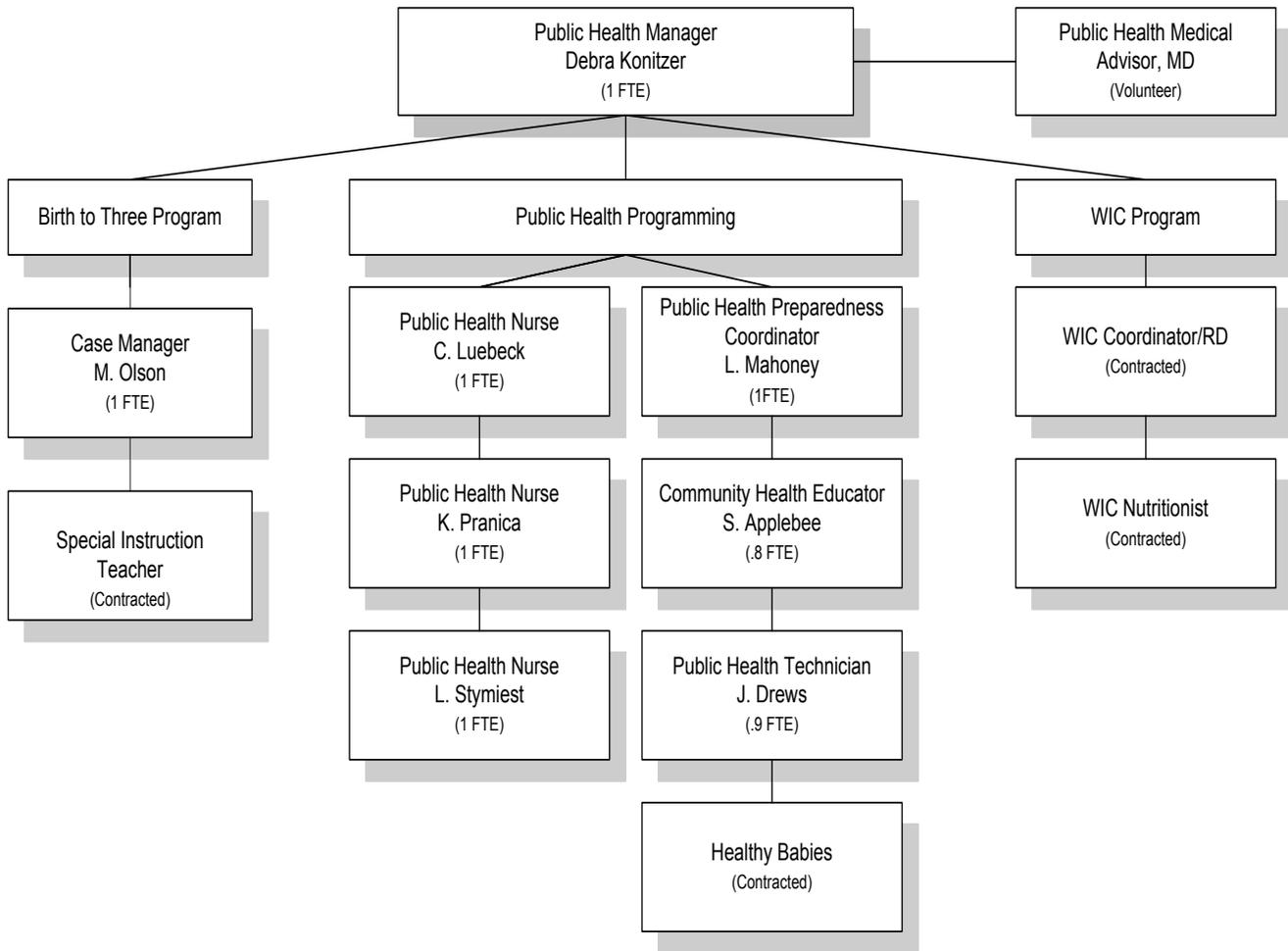


AUTHORIZED COUNTY POSITIONS: 9
COUNTY FTE: 9
CONTRACTED POSITIONS: 1

12/31/2012

Public Health Division

HEALTH & HUMAN SERVICES PUBLIC HEALTH



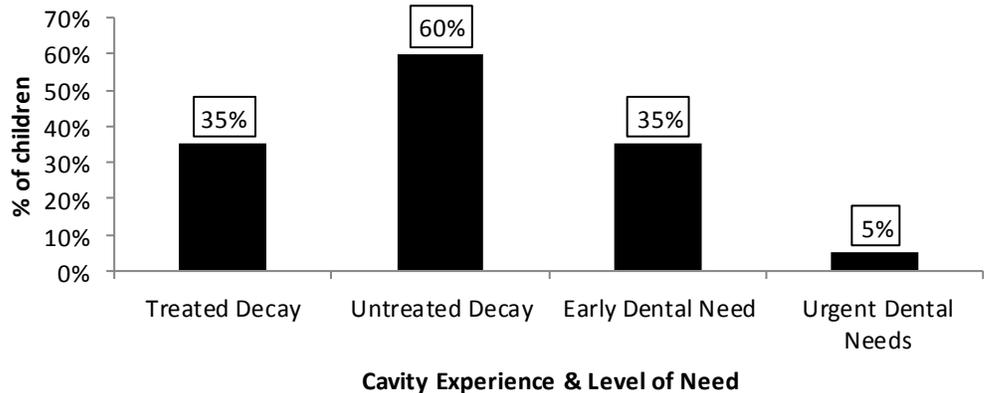
AUTHORIZED COUNTY POSITIONS: 8
 COUNTY FTE: 7.7
 CONTRACTED POSITIONS: 4

As of 12/31/2012

Public Health Division (cont.)

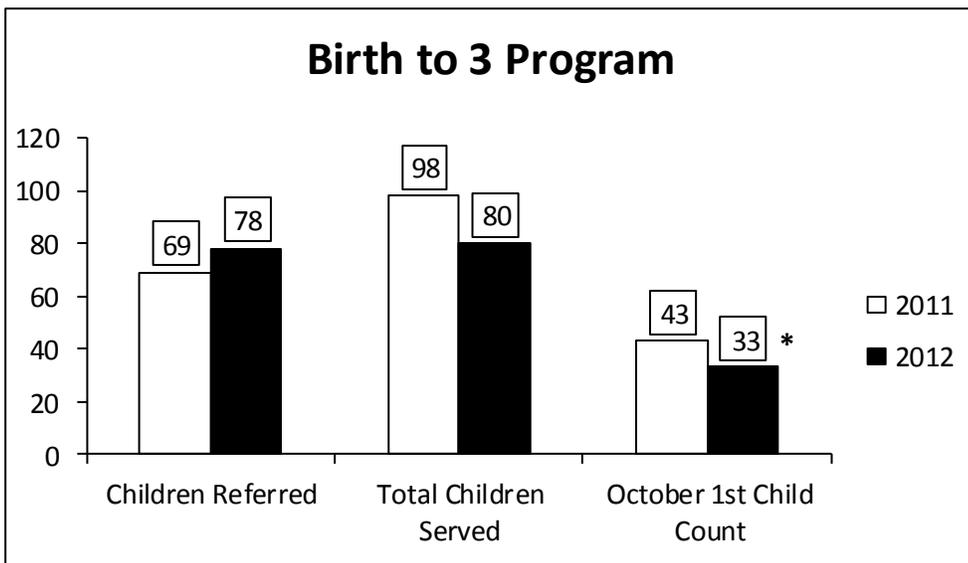


Seal-A-Smile Program 2011-2012 School Year (Unduplicated Children - 230)



Seal-A-Smile is a partnership between Public Health and Northern Health Centers. It is a school-based program that offers preventative dental care to children enrolled in 1 of the 5 participating school districts. The program is offered at no cost to the child and is open to all second-grade children with or without a family dentist or dental insurance. In the program's second year, 230 (38% of those eligible) received services.

Birth to 3 Program



Birth to 3 Program is an early intervention program for infants and toddlers with developmental disabilities.

In December 2012, the State of Wisconsin notified Oconto County that its program performance met all the required Federal Indicators for FFY 2010 (July 1, 2010—June 30, 2011). See www.OCB3.info for details.

* In 2012, 9 children closed a month before child count taken.

Public Health Division (cont.)

DIVISION SUMMARY

■ Fluoride Varnish Program

Topical application of fluoride to surface of teeth. Program targets children 5 years and under, participating in group settings such as WIC and playgroup.

- 161 children served. 33 had more than 1 application
- Of the children served:
 - ◆ 77% were covered by Badgercare
 - ◆ 67% did not have a dentist

■ Immunization Program

The immunization program began a new initiative; increasing the number of adolescents vaccinated for the recommended vaccines. In Fall 2012, school based clinics offered influenza vaccination in 5 school districts. 1,449 children were immunized which was approximately 33% of the enrolled children who were offered the vaccine.

■ Women, Infant and Children (WIC) Program

- The WIC Program served an average of 601 clients per month.
- WIC participants redeemed 59% of their Farmers Market vouchers for locally grown fruits and vegetables, a slight increase from 2011.

■ Oconto County SAFE Kids Chapter

- Child Passenger Safety
 - ◆ 147 seats were inspected;
 - 9% arrived installed correctly
 - 67 seats destroyed; no longer safe for use
 - ◆ 102 seats were distributed to families
 - 87% distributed to low income families
- Delivering Fire Prevention
 - ◆ Partnerships with local fire departments in 7 communities
 - ◆ Served 30 families, 122 people
 - ◆ Smoke and CO detectors
 - 84 detectors were present in homes visited
 - 30 CO detectors present in home visited
 - 16 smoke and 22 CO detectors were given out

■ Wisconsin Well Woman Program (WWWP)

WWWP is a breast and cervical cancer screening program for limited income, uninsured or underinsured Wisconsin women ages 45-64.

- 67 women received screenings
- 10 women required additional tests
- No women were diagnosed with cancer

■ Communicable Disease Prevention and Control

The investigation and measures to contain a communicable disease. Examples include: Salmonella, E. Coli, Pertussis, Blastomycosis, Lymes Disease and Chlamydia.

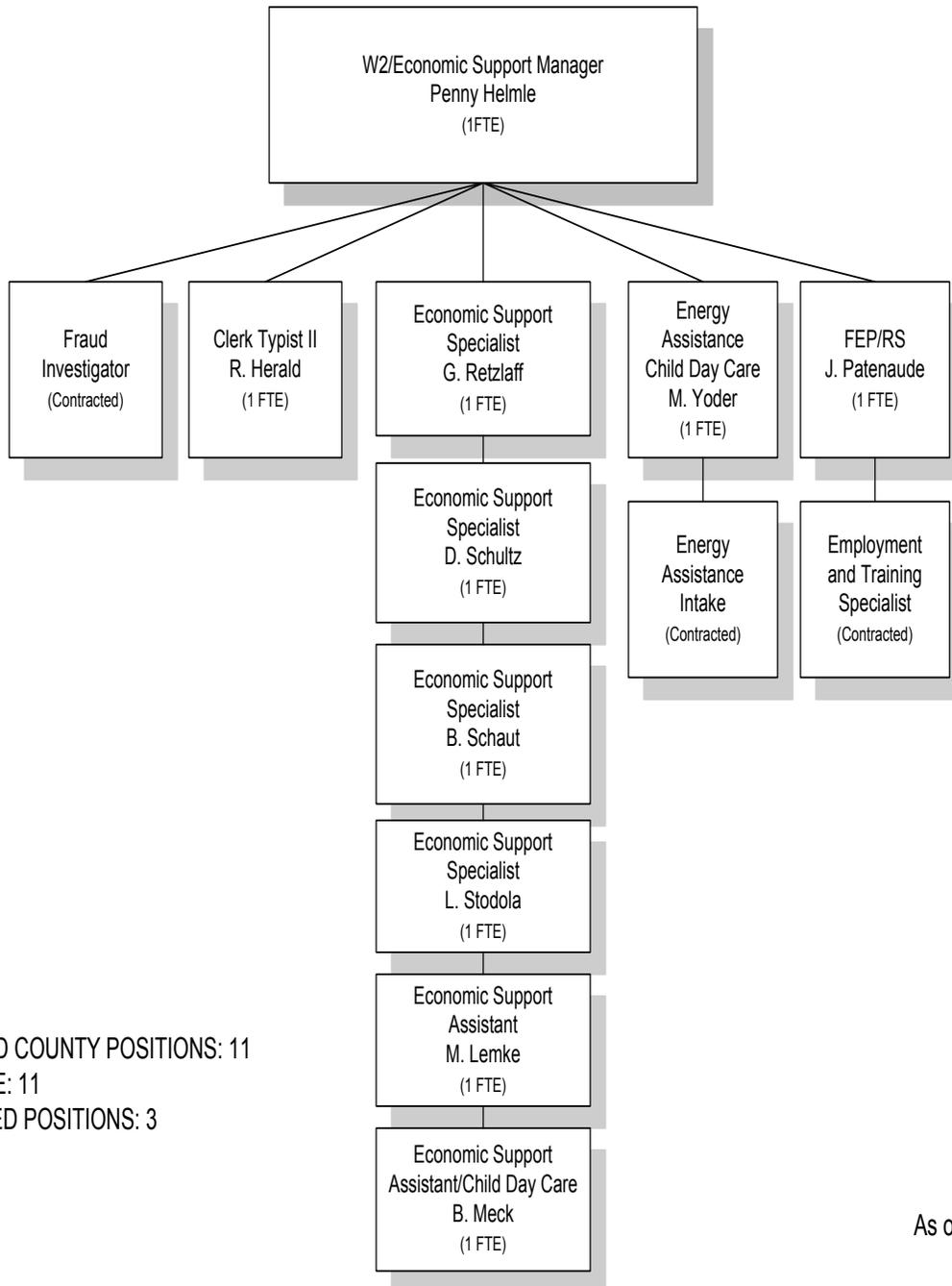
- Reported Cases: 2011—248 2012—382
- Suspect/Confirmed Cases: 2011—200 2012—250

■ “Stepping On” Falls Prevention Program

“Stepping On” is a program that empowers older adults to engage in health behaviors that reduce the risk of falls. The program is for seniors who are at risk of falling, have a fear of falling, or who have fallen one or more times. It is a seven week community-based workshop. In small-group settings, older adults learn balance and strength exercises and develop specific knowledge and skills to prevent falls. In 2012, 3 workshops were offered and 31 senior adults participated.

Economic Support Division

HEALTH & HUMAN SERVICES ECONOMIC SUPPORT

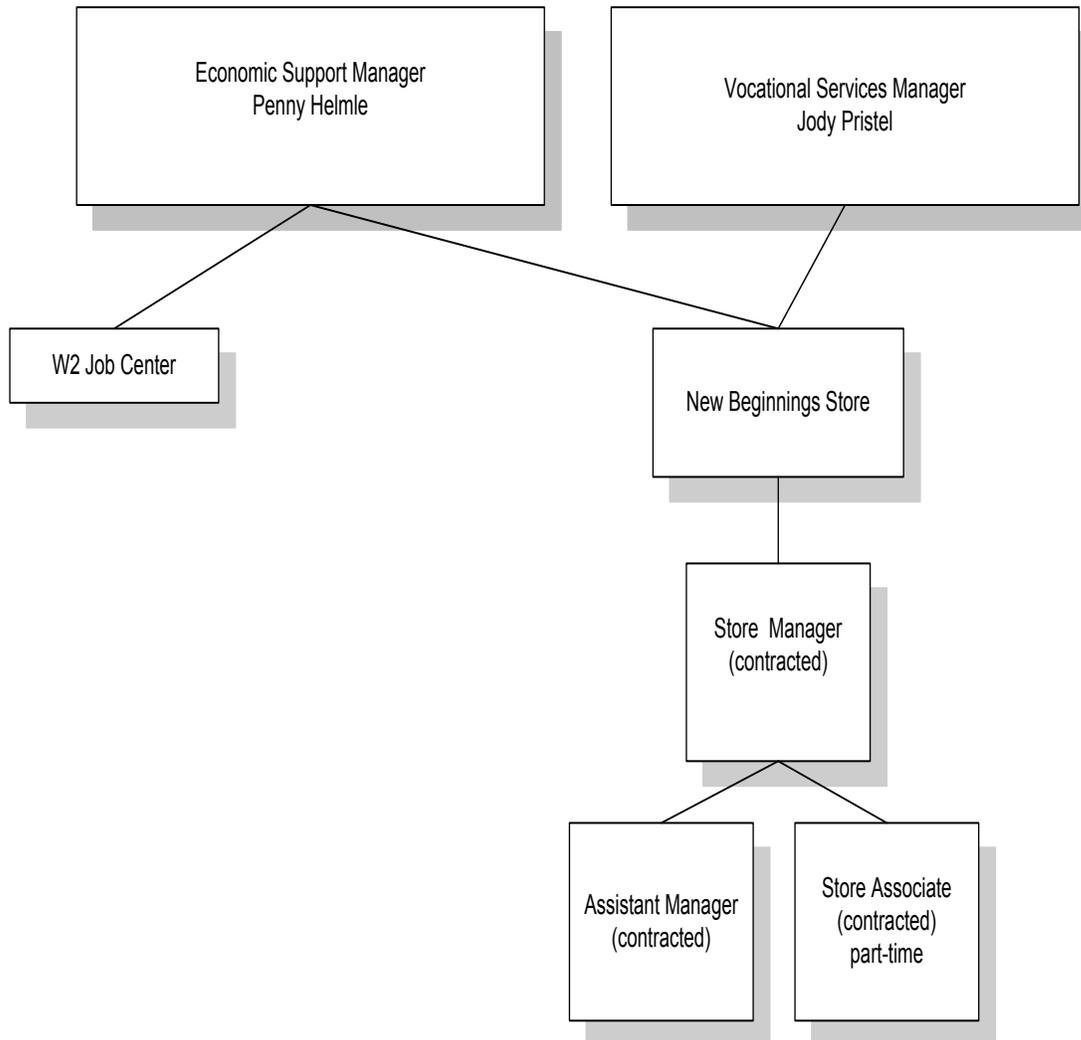


AUTHORIZED COUNTY POSITIONS: 11
 COUNTY FTE: 11
 CONTRACTED POSITIONS: 3

As of 12/31/2012

Economic Support Division (cont.)

HEALTH & HUMAN SERVICES ECONOMIC SUPPORT W2 JOB CENTER & NEW BEGINNINGS



AUTHORIZED COUNTY POSITIONS: 0
COUNTY FTE: 0
CONTRACTED POSITIONS: 3

As of 12/31/2012

Economic Support Division (cont.)

WISCONSIN HOME ENERGY ASSISTANCE PROGRAM—2012

	Count	Expenditures
Total Households Applied for Energy Assistance	1,753	
Total Households Paid Energy Assistance	1,656	615,583
Total Households Paid Public Benefit Funded Benefits	1,641	274,704
Total Crisis Assistance Applications (Excluding Furnace)		
Total Crisis Assistance Applications (Excluding Furnace)	354	
Total Households Paid Crisis Assistance (Excluding Furnace)		
Total Households Paid Crisis Assistance (Excluding Furnace)	330	119,812
Total Households Paid Public Benefit Funded Crisis Applications	191	55,799
Total Heating Unit Repairs Paid		
Total Heating Unit Repairs Paid	29	8,138
Total Heating Unit Replacements Paid		
Total Heating Unit Replacements Paid	19	51,393
Total Heating Unit Repairs and Replacements Paid		
Total Heating Unit Repairs and Replacements Paid	48	59,531
Total Proactive Assistance		
Total Proactive Assistance	177	50,366

2012 FRAUD STATISTICS

W2 Overpayments =	\$ 3,344.00
Medical Assistance Overpayments =	\$ 95,003.80
Food Stamp Overpayments =	\$ 31,664.56
Child Daycare Overpayments =	\$ 286.74
Energy Assistance Overpayments =	<u>\$ 214.00 *</u>
Total =	\$130,513.10



- 19 cases were criminally prosecuted
- 9 IPV's were issued
- 5 citations were issued

* (this amount does not include benefits that we pulled back before they were issued.)

15 % of collections are returned to county

Economic Support Division (cont.)

NEW BEGINNINGS TRAINING SERVICES Statistics for 2012

Thirty individuals were referred for training at the store.

- 10 individuals were New View clients
 - 1 has successfully completed the training and has been referred for Supported Employment
 - 7 are continuing their training at the store (program & location change)
 - 2 are employed in the community
- 12 individuals were FSET clients
 - 3 are in job search
 - 6 are employed in the community
 - 3 are at the recycling center
 - 53 FSET individuals utilized the job center at New Beginnings for job club and various services
- 8 individuals were DVR clients
 - 6 are employed in the community
 - 2 are in job search



Economic Support Division (cont.)

SUMMARY OF W2/FSET WORKSHOPS

■ Money for Food Workshop

This workshop is a group workshop that is facilitated by W-2/FSET staff and UW-Extension staff. This workshop covers different strategies on budgeting, nutrition, smart shopping, healthy eating, stress, as well as a general overview of job search strategies. This workshop is presented once a month alternating between Health and Human Services and New View Industries.

■ Resume' and Applications

Resume and application help is conducted in both group and in individual settings depending on the consumer situation. A consumer is given a practice application to complete. When complete, the application is reviewed and critiqued with the consumer. Any necessary changes and corrections are made so the consumer has an accurate and more marketable application he or she can use as a reference when filling out applications. The resume is typically completed one on one with the consumer using WISCareers and/or the Wisconsin Job Center site.

■ Interviewing

Interviewing workshops and practices are held in both group and individual settings depending on the consumer situation. The interview process is broken down with the consumers and they are instructed what to do before, during, and after the interview. This includes proper hygiene, proper dress, interview questions to prepare for, questions to ask, how to research a company, follow up and more. We also work with local companies to send individuals for mock applications and actual interviews conducted by the company human resource manager. The consumer is evaluated on the application and interview and is able to address any necessary changes.

■ Job Club

Our Job Club is conducted twice a week, once at the Health and Human Services Resource Room in Oconto and again at New Beginnings Store Learning Center in Oconto Falls. Job Club provides a great opportunity to work with individuals in a group setting. During Job Club, individuals receive assistance in any employment search issues. Such activities include resume creation, application help, online employment search help, and more.

■ Goal Setting and Problem Solving

These are currently done one on one. As part of goal setting, we work with the consumer to conduct a self-assessment to identify strengths, skills, aptitudes and weaknesses. Through this, we are able to help the consumer set a more thought out goal and the consumer better knows what their strengths and skills are. Our plan is to offer workshops several times throughout the year in larger group workshops.

■ Upcoming

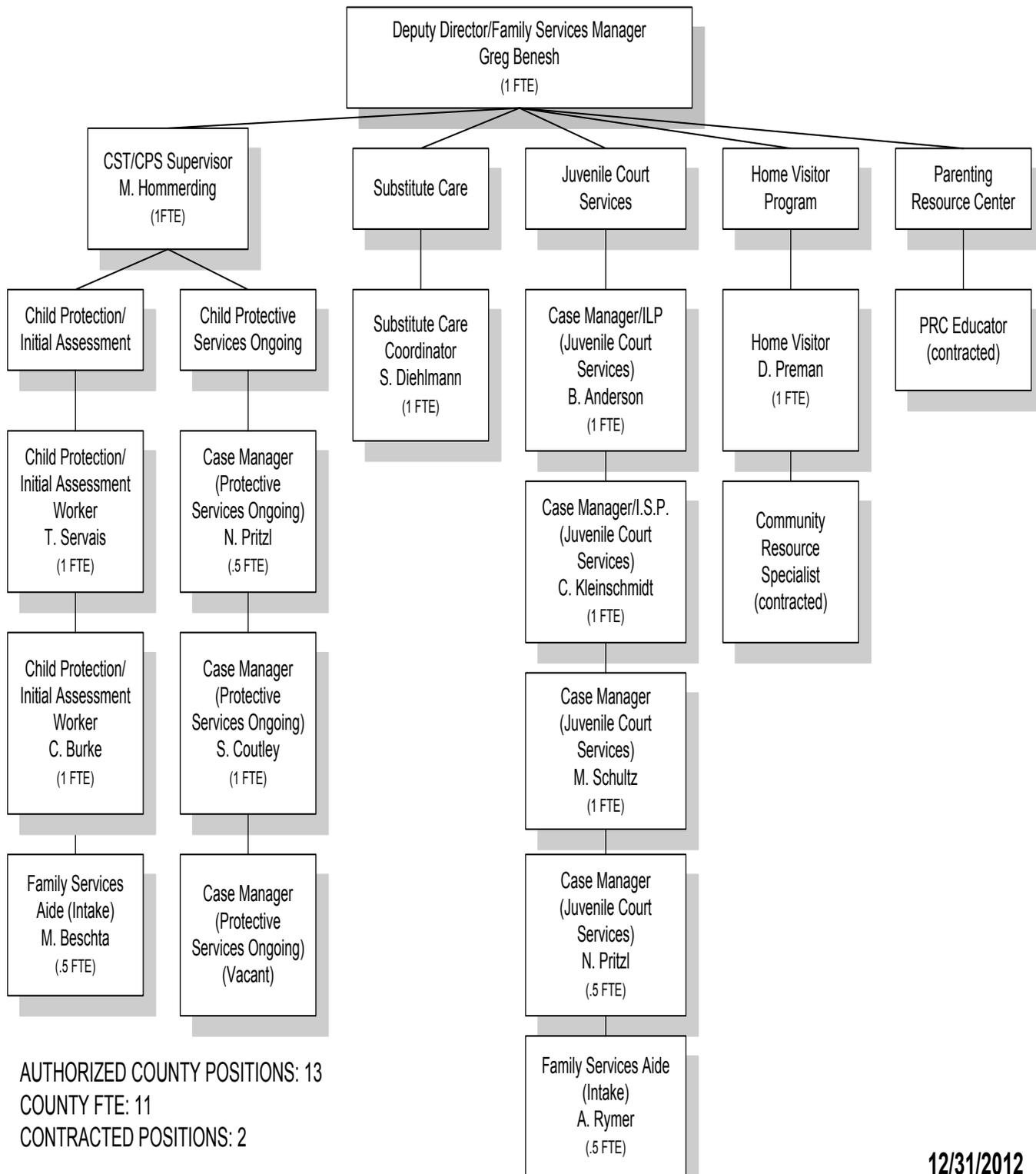
Making Smart Choices

We developed a workshop that focuses on decision making and applies decision making to everyday life scenarios in a group format. This is an interactive workshop that engages the participants in discussion to help develop better decision making skills. This workshop will be scheduled once a month throughout Oconto County and will also be scheduled to target specific populations.

Various workshops are held throughout the year along with one on one appointments to address needs such as job fair preparation, basic computer skills, using online resources, soft skills and more. We have new DVD's that cover the job search process and soft skills at work that will further benefit our consumers.

Family Services Division

HEALTH & HUMAN SERVICES FAMILY SERVICES



AUTHORIZED COUNTY POSITIONS: 13
 COUNTY FTE: 11
 CONTRACTED POSITIONS: 2

12/31/2012

Family Services Division (cont.)

OUT OF HOME PLACEMENTS—MEDIAN LENGTH OF STAY

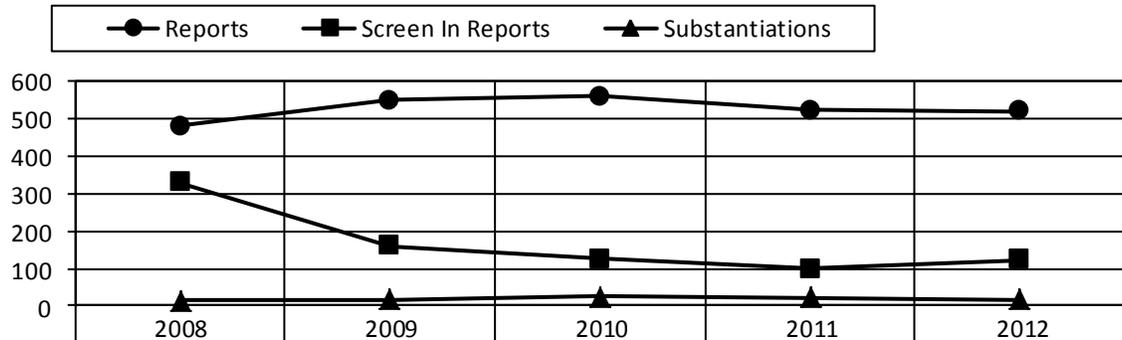
	Median Length of Stay (months) 2011	Median Length of Stay (months) 2012
Child Protective Services (CPS) Family Ongoing—Oconto County	10.05	5.5
Child Protective Services (CPS) Family Ongoing—State of Wisconsin	12.7	13.1
Juvenile Justice—Oconto County	11.75	7.1
Juvenile Justice—State of Wisconsin	7.75	7.8

OUT OF HOME PLACEMENTS—PLACEMENT STABILITY

	2011		2012	
Child Protective Services (CPS) Family Ongoing:				
1 or 2 Placement Settings	100% (20)	(WI 86%)	97% (36)	(WI 85%)
3 Placement Settings	0% (0)	(WI 9%)	3% (1)	(WI 10%)
4 Placement Settings	0% (0)	(WI 3%)	0% (0)	(WI 3%)
5 or More Placement Settings	0% (0)	(WI 2%)	0% (0)	(WI 2%)
Total Children	20	(WI 5,821)	37	(WI 5,850)
Juvenile Justice:				
1 or 2 Placement Settings	83% (5)	(WI 76%)	86% (6)	(WI 75%)
3 Placement Settings	17% (1)	(WI 12%)	0% (0)	(WI 12%)
4 Placement Settings	0% (0)	(WI 6%)	0% (0)	(WI 6%)
5 or More Placement Settings	0% (0)	(WI 6%)	14% (1)	(WI 7%)
Total Children	6	(WI 1,038)	7	(WI 1,045)

Family Services Division (cont.)

CHILD ABUSE AND NEGLECT REPORTS 2008 - 2012



● Reports	481	549	560	521	519
■ Screen In Reports	329	160	125	99	124
▲ Substantiations	15	18	25	23	17

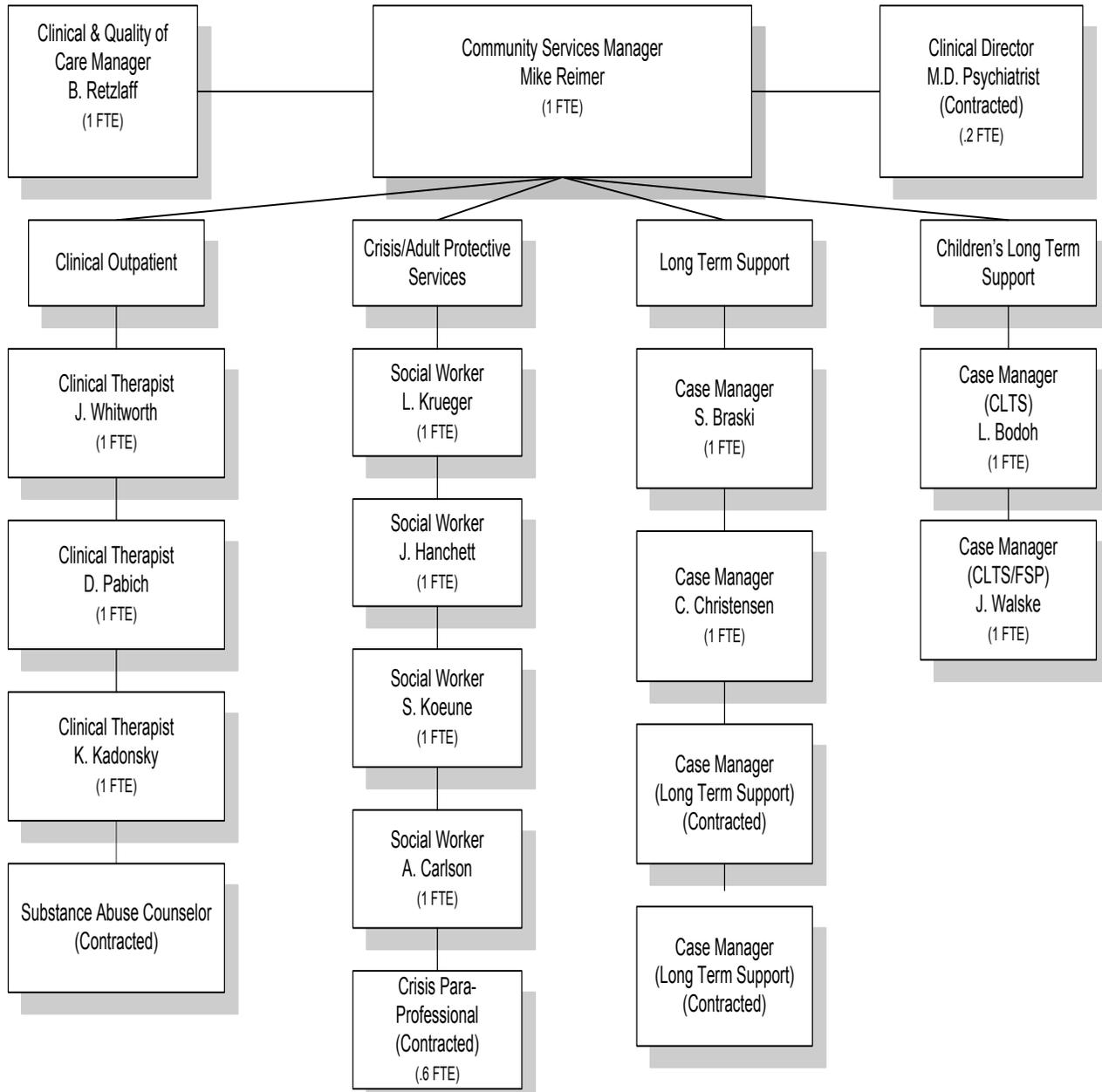
FAMILY SERVICES DIVISION SUMMARY

	2011	2012
■ JUVENILE COURT		
• Number of Referrals	116	150
• Counsel and Release	52	57
• Formal Supervision	20	25
• Deferred Prosecution Agreements	23	41
• Other Dispositions	21	27
• Average Caseload Size	20	25
■ INTENSIVE SUPERVISION PROGRAM		
• Number Served	16	12
• Placed Out of Home	3	0
■ KINSHIP CARE		
• Number Served	45	48
• Waiting List	0	0
■ HOME VISITOR PROGRAM		
• Number of Families	30	30
• Individuals Served	86	116
• Home Visits	384	434
• Co-Parenting Sessions	25	4
• Love & Logic Sessions	18	25



Community Services Division

HEALTH & HUMAN SERVICES COMMUNITY SERVICES

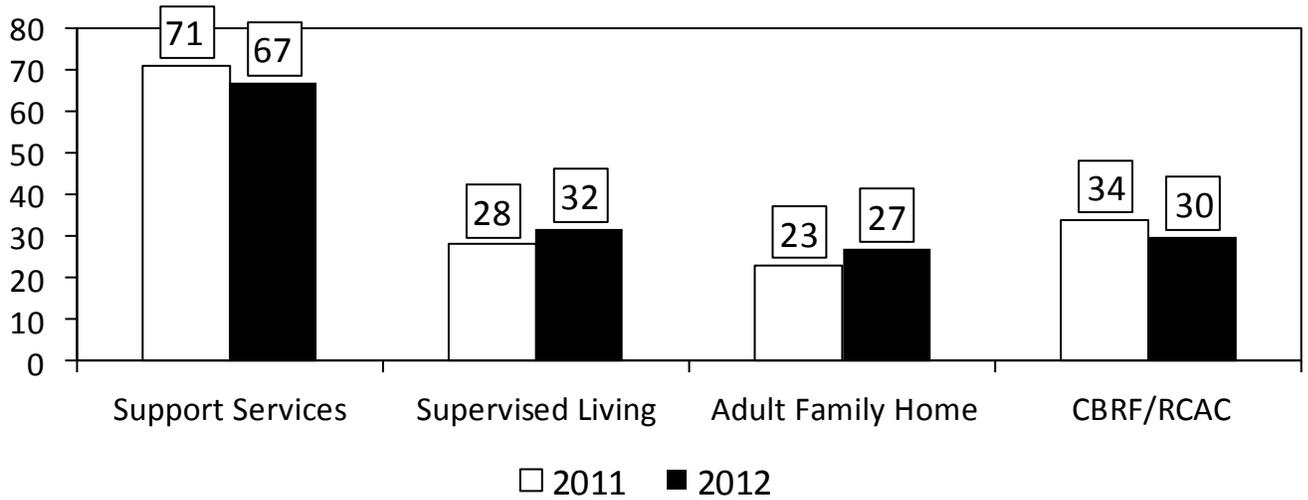


AUTHORIZED COUNTY POSITIONS: 13
 COUNTY FTE: 13
 CONTRACTED POSITIONS: 5

12/31/2012

Community Services Division (cont.)

LONG TERM SUPPORT ADULT RESIDENTIAL SERVICES - # OF RESIDENTS



2012 CHILDREN'S LONG TERM SUPPORT

Autism	32 children
Non-Autism	9 children
Child Wait List	57 children

FAMILY SUPPORT PROGRAM

Children Served (community funded—4)	25
Family Support Wait List	32



Community Services Division (cont.)

INPATIENT CARE

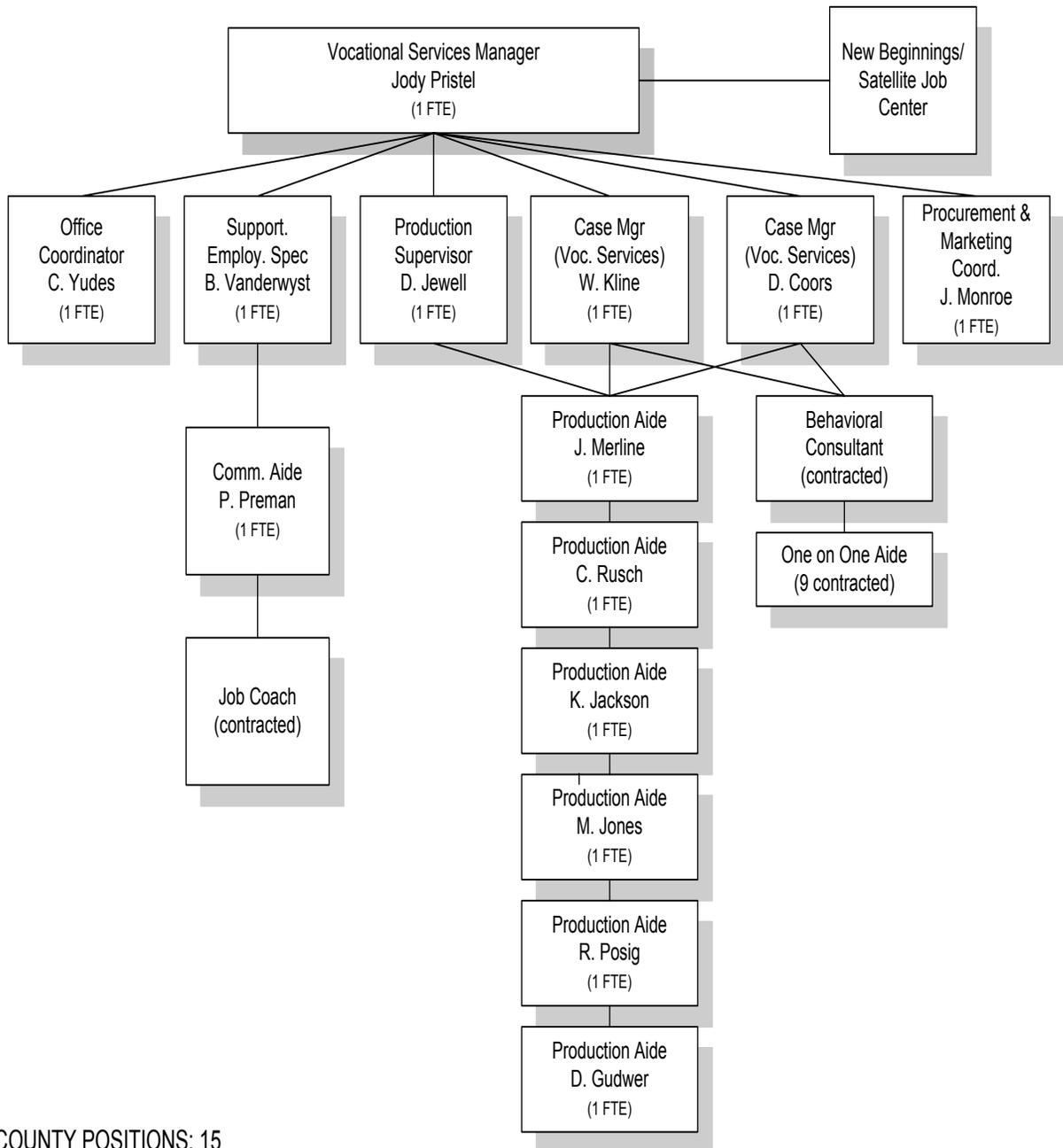
	Number		Average Stay	
	2011	2012	2011	2012
Mental Health Short Term	65	39	6 days	4 days
Mental Health Long Term	2	1	29 days	314 days
Total	67	40		
Alcohol and Other Drugs (AODA)	8	4	25 days	25 days

COMMUNITY SERVICES DIVISION SUMMARY

	2011	2012
■ OUTPATIENT CLINIC		
• Number of Clients	642	764
■ OWI (Operating While Intoxicated)		
• Number of Assessments	165	164
■ AODA INTENSIVE OUTPATIENT		
• Number of County Paid Clients	10	7
■ COMMUNITY OPTIONS PROGRAM AND MEDICAID WAIVER FUNDING		
• Number of Elderly and Disabled Adults Funded	156	156

Vocational Services Division

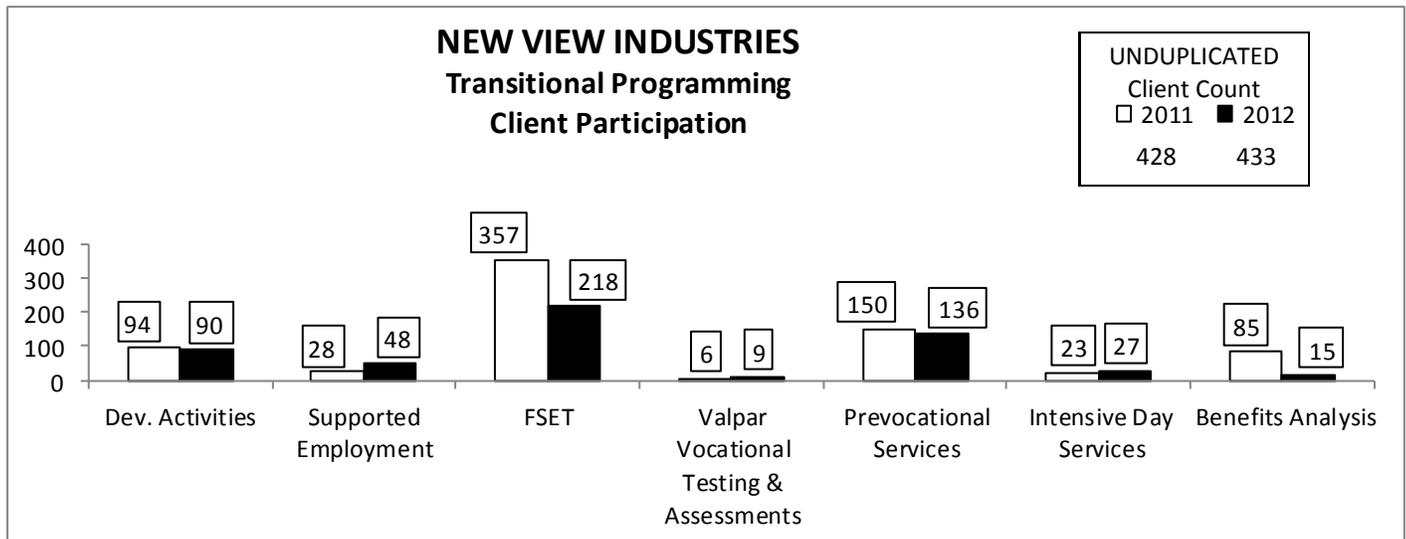
HEALTH & HUMAN SERVICES VOCATIONAL SERVICES



AUTHORIZED COUNTY POSITIONS: 15
 COUNTY FTE: 14.5
 CONTRACTED POSITIONS: 11

As of 12/31/2012

Vocational Services Division (cont.)



DIVISION SUMMARY

■ Developmental Activities/Prevocational Services Program

- Continued with NVI garden
- Participated in NEWCAP's Backpack Snack Program
- Partnered with UW-Extension's Master Food Preparer
- Partnered with Gillett Police Department on internet and cell phone safety
- Partnered with Gillett Library on Story Walk Program
- Expanded Community Service Program:
 - ◆ EPA Health Education (in conjunction with Public Health)
 - ◆ NVI partner tours
 - ◆ Attended workshops with clients on health and safety

■ Sheltered Employment

- Subcontracted with 28 businesses, expanded business with Wisconsin Plastics Inc.
- Continued to implement Lean Manufacturing Principles to all jobs
- Continue to expand new product line
- Developed sewing program into a subcontract job with Midwest Textiles
- Expanded product line and selling products at The Trading Post

■ Supported Employment

- 16 Division of Vocational Rehabilitation participants placed in jobs in the community
- 61 FSET participants gain employment
- Provided benefits analysis to 15 clients
- Continued partnership with UW-Extension in offering workshops, served 29 participants

■ Marketing Efforts

- Held second annual NVI Fun Fest
- Conducted tours for NVI for businesses, teachers and visitors
- Exhibited at the Oconto Business Expo
- Expanded fundraising efforts
- Worked with ADRC (open house and design work)

NOTES