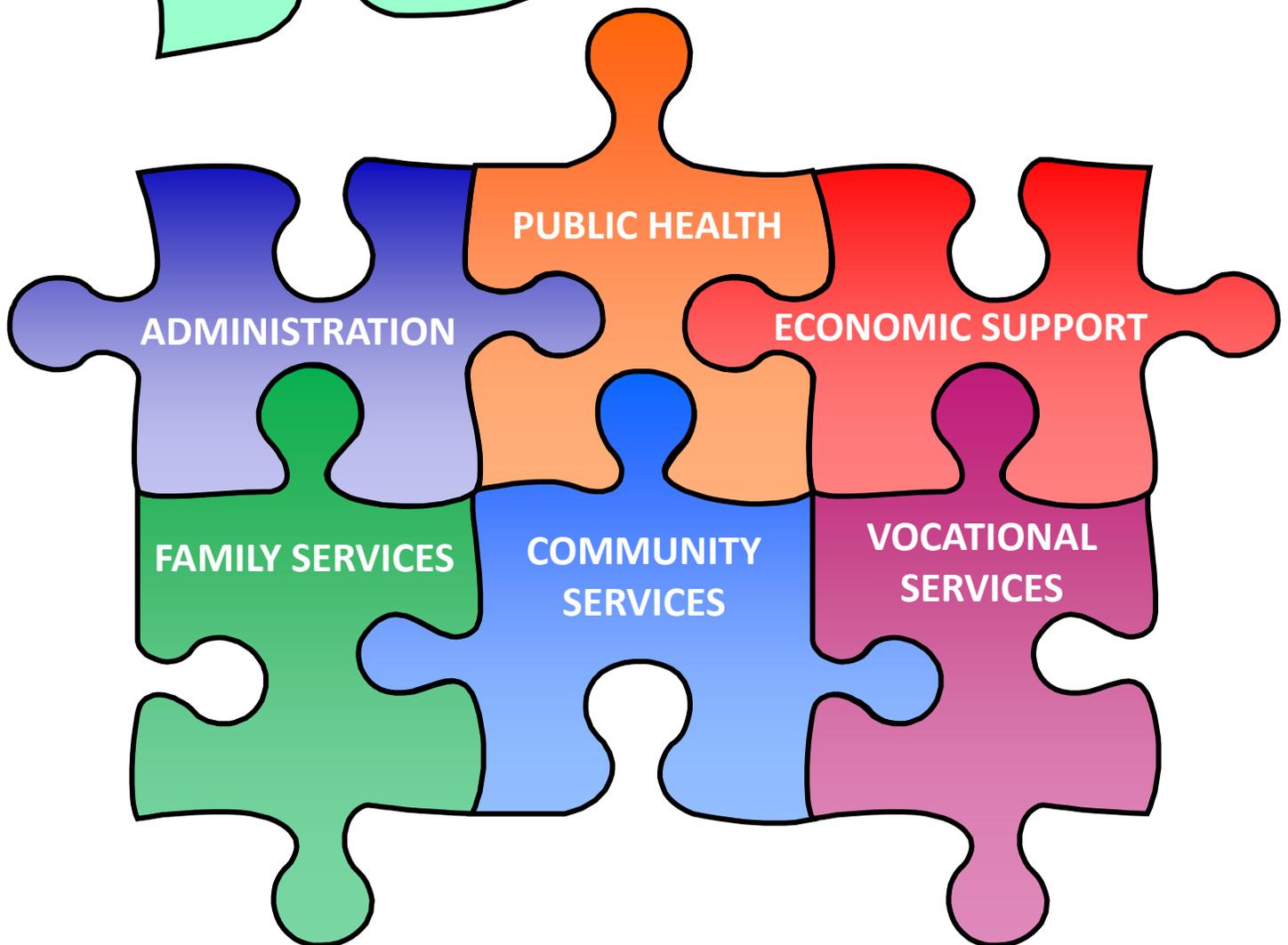
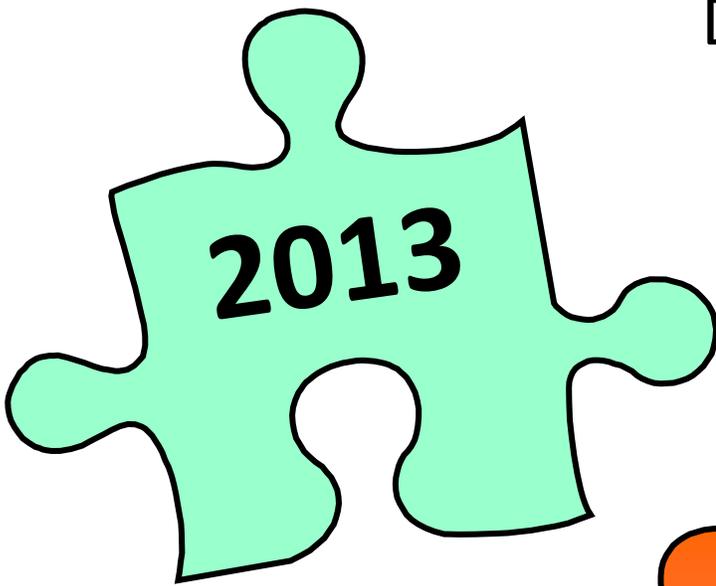


OCONTO COUNTY
DEPARTMENT OF HEALTH
AND HUMAN SERVICES

ANNUAL REPORT



...promoting healthy and responsible families

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Director's Letter

Dear Health and Human Services Board Members:

Another year has quickly passed and has managed to blend in with the many passed ones. We seem to move from the budget preparation to annual report and back again in the blink of an eye. Included in this report is a sample of the facts, figures and activities that occurred in 2013.

One unfortunate fact is that screened-in child abuse/neglect reports have increased by an average of nearly 25% over each of the past two years. These reports all required an investigation by our department which has created a very stressful and time consuming situation for our staff. The same can be said for the impact the Affordable Care Act has had on our Economic Support Division because of the large increase in applications processed by their staff.

Our short-term inpatient admissions increased 74% from the previous year; however, due to the diligent work of our crisis team, the average stay remained the same at four days. Stabilization, case management and a quick as possible discharge can greatly impact our budget.

The five year Community Health Improvement Plan was completed and resulted in the Healthy Oconto County 2018 report that identifies three health priorities that need to be addressed: alcohol and other drugs; nutrition and physical activity; and mental health. The intent of this project is to mobilize community partners to collaborate and work towards the improvement of the health of our county residents by developing methods and activities related to these three priorities.

A short list of other activities that occurred in 2013 include: New View produced their first play, "The Wizard of Oz", as well as started the barn quilt project; clinic staff started a much needed AODA adolescent group; the ADRC moved to a larger location, the "Making Smart Choices" curriculum was developed and implemented as part of our vocational readiness program; and even our front administrative area was remodeled for improved space and efficiency purposes.

Thank you for your support during another quick and successful year.

Sincerely,

Craig Johnson, Director
Oconto County Health and Human Services Director

VISION

Our Vision is to provide or arrange social, financial, medical and emotional support to the people of Oconto County.

Individuals and families will be treated with respect and dignity, and ensured the right to privacy.

MISSION

Oconto County Department of Health and Human Services

... promoting healthy and responsible families.

Board of Directors and Committees 2013

Rose Stellmacher, Chair
P O Box 122
Oconto, WI 54153

Diane Nichols
4295 County J
Oconto, WI 54153

Loretta Shellman
P O Box 128
Oconto Falls, WI 54154

Guy Gooding, Vice Chair
6381 Nero Lane
Sobieski, WI 54171

Richard Nelson
10941 Town Hall Road
Gillett, WI 54124

Kathy Gohr
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Krakow, WI 54137

Jim Lacourciere
317 Madison Street
Oconto, WI 54153

Mary Lemmen
6922 Pipgrass Road
Oconto Falls, WI 54154

Carolyn Barke
6048 Highway 32
Gillett, WI 54124

LONG TERM SUPPORT COMMITTEE

Randy Anderson
Gerald Beekman
Michele Braski
Ruth Carriveau
Sue Cota
Kathy Gohr
Jon Hanchett
Debra Konitzer
Doug Kurek
Richard Nelson
Mike Reimer
Alane Roberts
Oliver Shallow Jr.
Loretta Shellman

CLIENT RIGHTS COMMITTEE

Kathy Gohr
Jim Lacourciere
Rose Stellmacher

PERSONNEL COMMITTEE

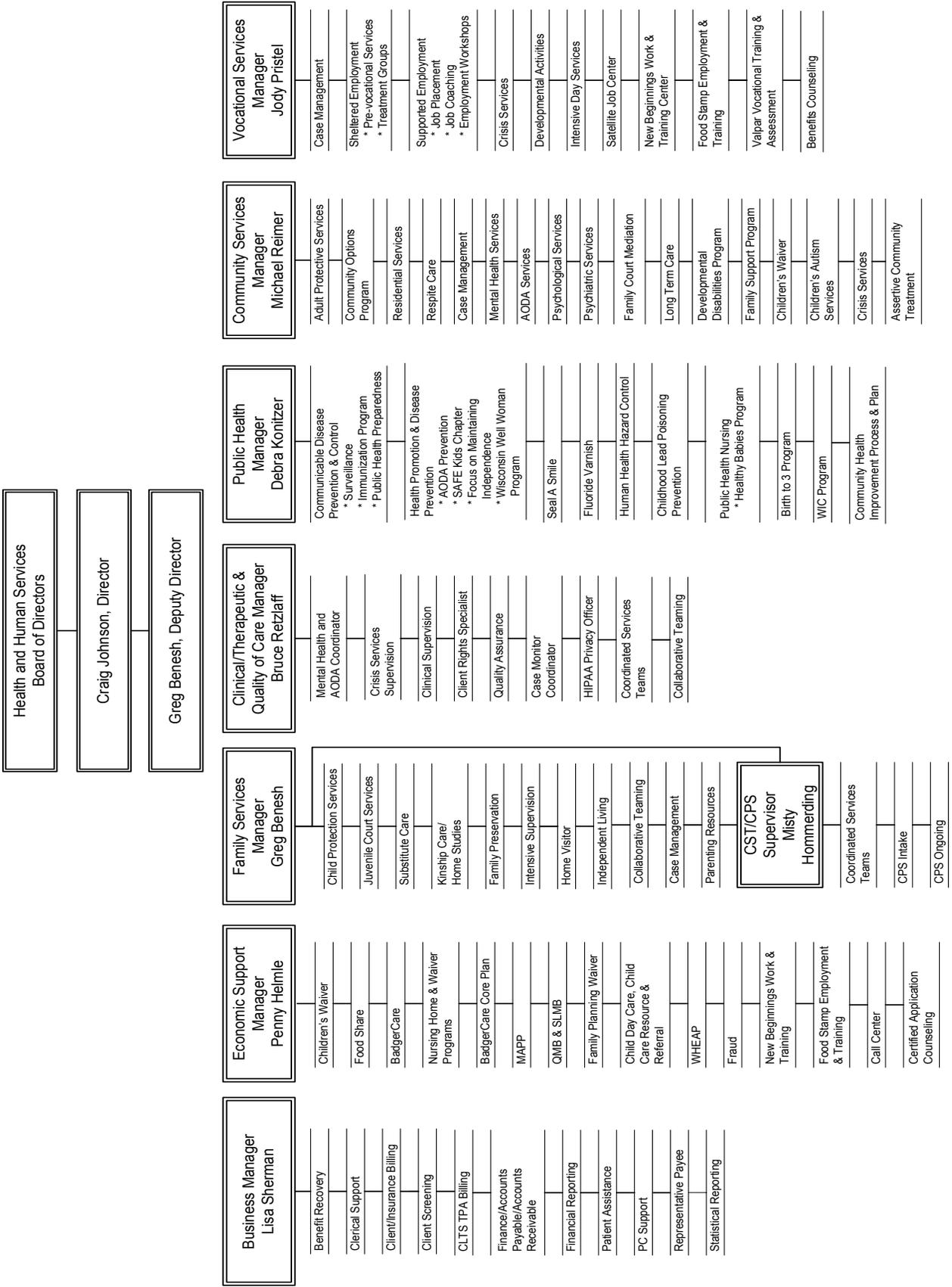
Carolyn Barke
Loretta Shellman
Rose Stellmacher

OCONTO COUNTY PARTNERSHIP

Mary Lemmen

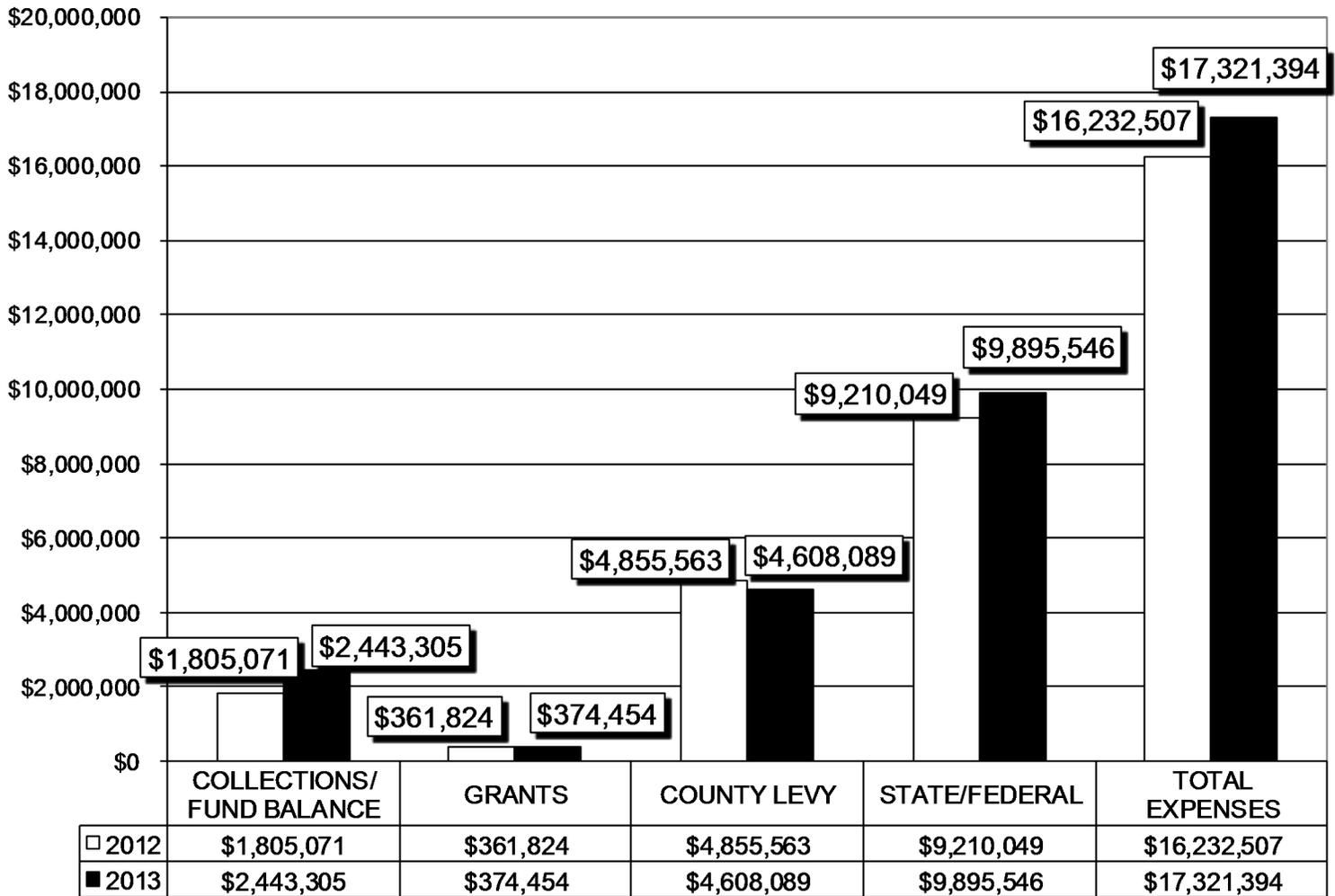
Program Organizational Chart

HEALTH & HUMAN SERVICES PROGRAM ORGANIZATIONAL CHART



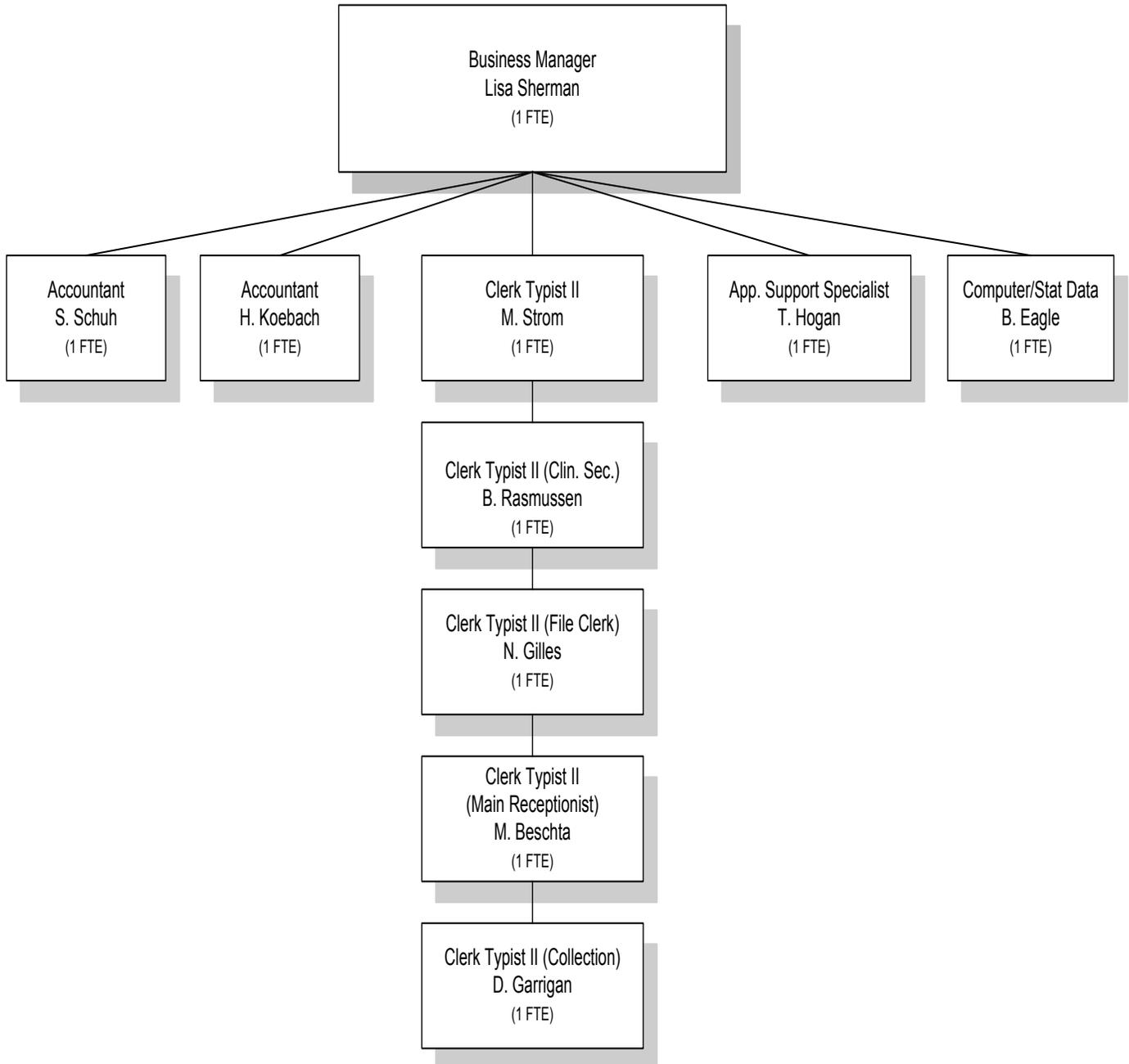
2013 Financial Summary

FINANCIAL SUMMARY Oconto County Department of Health and Human Services



Administrative Support Division

HEALTH & HUMAN SERVICES ADMINISTRATIVE SUPPORT

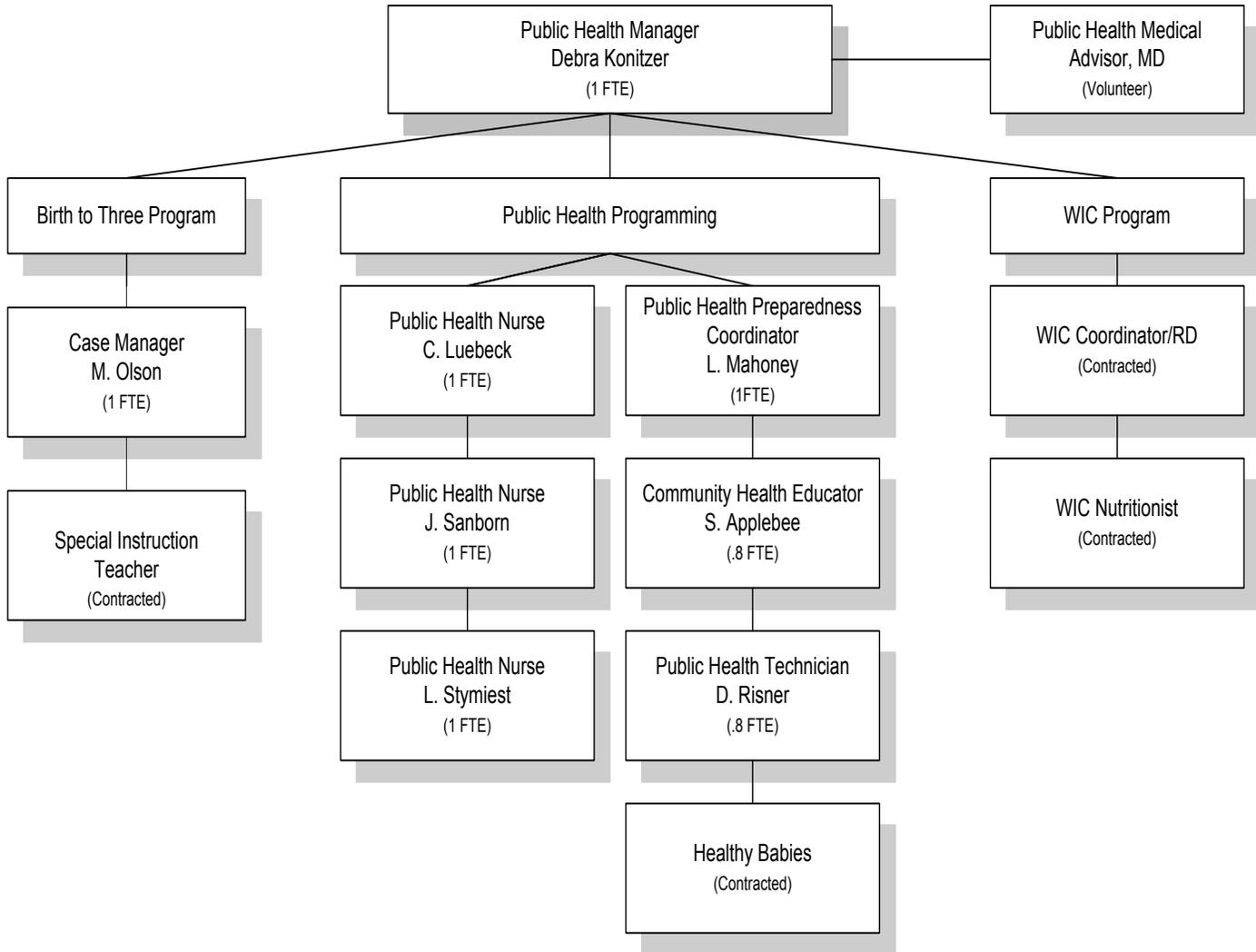


AUTHORIZED COUNTY POSITIONS: 10
COUNTY FTE: 10

12/31/2013

Public Health Division

HEALTH & HUMAN SERVICES PUBLIC HEALTH



AUTHORIZED COUNTY POSITIONS: 8

COUNTY FTE: 7.6

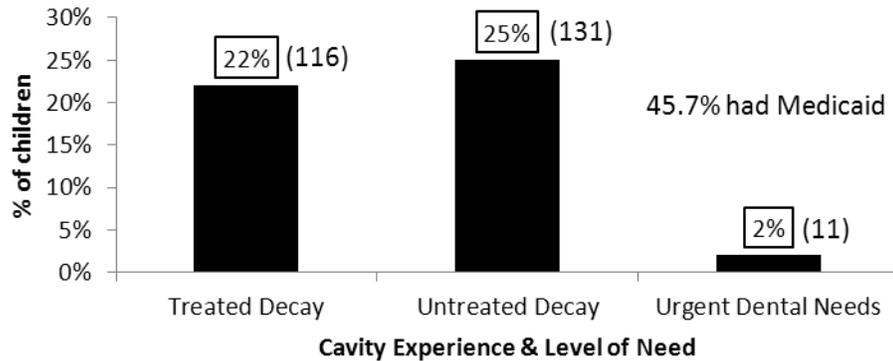
CONTRACTED POSITIONS: 4

As of 12/31/2013

Public Health Division (cont.)

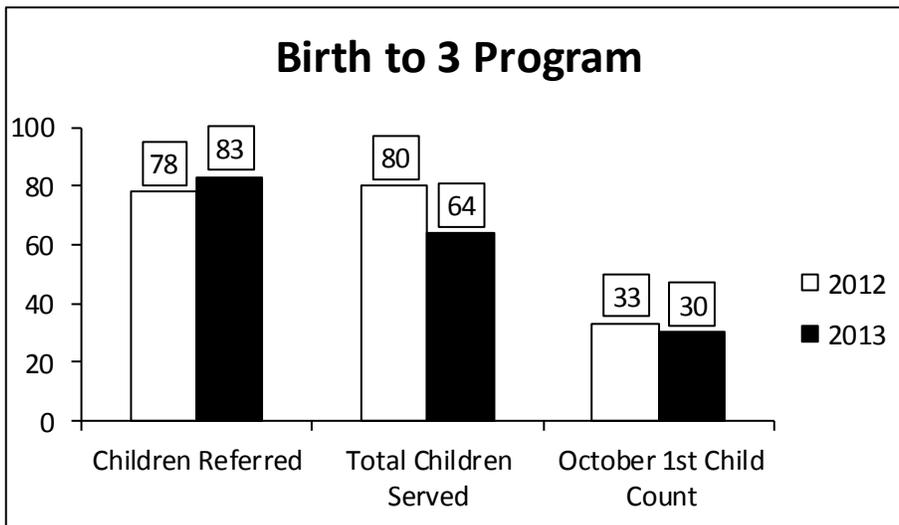


Seal-A-Smile Program 2012-2013 School Year (Unduplicated Children - 527)



Seal-A-Smile is a partnership between Public Health and Northern Health Centers. It is a school-based program that offers preventative dental care to children enrolled in 5 participating school districts. The program is offered at no cost to the child and is open to all 2nd-grade and 6th-grade children with or without a family dentist or dental insurance. Program expansion added the fluoride varnish component to all students at two schools. In the program's third year, 527 were screened, 150 received sealants, and 513 received fluoride varnish. Of the 1,243 students who were eligible, 527 students were screened (42%).

Birth to 3 Program



Birth to 3 Program is an early intervention program for infants and toddlers with developmental disabilities.

In November 2013, the State of Wisconsin notified Oconto County that its program performance met all the required Federal Indicators for FFY 2012 (July 1, 2012—June 30, 2013). See www.OCB3.info for details.

Public Health Division (cont.)

DIVISION SUMMARY

■ Fluoride Varnish Program

Topical application of fluoride to surface of teeth. Program targets children 5 years and under, participating in group settings such as WIC and playgroup.

- 140 children served. 32 children had more than 1 application
- Of the children served:
 - ◆ 77% were covered by Badgercare
 - ◆ 78% did not have a dentist

■ Immunization Program

The immunization program continued the initiative to increase the number of adolescents vaccinated for the recommended vaccines. In Fall 2013, school based clinics offered influenza vaccination in 5 school districts. 1,598 children were immunized which was approximately 38% of the enrolled children who were offered the vaccine.

■ Women, Infant and Children (WIC) Program

- The WIC Program served an average of 575 clients per month.
- WIC participants redeemed 52% of their Farmers Market vouchers for locally grown fruits and vegetables.

■ Oconto County SAFE Kids Coalition

- Child Passenger Safety
 - ◆ 122 seats were inspected;
 - 13% arrived installed correctly
 - 61 seats destroyed; no longer safe for use
 - ◆ 79 seats were distributed to families
 - 90% distributed to low income families
- Delivering Fire Prevention
 - ◆ Partnerships with local fire departments in 3 communities
 - ◆ Served 10 families, 34 people
 - ◆ Smoke and CO detectors
 - 18 detectors were present in homes visited
 - 4 CO detectors present in homes visited
 - 7 smoke and 5 CO detectors were given out

■ Wisconsin Well Woman Program (WWWP)

WWWP is a breast and cervical cancer screening program for limited income, uninsured or underinsured Wisconsin women ages 45-64.

- 61 women received screenings
- 15 women required additional tests
- No women were diagnosed with cancer

■ Communicable Disease Prevention and Control

The investigation and measures to contain a communicable disease. Examples include: Salmonella, E. Coli, Pertussis, Blastomycosis, Lymes Disease and Chlamydia.

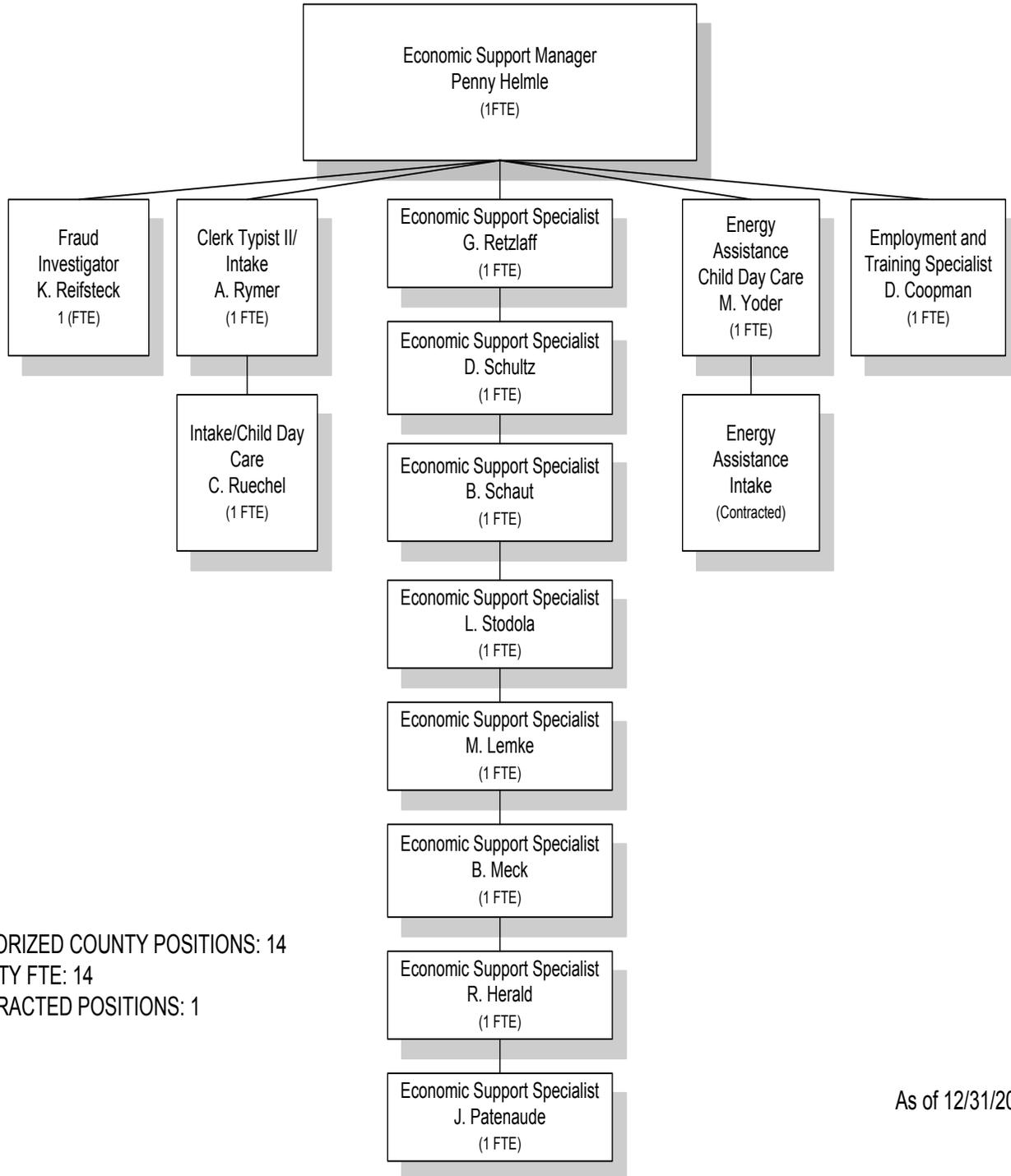
- Reported Cases: 2012—382 2013—288
- Confirmed/Probable Cases: 2012—250 2013—221

■ Blood Lead Screening of Children

Lead poisoning affects the growth and development of children. Our goal is early identification of lead poisoned children, decreasing the negative impact. 2013 was the first full year of screening WIC children for lead poisoning, screening 227 children. 12 children had capillary elevated blood lead levels. These families received education and follow-up by their health care provider.

Economic Support Division

HEALTH & HUMAN SERVICES ECONOMIC SUPPORT

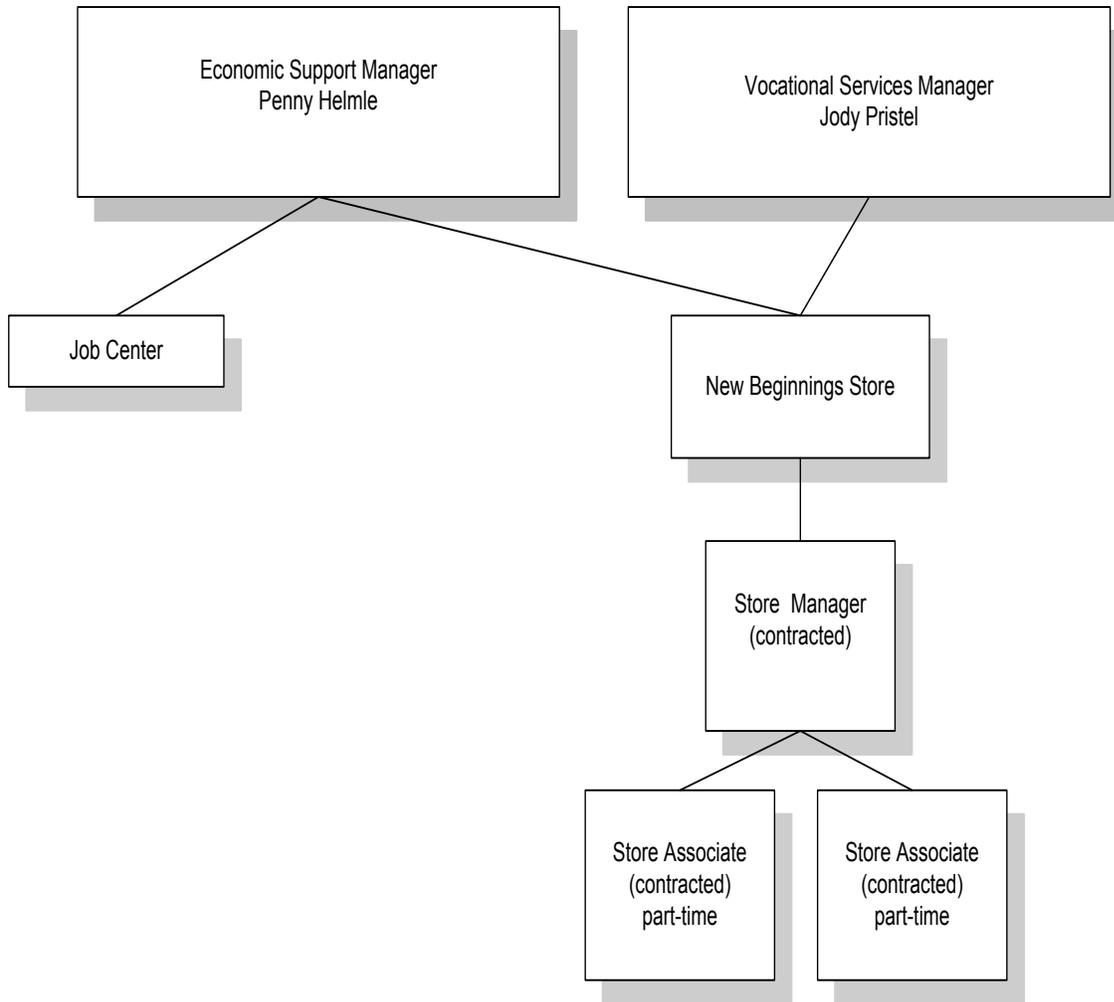


AUTHORIZED COUNTY POSITIONS: 14
 COUNTY FTE: 14
 CONTRACTED POSITIONS: 1

As of 12/31/2013

Economic Support Division (cont.)

HEALTH & HUMAN SERVICES ECONOMIC SUPPORT JOB CENTER & NEW BEGINNINGS



AUTHORIZED COUNTY POSITIONS: 0
COUNTY FTE: 0
CONTRACTED POSITIONS: 3 (1 full-time, 2 part-time)

As of 12/31/2013

Economic Support Division (cont.)

WISCONSIN HOME ENERGY ASSISTANCE PROGRAM—2013

	Count	Expenditures
Total Households Applied for Energy Assistance	1,694	
Total Households Paid Energy Assistance	1,607	605,022
Total Households Paid Public Benefit Funded Benefits	1,587	289,695
Total Crisis Assistance Applications (Excluding Furnace)		
Total Crisis Assistance Applications (Excluding Furnace)	208	
Total Households Paid Crisis Assistance (Excluding Furnace)		
Total Households Paid Crisis Assistance (Excluding Furnace)	170	76,246
Total Households Paid Public Benefit Funded Crisis Applications	73	30,844
Total Heating Unit Repairs Paid		
Total Heating Unit Repairs Paid	52	13,238
Total Heating Unit Replacements Paid		
Total Heating Unit Replacements Paid	31	88,133
Total Heating Unit Repairs and Replacements Paid	83	101,371
Total Proactive Assistance	71	33,325

2013 FRAUD STATISTICS

	<u>Dollar Amount</u>	<u># of Cases</u>
Medical Assistance Overpayments =	\$ 54,344.74	29
Food Stamp Overpayments =	\$ 19,899.08	39
Child Daycare Overpayments =	\$ 637.12	4
Energy Assistance Overpayments =	<u>\$ 215.00 *</u>	<u>1</u>
Total =	\$ 75,095.94 **	73

- 3 cases were criminally prosecuted
- 9 IPV's were issued
- 4 citations were issued

* This amount does not include benefits that were withdrawn before they were issued.

** The Department receives 15% of the funds collected.



Economic Support Division (cont.)

NEW BEGINNINGS TRAINING SERVICES Statistics for 2013

15 individuals were referred for training at the store.

- 5 individuals were New View clients
 - 1 has been referred to Supported Employment
 - 3 continue to train at the store
 - 1 is employed in the community
- 7 individuals were FSET clients
 - 2 are in job search
 - 5 have found employment in the community
- 51 individuals have been enrolled in the FSET program at New Beginnings
- 41 job hires have been recorded from individuals served at New Beginnings
- 6 individuals have been placed for work experience at the recycling center
- 7 individuals were DVR clients
 - 4 found employment in the community
 - 2 are in job search
 - 1 received SSI/SSDI



Economic Support Division (cont.)

SUMMARY OF WORKSHOPS

■ Making Smart Choices—**NEW**

Everyone faces multiple decisions they have to make in their daily lives. Each decision has a different level of difficulty depending on the situation. The Making Smart Choices Workshop was created to break down and address these everyday decisions to help better develop decision making skills and understand consequences involved in decision making. The interactive workshop goes through the decision making process and applies it to everyday scenarios that all individuals face. With better decision making skills, one will be able to make smarter choices.

■ Transition to Work and Self Sufficiency—**NEW**

This workshop series takes the participant through the entire job search process in a 6 step interactive DVD series. Each workshop session features 2 DVD videos that interactive group discussions and exercises will be based off of. The DVD titles are: *The World of Work*, *The Right Job for You*, *The Job Seeker's Toolkit*, *The Job Search*, *The Job Interview*, and *The Real Work Begins*.

■ Begin Again Workshop—**NEW**

We partnered with the Department of Workforce Development to bring in a career counselor to present the Begin Again Workshop. This workshop addresses the job search process for any individuals with a prior record. It is a proactive workshop that breaks down myths and answers questions on how to best approach a job search with a prior record.

■ Money for Food Workshop

This workshop is a group workshop that is facilitated by FSET staff and UW-Extension staff. This workshop covers different strategies on budgeting, nutrition, smart shopping, healthy eating, stress, as well as a general overview of job search strategies. This workshop is presented once a month alternating between Health and Human Services and New View Industries.

■ Resume' and Applications

Resume' and Application help is conducted in both group and in individual settings depending on the consumer situation. A consumer is giving a practice application to complete. When complete, the application is reviewed and critiqued with the consumer. Any necessary changes and corrections are made so the consumer has an accurate and more marketable application he or she can use as a reference when filling out applications. The resume' is typically completed one on one with the consumer using WISCareers and/or the Wisconsin Job Center site.

■ Interviewing

Interviewing workshops and practices are held in both group and individual settings depending on the consumer situation. The interview process is broken down with the consumers and they are instructed what to do before, during, and after the interview. This includes proper hygiene, proper dress, interview questions to prepare for, questions to ask, how to research a company, follow up and more. We also work with local companies to send individuals for mock applications and actual interviews conducted by the company human resource manager.

■ Job Club

Our job club is conducted twice a week, once at the Health and Human Services Resource Room in Oconto and again at New Beginnings Store Learning Center in Oconto Falls. Job Club provides a great opportunity to work with individuals in a group setting. During job club, individuals receive assistance in any employment search issues. Such activities include, resume' creation, application help, online employment search help, and more.

■ Goal Setting and Problem Solving

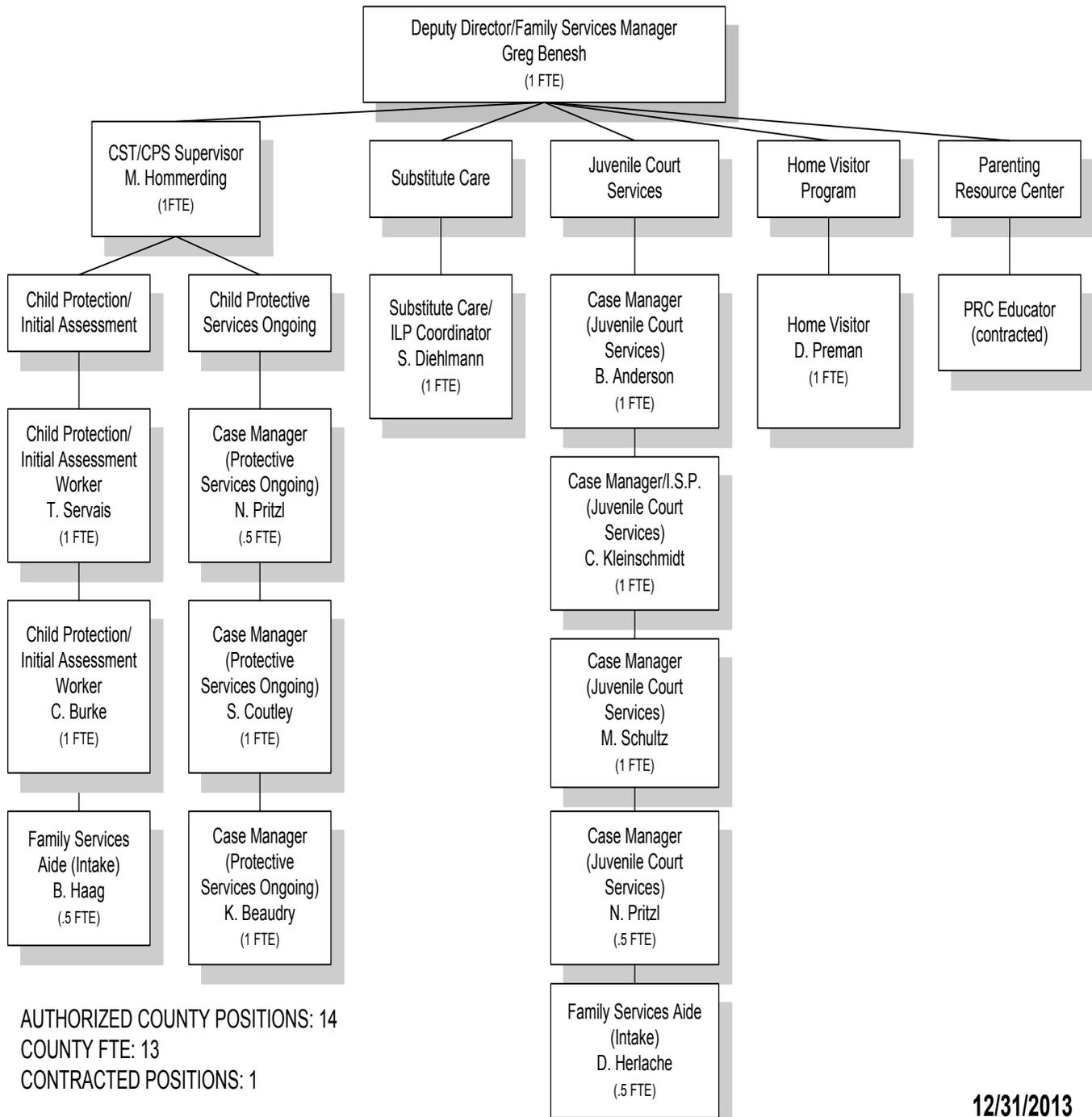
These are currently done one on one. As part of goal setting, we work with the consumer to conduct a self-assessment to identify strengths, skills, aptitudes and weaknesses. Through this, we are able to help the consumer set a more thought out goal and the consumer better knows what their strengths and skills are.

■ Upcoming

We will continue to work with the Department of Workforce Development to provide the Begin Again workshop to individuals in a job search with a prior record. We are also partnering up with the Oconto County Jail to provide programming for employment and basic skills development.

Family Services Division

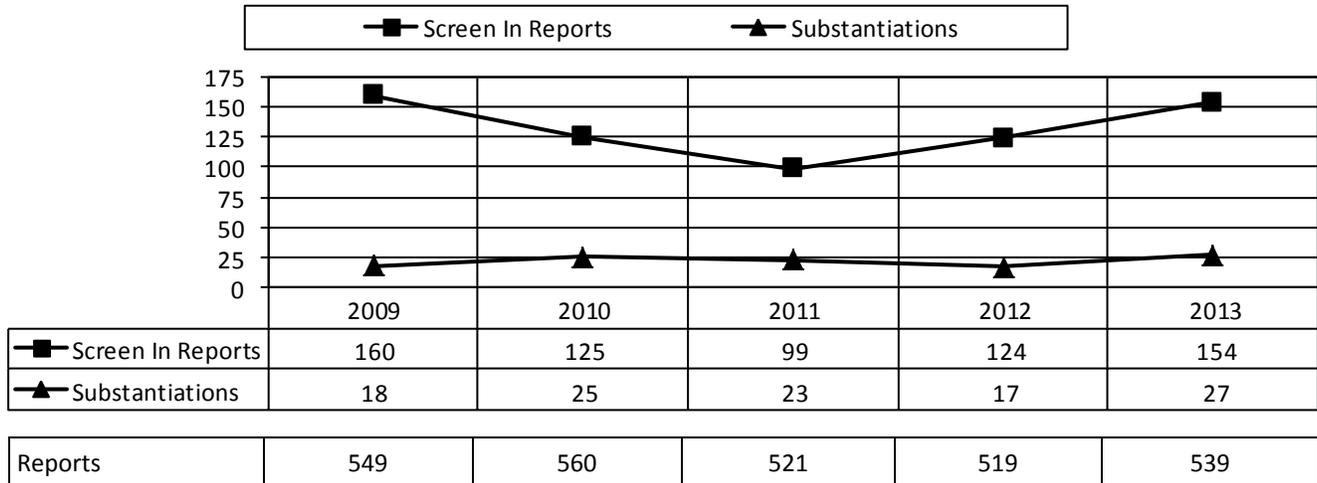
HEALTH & HUMAN SERVICES FAMILY SERVICES



12/31/2013

Family Services Division (cont.)

CHILD ABUSE AND NEGLECT REPORTS 2009 - 2013



FAMILY SERVICES DIVISION SUMMARY

	2012	2013
■ JUVENILE COURT		
• Number of Referrals	150	154
• Counsel and Release	57	48
• Formal Supervision & Consent Decrees	25	38
• Deferred Prosecution Agreements	41	39
• Other Dispositions	27	29
• Average Caseload Size	25	25
■ INTENSIVE SUPERVISION PROGRAM		
• Number Served	12	7
• Placed Out of Home	0	0
■ KINSHIP CARE		
• Number Served	48	61
• Waiting List	0	0
■ HOME VISITOR PROGRAM		
• Number of Families	30	33
• Individuals Served	116	124
• Home Visits	434	423
• Co-Parenting Sessions	4	(discontinued)
• Love & Logic Sessions	25	27



Family Services Division (cont.)

OUT OF HOME PLACEMENTS—MEDIAN LENGTH OF STAY

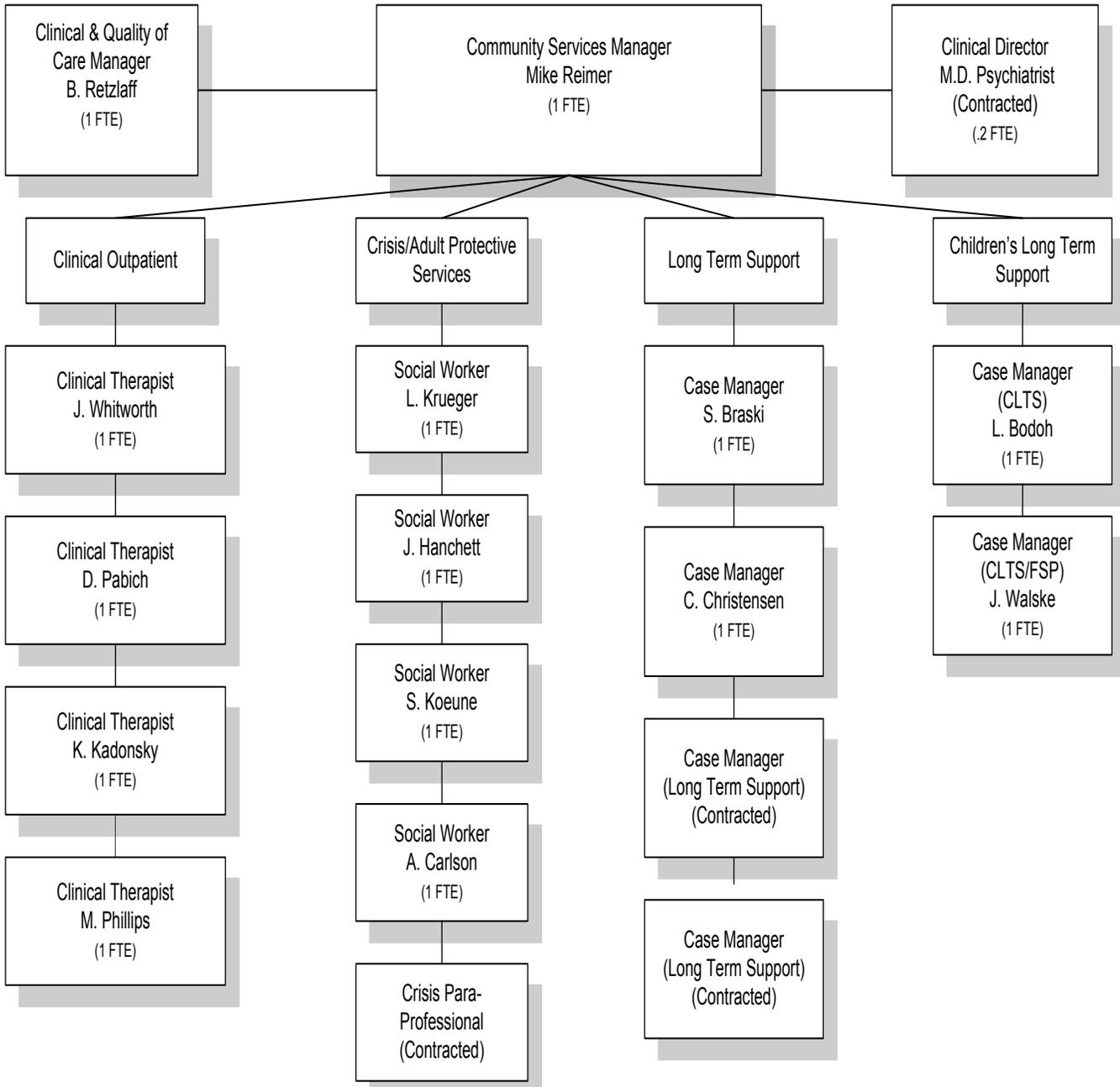
	Median Length of Stay (months) 2012	Median Length of Stay (months) 2013
Child Protective Services (CPS) Family Ongoing—Oconto County	5.5	8.2
Child Protective Services (CPS) Family Ongoing—State of Wisconsin	13.1	11.5
Juvenile Justice—Oconto County	7.1	2.5
Juvenile Justice—State of Wisconsin	7.8	7.6

OUT OF HOME PLACEMENTS—PLACEMENT STABILITY

	2012		2013	
Child Protective Services (CPS) Family Ongoing:				
1 or 2 Placement Settings	97% (36)	(WI 85%)	89.19% (33)	(WI 84.58%)
3 Placement Settings	3% (1)	(WI 10%)	5.41% (2)	(WI 9.88%)
4 Placement Settings	0% (0)	(WI 3%)	0% (0)	(WI 3.14%)
5 or More Placement Settings	0% (0)	(WI 2%)	5.41% (2)	(WI 2.4%)
Total Children	37	(WI 5,850)	37	(WI 6,154)
Juvenile Justice:				
1 or 2 Placement Settings	86% (6)	(WI 75%)	62.5% (5)	(WI 74.88%)
3 Placement Settings	0% (0)	(WI 12%)	12.5% (1)	(WI 13.41%)
4 Placement Settings	0% (0)	(WI 6%)	25% (2)	(WI 5.86%)
5 or More Placement Settings	14% (1)	(WI 7%)	0% (0)	(WI 5.86%)
Total Children	7	(WI 1,045)	8	(WI 1,007)

Community Services Division

HEALTH & HUMAN SERVICES COMMUNITY SERVICES

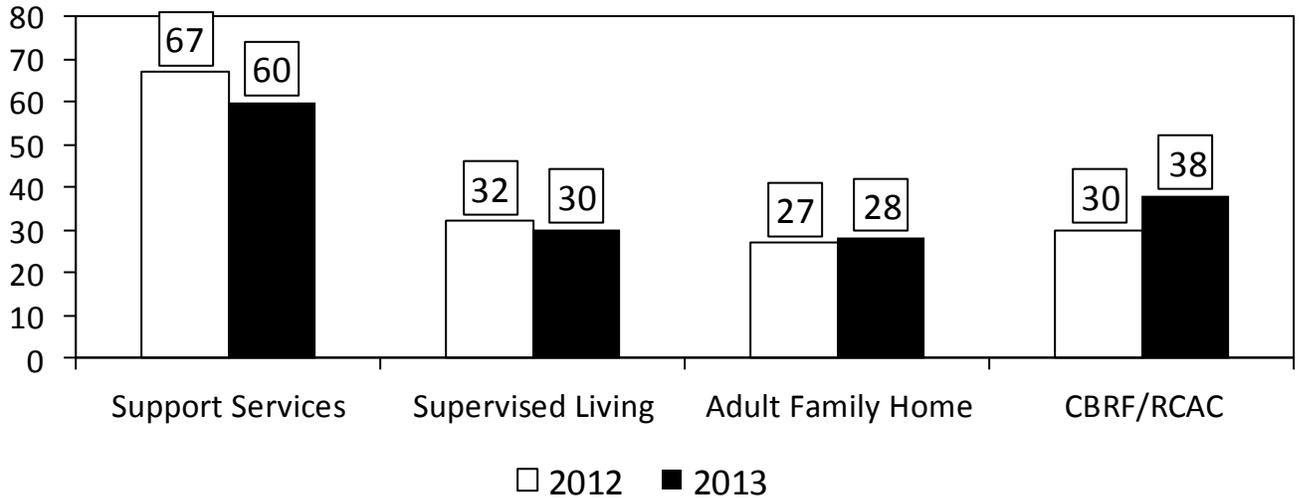


AUTHORIZED COUNTY POSITIONS: 14
 COUNTY FTE: 14
 CONTRACTED POSITIONS: 4

12/31/2013

Community Services Division (cont.)

LONG TERM SUPPORT ADULT RESIDENTIAL SERVICES - # OF RESIDENTS



2013 CHILDREN'S LONG TERM SUPPORT

Autism	33 children
Non-Autism	6 children
Child Wait List	63 children

FAMILY SUPPORT PROGRAM

Children Served (community funded—4)	25
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Community Services Division (cont.)

INPATIENT CARE

	Number		Average Stay	
	2012	2013	2012	2013
Mental Health Short Term	39	68	4 days	4 days
Mental Health Long Term *	1	2	314 days	35 days
Total	40	70		
Alcohol and Other Drugs (AODA)	4	3	25 days	25 days

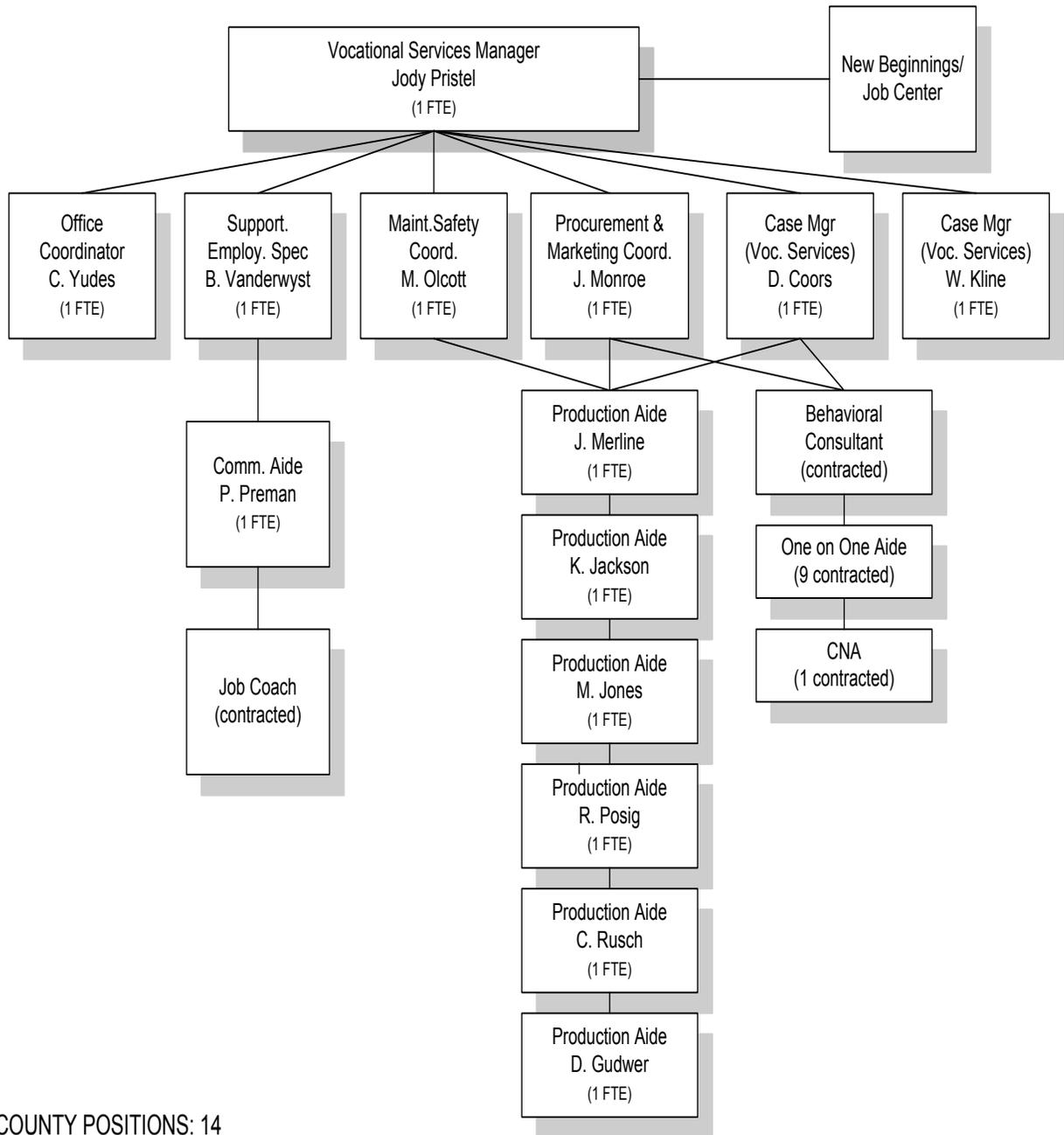
* More than 30 days

COMMUNITY SERVICES DIVISION SUMMARY

	2012	2013
■ CRISIS		
• Number of Episodes	—	284
■ OUTPATIENT CLINIC		
• Number of Clients	764	751
■ OWI (Operating While Intoxicated)		
• Number of Assessments	164	169
■ AODA INTENSIVE OUTPATIENT		
• Number of County Paid Clients	7	3
■ COMMUNITY OPTIONS PROGRAM AND MEDICAID WAIVER FUNDING		
• Number of Elderly and Disabled Adults Funded	156	156

Vocational Services Division

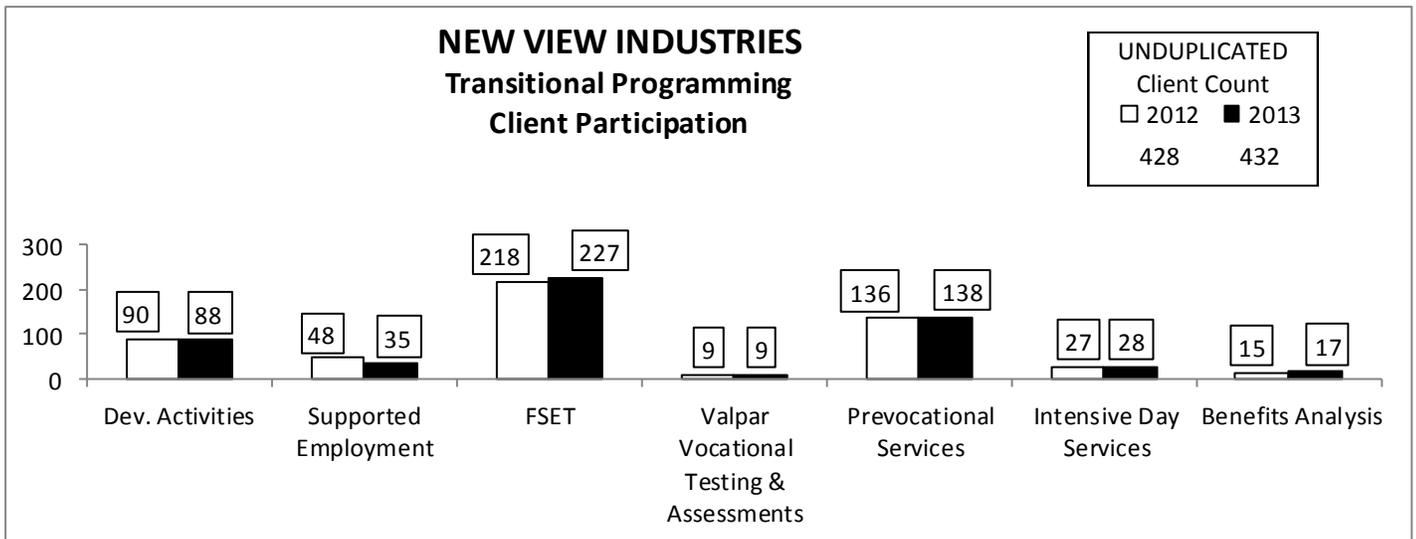
HEALTH & HUMAN SERVICES VOCATIONAL SERVICES



AUTHORIZED COUNTY POSITIONS: 14
 COUNTY FTE: 14
 CONTRACTED POSITIONS: 12

As of 12/31/2013

Vocational Services Division (cont.)



DIVISION SUMMARY

■ Developmental Activities/Prevocational Services Program

- Continued with NVI garden
- Production of “The Wizard of Oz”
- Partnered with Gillett Library in starting Barn Quilts of Oconto County, NVI is making the barn quilts with our clients and various community members.
- Started the “Little Free Library” for New View clients
- Dental Health Program w/ Gillett Dental
- Implemented SNAP Program (Pre-Vocational skills building)

■ Sheltered Employment

- Subcontracted with 28 businesses, expanded business with Wisconsin Plastics Inc. and Nicolet Plastics
- Continued to implement Lean Manufacturing Principles to all jobs
- Expanded sewing program with Midwest Textiles

■ Supported Employment

- 19 Division of Vocational Rehabilitation participants placed in jobs in the community
- 89 FSET participants gained employment
- Provided benefits analysis to 17 clients.
- Continued partnership with UW-Extension in offering workshops, served 27 participants

■ Marketing Efforts

- Held third annual NVI Fun Fest
- Conducted tours of NVI for businesses, teachers and visitors
- Exhibited at the Oconto Business Expo
- Expanded fundraising efforts

NOTES