

*...promoting
healthy and
responsible
families*



OCONTO COUNTY DEPARTMENT OF
HEALTH AND HUMAN SERVICES

ANNUAL REPORT

2014

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** Barn Quilt Photo on Cover: Gentleman's Fancy, Konitzer Farm, Abrams. Photo taken by *Country Magazine* Staff.

Director's Letter

Dear Health and Human Services Board Members:

The long awaited announcement concerning the expansion of Family Care into Northeast Wisconsin finally occurred in 2014, however, the bulk of the prep work will actually take place in 2015 with full implementation for Oconto County in July. On the other hand, the opening of the marketplace in April for the Affordable Care Act did significantly increase the workload in 2014 for our Economic Support Division due to additional Badgercare applications.

Additionally, the manager of our Economic Support Division recognized the lack of resources in our area to assist people with applying for insurance coverage under the Affordable Care Act. In response, we chose to have three staff trained and successfully tested to become Certified Application Counselors. By doing so, they were able to assist many Oconto County residents with researching and choosing an insurance provider that suited their needs. In fact, because of this, our Department received a letter of appreciation from President Obama.

A service area that continues to grow and we gain expertise in is the employment skills training and job placement programs. We have provided these services in the adult world for many years and continue to do so, but have now expanded into working with youth aging out of foster care and those involved in the juvenile justice system. To make this possible, three of our staff combined their efforts into writing and obtaining a grant from the Greater Green Bay Community Foundation to support the effort. The grant is for three years and is in excess of \$50,000 for each year.

An unfortunate trend that continued this past year was the increase in child abuse and neglect screened in reports. Each report can represent many hours of investigation. In response, we added one additional Child Protective Services Case Manager position to the Family Services Division. Such trends along with more severe juvenile justice referrals typically lead to more costly out-of-home placements. This was the case in 2014 with three Lincoln Hills placements.

These expenses, however, were able to be offset by a decrease in our mental health inpatient usage. The past couple years we have worked on improving our crisis services which allows us to actively better support people with mental health issues in a community setting and thusly reducing our inpatient costs.

This is only a snapshot of our Department's 2014 activities. Please read the full contents of the report and feel free to contact me with any questions.

Happy 40th Birthday New View Industries!

Sincerely,

Craig Johnson, Director

VISION

Our Vision is to provide or arrange social, financial, medical and emotional support to the people of Oconto County.

Individuals and families will be treated with respect and dignity, and ensured the right to privacy.

MISSION

Oconto County Department of Health and Human Services

... promoting healthy and responsible families.

Board of Directors and Committees 2014

Guy Gooding, Chair
6381 Nero Lane
Sobieski, WI 54171

Jim Lacourciere
317 Madison Street
Oconto, WI 54153

Loretta Shellman
P O Box 128
Oconto Falls, WI 54154

Diane Nichols, Vice Chair
4295 County J
Oconto, WI 54153

Joyce Stoegbauer
4153 Pensaukee Bay Shore
Oconto, WI 54153

Kathy Gohr
8811 Gohr Road
Krakow, WI 54137

Mary Lemmen, Secretary
6922 Pipgrass Road
Oconto Falls, WI 54154

Alan Sleeter
9947 Madsen Rd
Suring, WI 54174

Carolyn Barke
6048 Highway 32
Gillett, WI 54124

LONG TERM SUPPORT COMMITTEE

Randy Anderson
Gerald Beekman
Ruth Carriveau
Sue Cota
Kathy Gohr
Jon Hanchett
Debra Konitzer
Doug Kurek
Diane Nichols
Mike Reimer
Alane Roberts
Loretta Shellman

CLIENT RIGHTS COMMITTEE

Kathy Gohr
Jim Lacourciere
Joyce Stoegbauer

PERSONNEL COMMITTEE

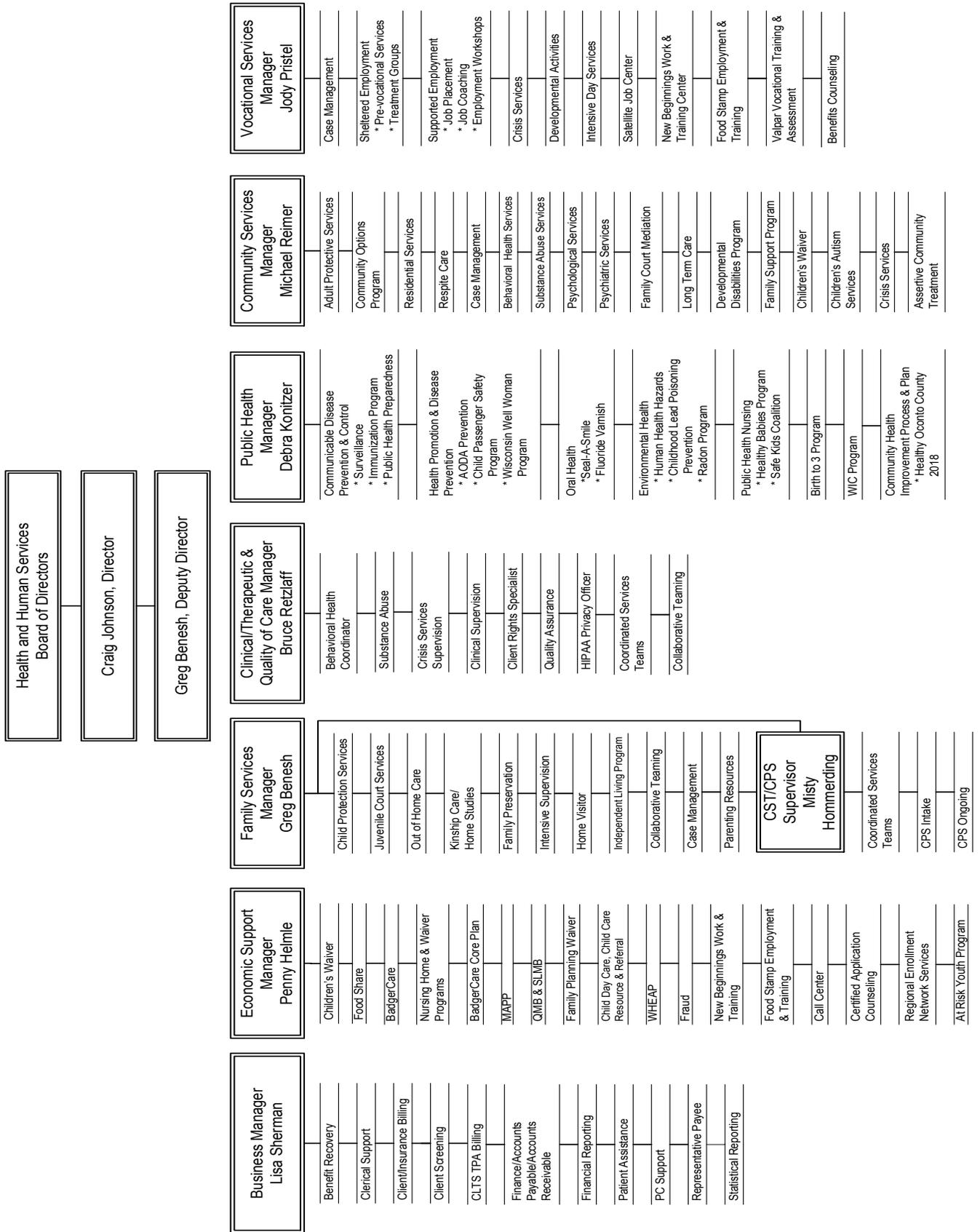
Carolyn Barke
Loretta Shellman
Guy Gooding

OCONTO COUNTY PARTNERSHIP

Mary Lemmen

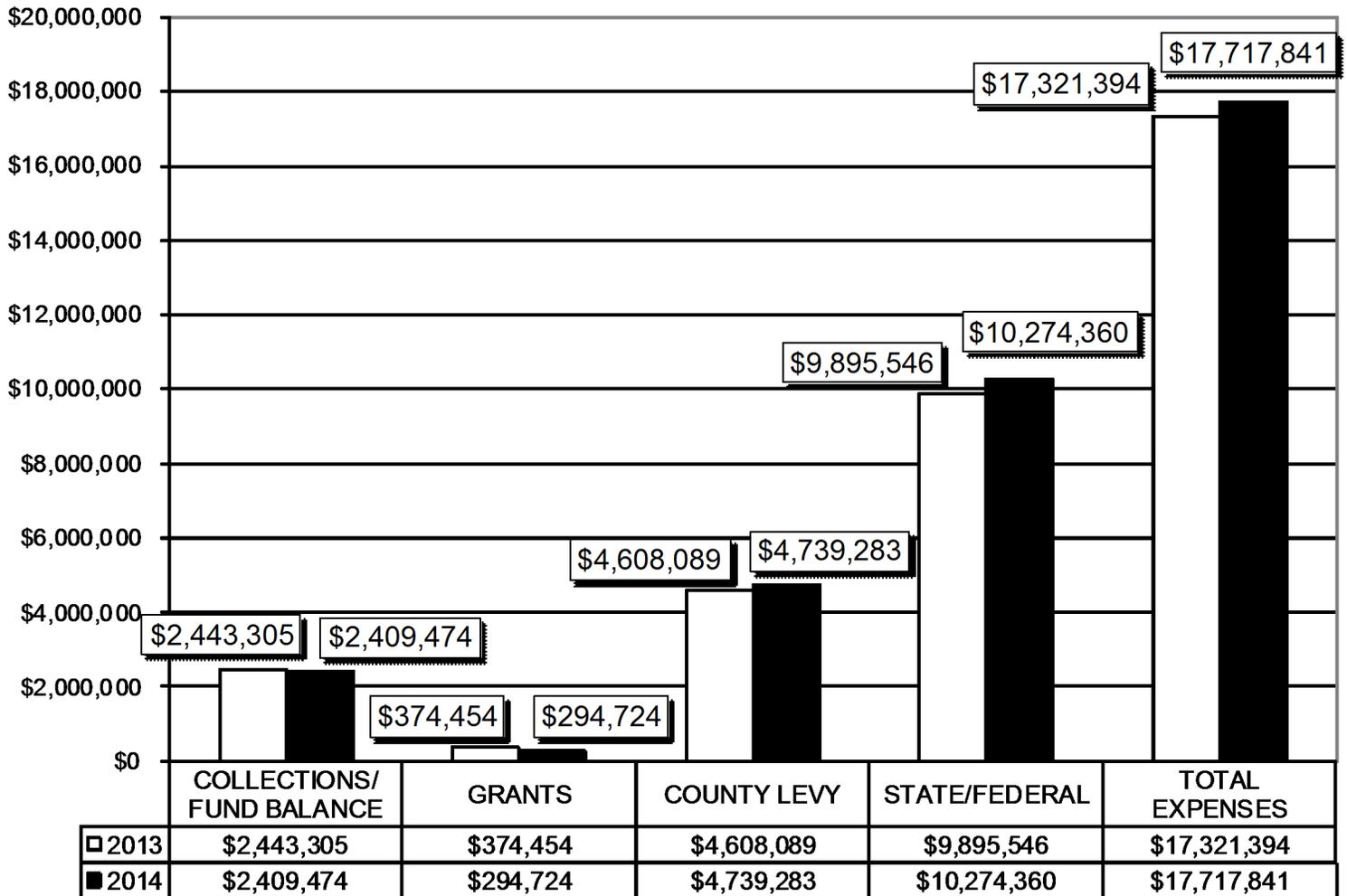
Program Organizational Chart

HEALTH & HUMAN SERVICES PROGRAM ORGANIZATIONAL CHART



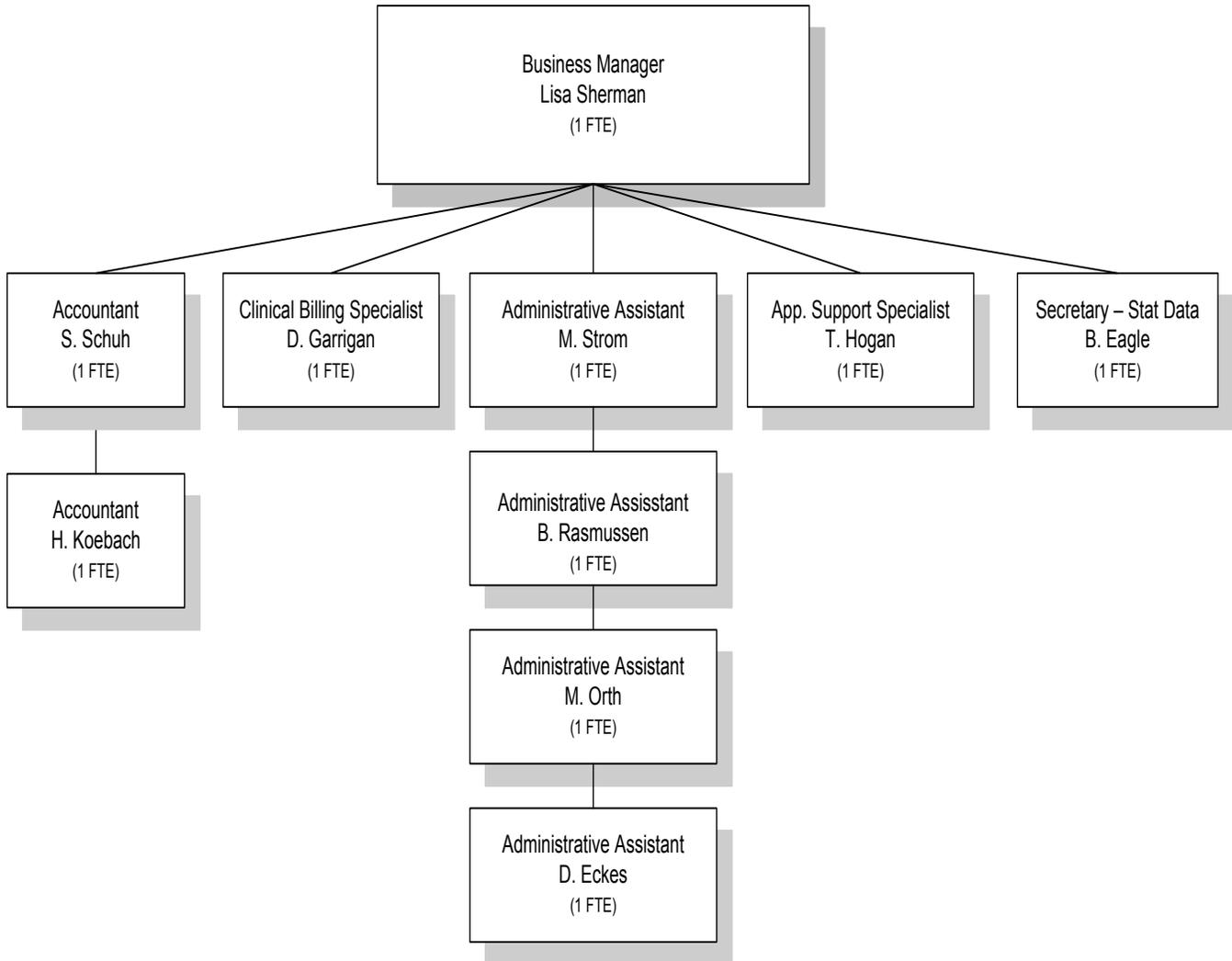
2014 Financial Summary

FINANCIAL SUMMARY Oconto County Department of Health and Human Services



Administrative Support Division

HEALTH & HUMAN SERVICES ADMINISTRATIVE SUPPORT

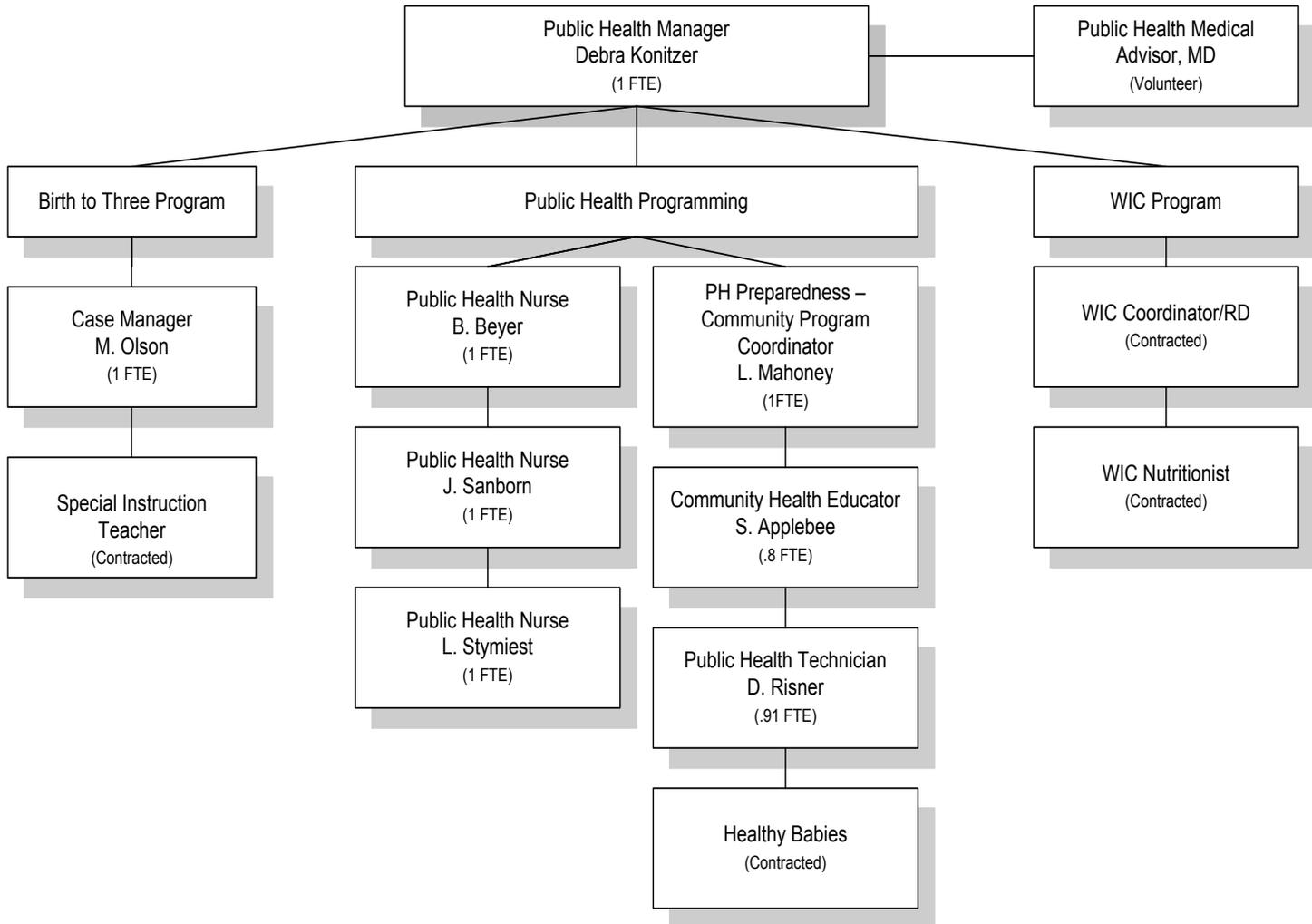


AUTHORIZED COUNTY POSITIONS: 10
COUNTY FTE: 10

12/31/2014

Public Health Division

HEALTH & HUMAN SERVICES PUBLIC HEALTH



AUTHORIZED COUNTY POSITIONS: 8
 COUNTY FTE: 7.71
 CONTRACTED POSITIONS: 4

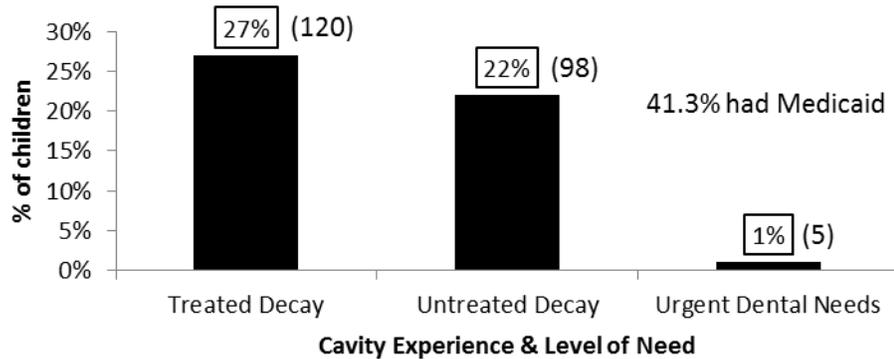
As of 12/31/2014

Public Health Division (cont.)

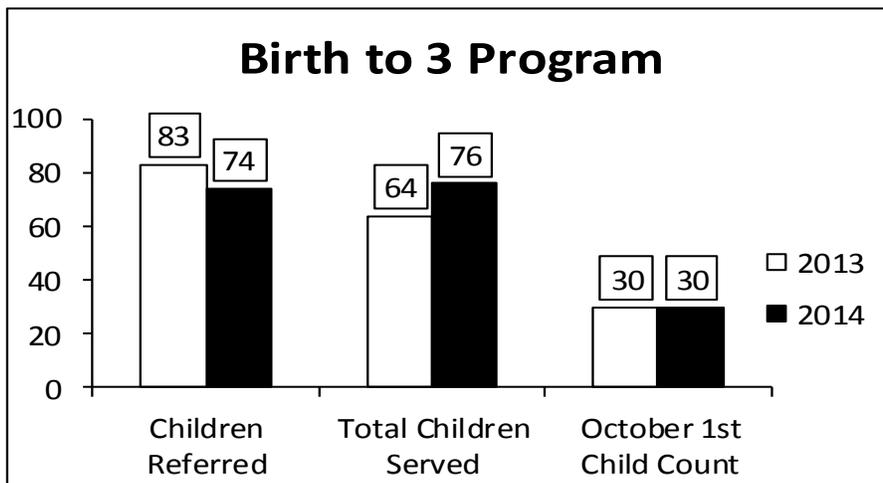


Seal-A-Smile Program

2013-2014 School Year
(Unduplicated Children - 447)



Seal-A-Smile is a partnership between Public Health and Northern Health Centers. It is a school-based program that offers preventative dental care to children enrolled in 5 participating school districts. The program is offered at no cost to the child and is open to all 2nd-grade and 6th-grade children with or without a family dentist or dental insurance. The program offers the fluoride varnish component to all students at two schools. In the program's fourth year, 447 were screened, 143 received sealants, and 431 received fluoride varnish. Of the 1,252 students who were eligible, 447 students were screened (36%).



Birth to 3 Program is an early intervention program for infants and toddlers with developmental disabilities.

In December 2014, the State of Wisconsin notified Oconto County that its program performance met all the required Federal Indicators for FFY 2013 (July 1, 2013—June 30, 2014). See www.OCB3.info for details.

Public Health Division (cont.)

DIVISION SUMMARY

■ Fluoride Varnish Program

Topical application of fluoride to the surface of teeth. Program targets children 5 years and under, who participate in group settings such as WIC and playgroup.

- 143 children served. 20 children had more than 1 application.
- Of the children served: ♦ 72% were covered by Badgercare ♦ 64% did not have a dentist

■ Immunization Program

The immunization program continued the initiative to increase the number of adolescents vaccinated for the recommended vaccines. In 2014, the Public Health emergency preparedness mass clinic plan was exercised through the implementation of school based immunization clinics. Four vaccines were offered including influenza and Human Papilloma Virus (HPV). 1,670 children were vaccinated for influenza, 39% of the children offered the vaccine. The coverage rate of adolescent children with 1 dose of HPV increased 8%, comparing before and after the completion of school based clinics.

■ Women, Infant and Children (WIC) Program

- The WIC Program serviced an average of 552 clients per month.
- WIC participants redeemed 52% of their Farmers Market vouchers for locally grown fruits and vegetables.

■ Oconto County SAFE Kids Coalition

- Child Passenger Safety
 - ♦ 123 seats were inspected;
 - * 15% arrived installed correctly
 - * 69 seats destroyed; no longer safe for use
 - ♦ 76 seats were distributed to families
 - * 86% distributed to low income families
- Pedestrian/Wheeled Safety
 - ♦ Partnered with 2 law enforcement/fire departments to implement 2 bike rodeos
 - * 80 children were educated and received bike helmets
 - ♦ Participated in 2 community safety events
 - * 50 children were educated and received bike helmets

■ Healthy Oconto County 2018

The implementation of the Community Health Improvement Plan continues, focusing in the health priority areas: Nutrition and Physical Activity, Alcohol and Other Drug Abuse, and Mental Health.

■ Communicable Disease Prevention and Control

The investigation and measures to contain a communicable disease. Examples include: Salmonella, E. Coli, Pertussis, Norovirus, Influenza, Blastomycosis, Lyme Disease and Chlamydia.

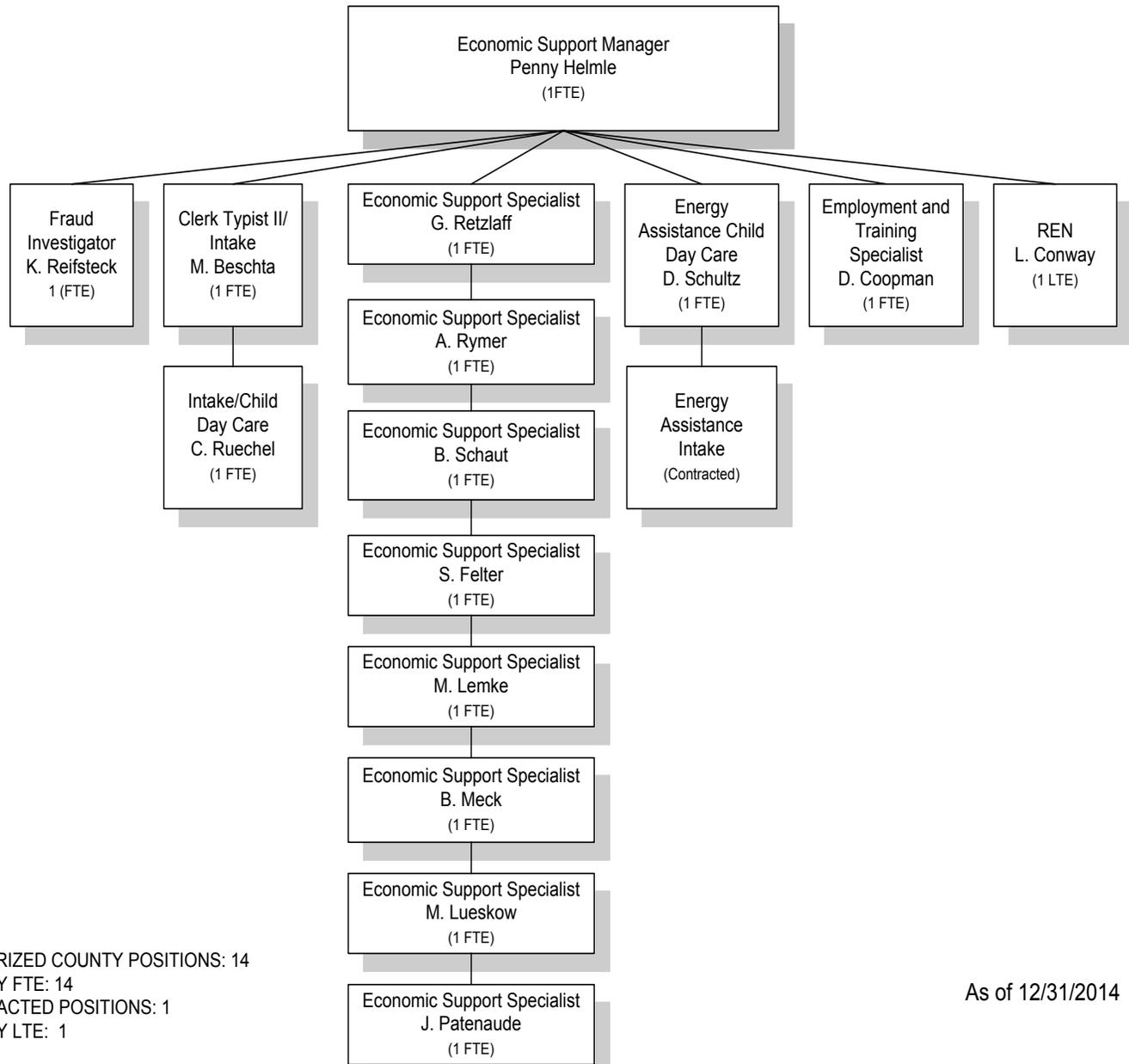
- Reported Cases: 2013—288 2014—256
- Confirmed/Probable Cases: 2013—221 2014—180
- 6 outbreaks (gastrointestinal or respiratory) investigated in schools/long term care facilities

■ Public Health Infrastructure

- A strategic plan was developed by the division providing a map for making decisions necessary to assure quality, efficiency and responsiveness to the community needs. The implementation of the plan reflects the common understanding and direction to reach the vision and carry out the mission.
- The WI Division of Public Health completed a DHS 140 review of the health department. The outcome; the health department continues to be designated as a Level II Department.

Economic Support Division

HEALTH & HUMAN SERVICES ECONOMIC SUPPORT

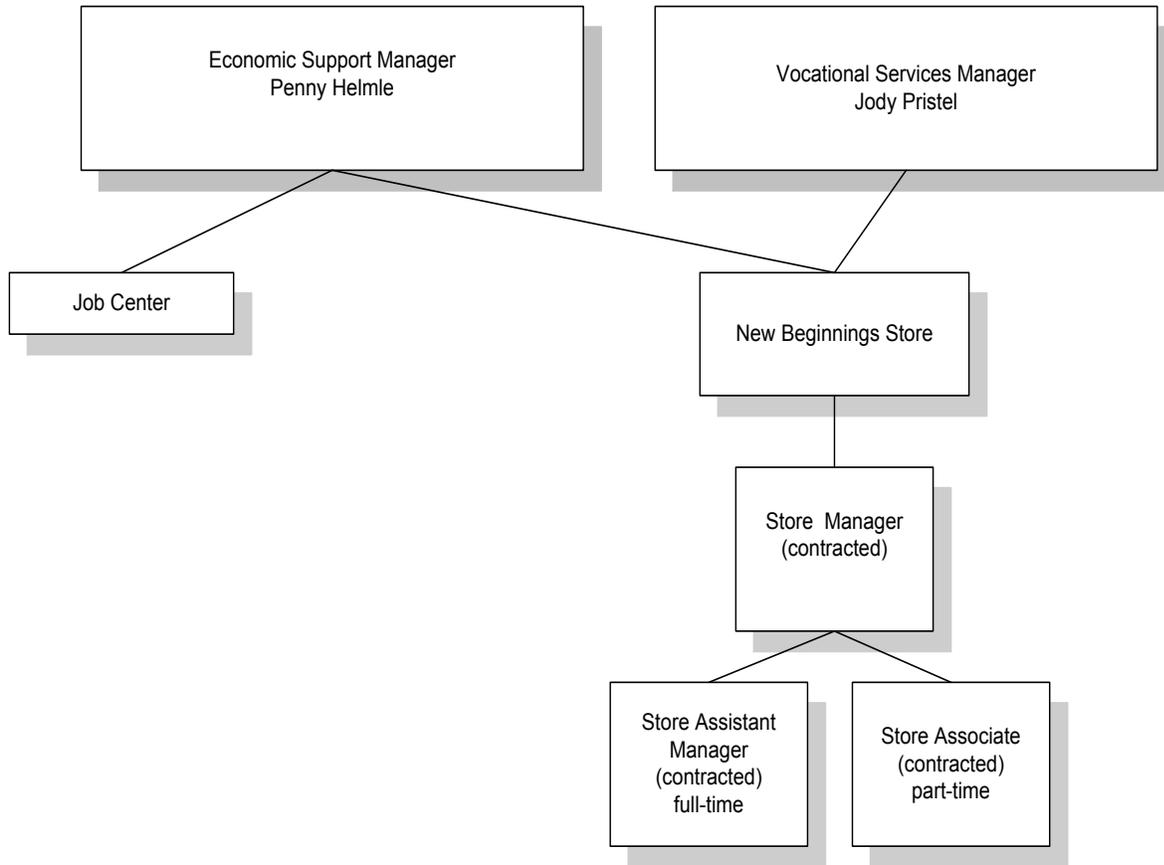


AUTHORIZED COUNTY POSITIONS: 14
 COUNTY FTE: 14
 CONTRACTED POSITIONS: 1
 COUNTY LTE: 1

As of 12/31/2014

Economic Support Division (cont.)

HEALTH & HUMAN SERVICES ECONOMIC SUPPORT JOB CENTER & NEW BEGINNINGS



AUTHORIZED COUNTY POSITIONS: 0
COUNTY FTE: 0
CONTRACTED POSITIONS: 3 (2 full-time, 1 part-time)

As of 12/31/2014

Economic Support Division (cont.)

WISCONSIN HOME ENERGY ASSISTANCE PROGRAM—2014

	Count	Expenditures
Total Households Applied for Energy Assistance	1,797	
Total Households Paid Energy Assistance	1,686	529,160
Total Households Paid Public Benefit Funded Benefits	1,662	288,855
Total Crisis Assistance Applications (Excluding Furnace)		
Total Crisis Assistance Applications (Excluding Furnace)	335	
Total Households Paid Crisis Assistance (Excluding Furnace)		
Total Households Paid Crisis Assistance (Excluding Furnace)	307	172,863
Total Households Paid Public Benefit Funded Crisis Applications	35	13,858
Total Heating Unit Repairs Paid		
Total Heating Unit Repairs Paid	52	12,985
Total Heating Unit Replacements Paid		
Total Heating Unit Replacements Paid	37	87,335
Total Heating Unit Repairs and Replacements Paid	89	100,320

2014 FRAUD STATISTICS

	<u>Dollar Amount</u>	<u># of Cases</u>
Medical Assistance Overpayments =	\$ 77,436.00	23
Food Stamp Overpayments =	\$ 24,752.00	34
Child Daycare Overpayments =	\$ 2,349.00	1
Energy Assistance Overpayments =	<u>\$ 14,044.00 *</u>	<u>4</u>
Total =	\$118,581.00 **	62

- 3 cases were criminally prosecuted
- 8 IPV's were issued
- 2 Prosecution Diversion Agreements

* This amount does not include benefits that were withdrawn before they were issued.

** The Department receives 15% of the funds collected.



Economic Support Division (cont.)

NEW BEGINNINGS TRAINING SERVICES Statistics for 2014

- We had 20 people placed at New Beginnings last year.
 - 8 clients received offers for part or full time employment. (Clients can be co-enrolled in multiple programs)
 - 4 were enrolled in the Youth Employment Program
 - 6 were enrolled in DVR Services
 - 8 were enrolled in FSET
 - 9 clients were from New View
 - 5 were doing volunteer or community service

- We served 80 people on Friday Morning Job Club

- Total # enrolled in FSET—198
 - Gained employment—88

New Beginnings

Employment & Training Center

Economic Support Division (cont.)

NEW IN ECONOMIC SUPPORT IN 2014

■ Federally Facilitated Marketplace (FFM) - i.e. Obama Care

The marketplace opened in April 2014. Customers who applied for insurance on the marketplace and who were found to be under the income limits for Badgercare were automatically referred to their county's access inbox. The influx of these applicants was numerous for Oconto County. PPACCA funding was received from the state to cover the increased caseloads.

■ Badgercare Plus for Childless Adults

This population was eligible to apply for Badgercare but must meet income eligibility guidelines. PPACCA funding from the state was given to counties to cover the increased caseloads.

■ Certified Marketplace Sites

Health and Human Services applied to the federal government for New Beginnings and the Courthouse (Health and Human Services) to be official Federal Marketplace sites. We were approved to be official sites in 2014. To further our assistance to our citizens in obtaining insurance through the federal marketplace, three employees took the training and passed the test to become Certified Application Counselors. We received a letter of commendation from President Obama, stating that he appreciates our efforts to expand access to quality, affordable health insurance.

■ Regional Enrollment Network Coordinator (REN)

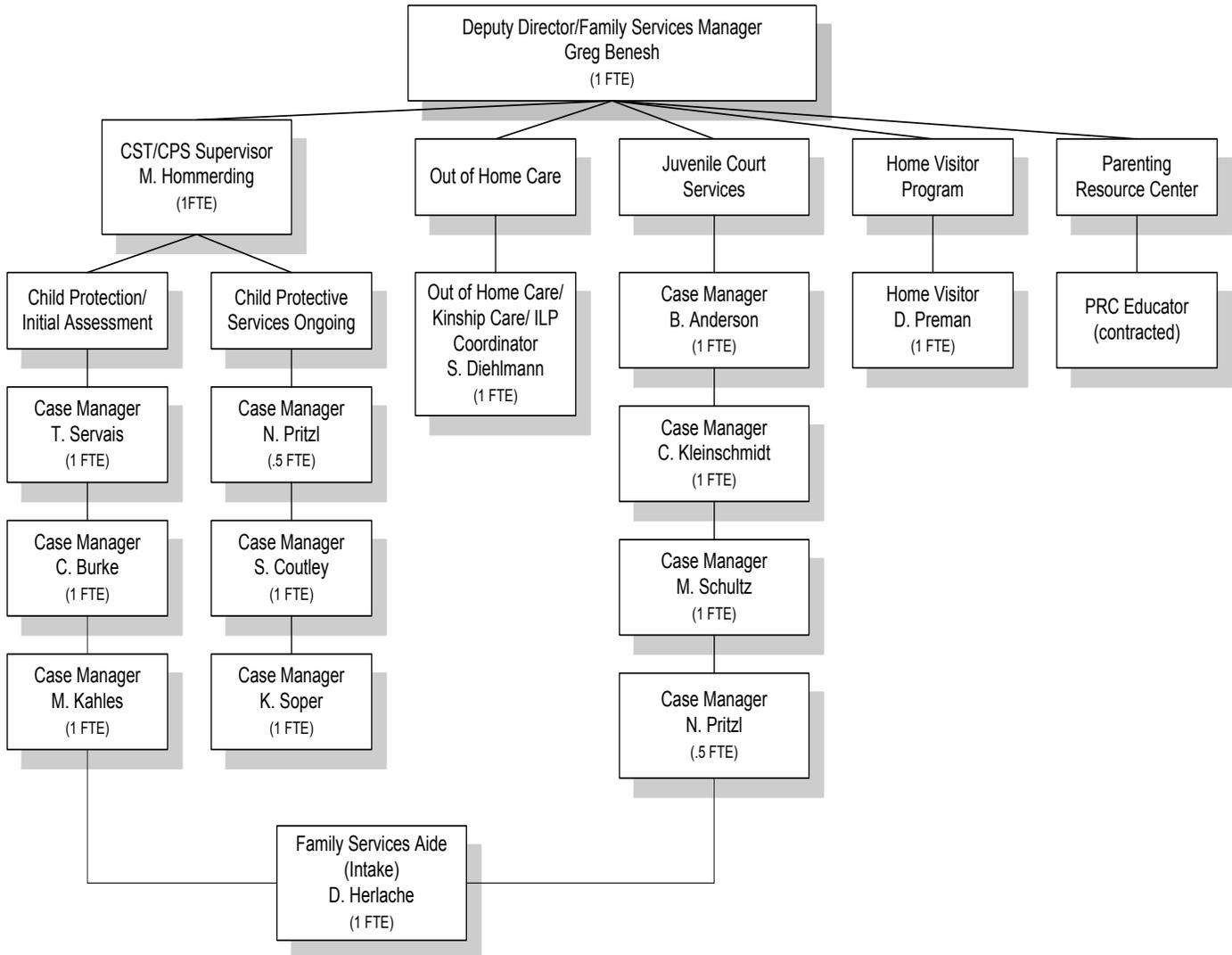
The state offered the IM Consortiums funding to hire a REN position for each of the Consortiums. Oconto County Department of Health and Human Services accepted the funding for Baylake Consortium and hired a REN Coordinator that is physically located in our department. This position is instrumental in promoting the Marketplace and raising awareness throughout our communities on how to access the Health Insurance Marketplace.

■ At Risk Youth Grant

In an effort to serve a population with multiple barriers and needs, we wrote a grant to gain funds necessary to work with At Risk Youth. These are the youth aging out of Foster Care and the youth that are in the Juvenile Justice system. Skills training, job mentoring, work experience and education are some of the services being provided to these youth. Services to this youth population were nonexistent in Oconto County before our program began.

Family Services Division

HEALTH & HUMAN SERVICES FAMILY SERVICES

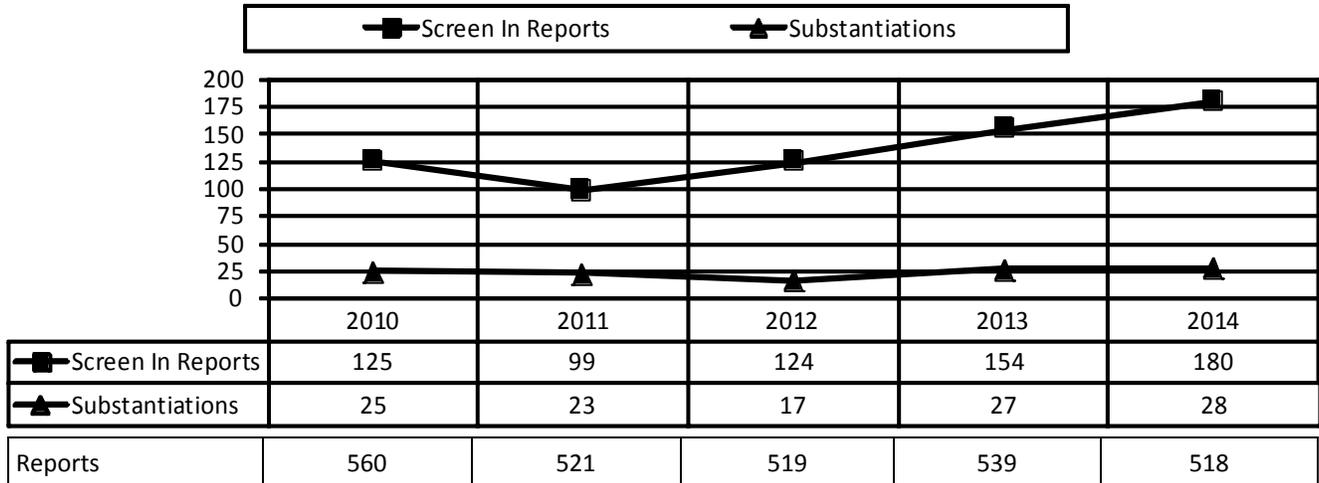


AUTHORIZED COUNTY POSITIONS: 14
 COUNTY FTE: 14
 CONTRACTED POSITIONS: 1

12/31/2014

Family Services Division (cont.)

CHILD ABUSE AND NEGLECT REPORTS 2010 - 2014



FAMILY SERVICES DIVISION SUMMARY

	2013	2014
■ JUVENILE COURT		
• Number of Referrals	154	125
• Counsel and Release	48	50
• Formal Supervision & Consent Decrees	38	28
• Deferred Prosecution Agreements	39	34
• Other Dispositions	29	13
• Average Caseload Size	25	25
■ INTENSIVE SUPERVISION PROGRAM		
• Number Served	7	8
• Placed Out of Home	0	1
■ KINSHIP CARE		
• Number Served	61	66
• Waiting List	0	0
■ HOME VISITOR PROGRAM		
• Number of Families	33	24
• Individuals Served	124	88
• Home Visits	423	489
• Love & Logic Sessions	27	14



Family Services Division (cont.)

OUT OF HOME PLACEMENTS—MEDIAN LENGTH OF STAY

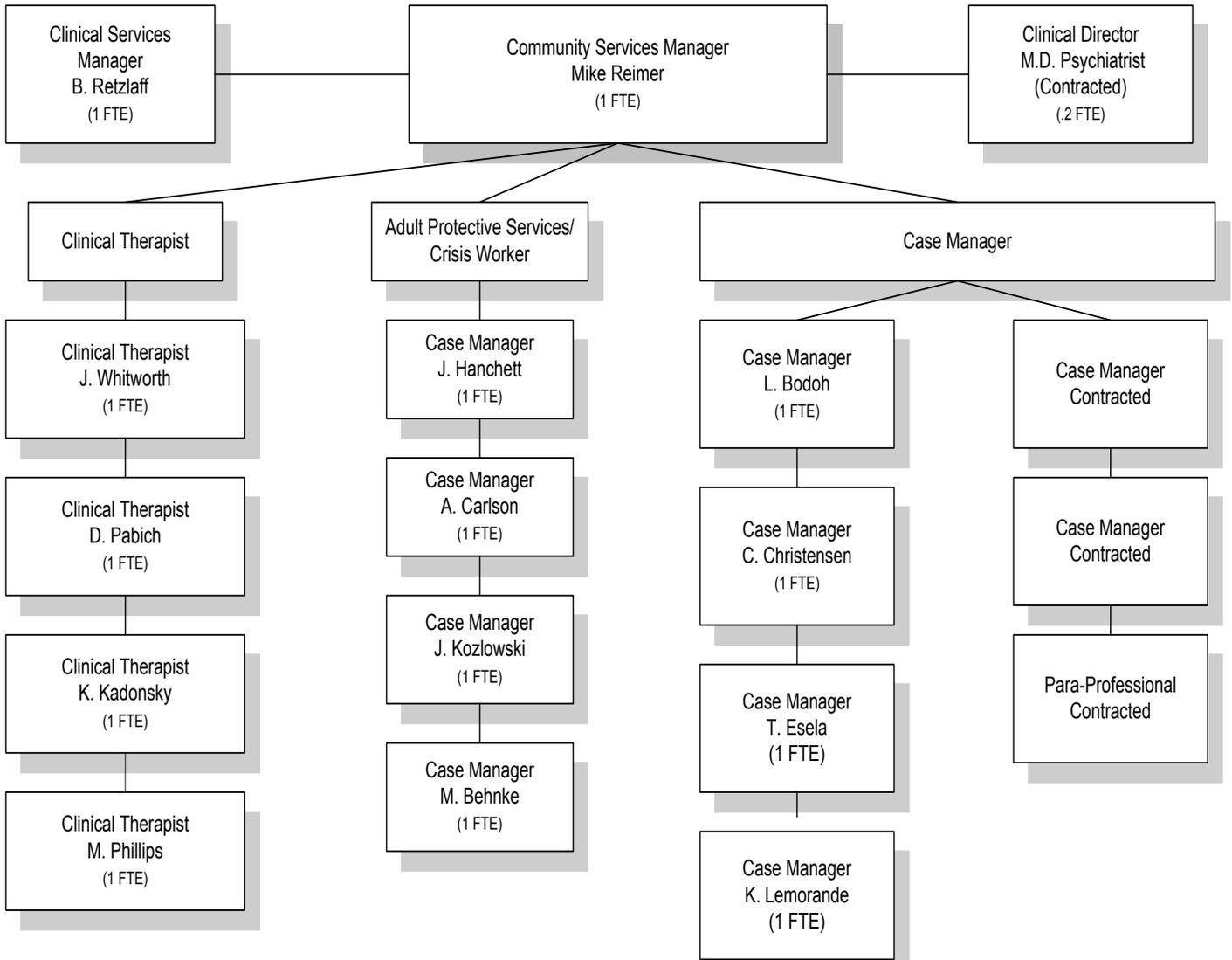
	Median Length of Stay (months) 2013	Median Length of Stay (months) 2014
Child Protective Services (CPS) Family Ongoing—Oconto County	8.2	4.55
Child Protective Services (CPS) Family Ongoing—State of Wisconsin	11.5	11.8
Juvenile Justice—Oconto County	2.5	8.4
Juvenile Justice—State of Wisconsin	7.6	7.45

OUT OF HOME PLACEMENTS—PLACEMENT STABILITY

	2013		2014	
Child Protective Services (CPS) Family Ongoing:				
1 or 2 Placement Settings	89.19% (33)	(WI 84.58%)	85.29% (29)	(WI 85.42%)
3 Placement Settings	5.41% (2)	(WI 9.88%)	11.76% (4)	(WI 9.41%)
4 Placement Settings	0% (0)	(WI 3.14%)	0% (0)	(WI 2.84%)
5 or More Placement Settings	5.41% (2)	(WI 2.4%)	2.94% (1)	(WI 2.32%)
Total Children	37	(WI 6,154)	34	(WI 6,544)
Juvenile Justice:				
1 or 2 Placement Settings	62.5% (5)	(WI 74.88%)	57.14% (8)	(WI 70.79%)
3 Placement Settings	12.5% (1)	(WI 13.41%)	21.43% (3)	(WI 14.14%)
4 Placement Settings	25% (2)	(WI 5.86%)	0% (0)	(WI 7.17%)
5 or More Placement Settings	0% (0)	(WI 5.86%)	21.43% (3)	(WI 7.9%)
Total Children	8	(WI 1,007)	14	(WI 962)

Community Services Division

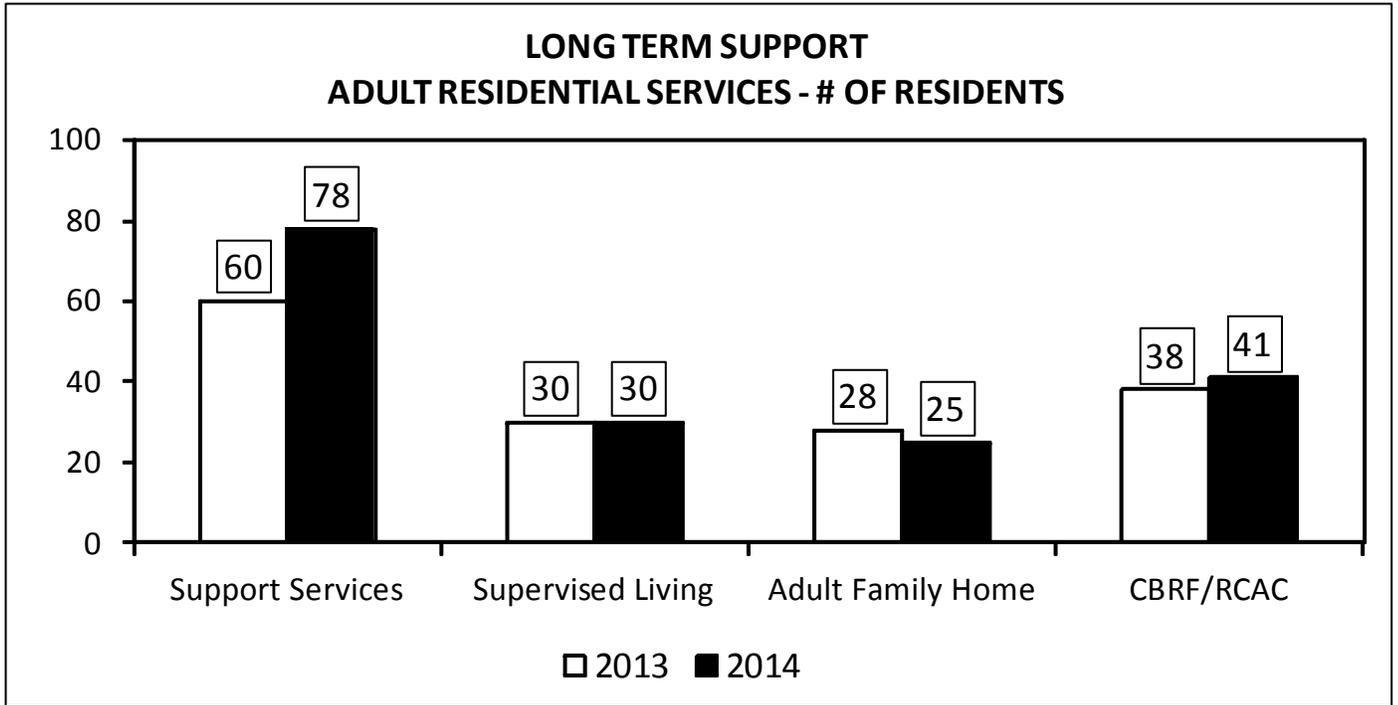
HEALTH & HUMAN SERVICES COMMUNITY SERVICES



AUTHORIZED COUNTY POSITIONS: 14
 COUNTY FTE: 14
 CONTRACTED POSITIONS: 4

12/31/2014

Community Services Division (cont.)



2014 CHILDREN'S LONG TERM SUPPORT

Autism	35 children
Non-Autism	7 children
Child Wait List	62 children

FAMILY SUPPORT PROGRAM

Children Served	16
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Community Services Division (cont.)

INPATIENT CARE

	Number		Average Stay	
	2013	2014	2013	2014
Mental Health Short Term	68	49	4 days	5 days
Mental Health Long Term *	2	2	35 days	44 days
Total	70	51		
Alcohol and Other Drugs (AODA)	3	1	25 days	1 day

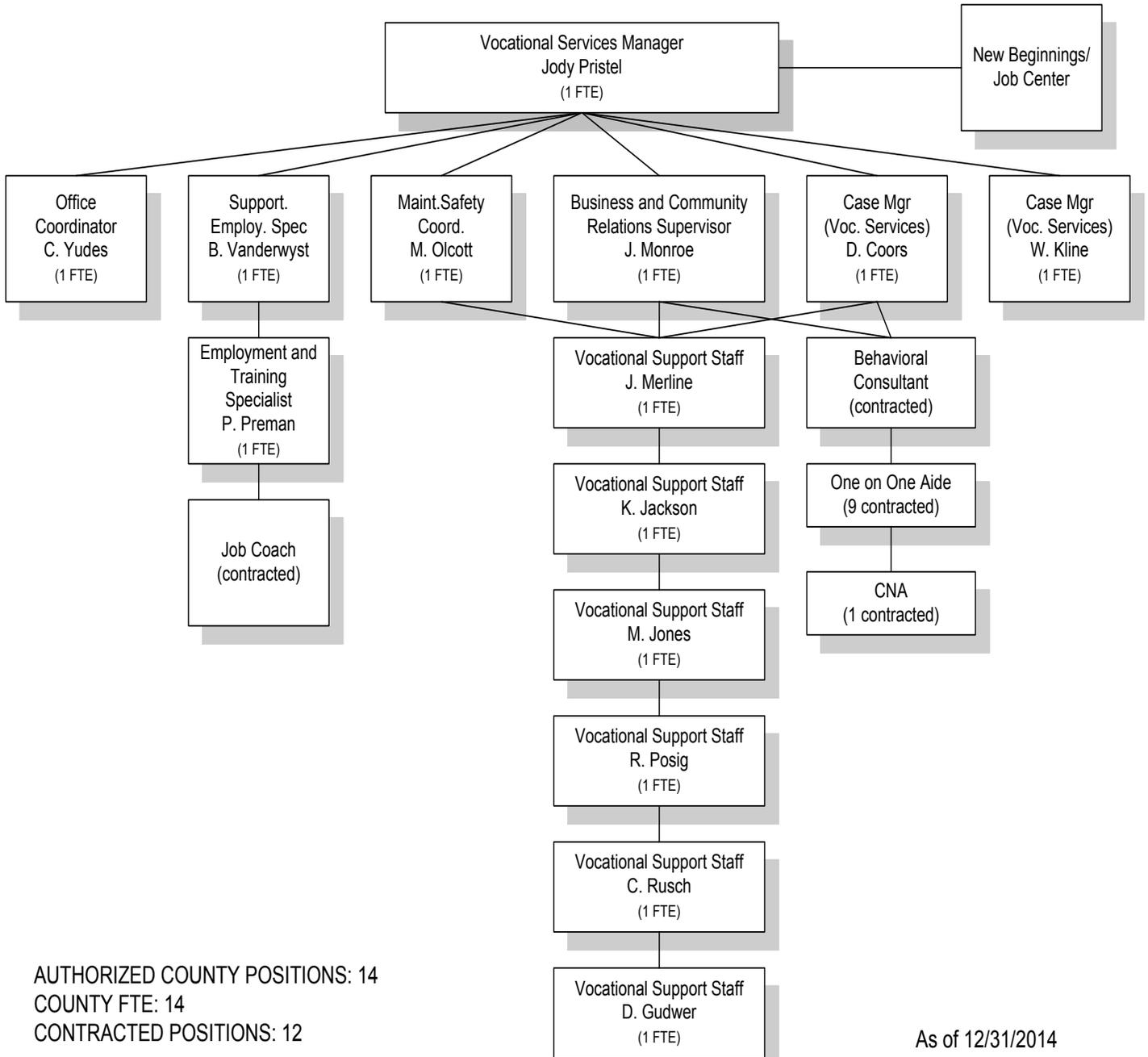
* More than 30 days

COMMUNITY SERVICES DIVISION SUMMARY

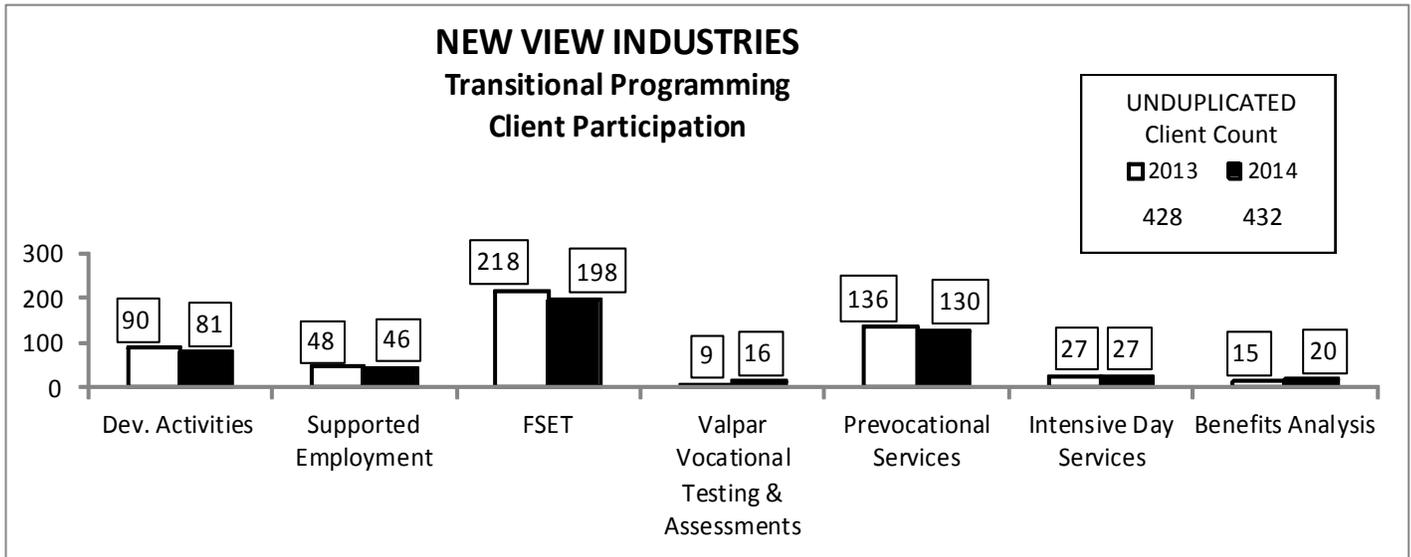
	2013	2014
■ CRISIS		
• Number Served	318	323
■ OUTPATIENT CLINIC		
• Number of Clients	751	627
■ OWI (Operating While Intoxicated)		
• Number of Assessments	169	131
■ AODA INTENSIVE OUTPATIENT		
• Number of County Paid Clients	3	1
■ COMMUNITY OPTIONS PROGRAM AND MEDICAID WAIVER FUNDING		
• Number of Elderly and Disabled Adults Funded	156	174

Vocational Services Division

HEALTH & HUMAN SERVICES VOCATIONAL SERVICES



Vocational Services Division (cont.)



DIVISION SUMMARY

2014 was a landmark year for New View Industries. We celebrated our 40th year of being in business and providing services to the residents of Oconto County. During 2014, we also did preparation for the transition into Family Care by evaluating our services, which led to expansion and enhancement of these services.

■ Day Services

- Presented a client production of Grease.
- Hosted editors from Country Magazine touring the Barn Quilts of Oconto County program. This led to us being featured in the October/November edition of Country Magazine.
- Hosted Author Suzi Parron Smith. Suzi tours Barn Quilt programs throughout the United States and has written books about her travels. In 2014, she toured the Barn Quilts of Oconto County and we will be featured in the next book that she is writing.
- Started to implement our collaboration with Oconto County 4-H to produce a Barn Quilts of Oconto County Calendar for 2016.
- Presented Mayo Clinic Stress Reduction Class to clients (Relaxation Techniques for the Mind, Body and Spirit).
- Implemented client video/book exchange program to enhance and promote clients interest in reading and appropriate video entertainment.
- Intensive Day Services expanded services to their clients to include daily skill building (i.e., cooking), community outings and physical activities.

Vocational Services Division (cont.)

DIVISION SUMMARY (continued)

■ Prevocational Services

- Increased crisis services in preparation for Family Care. Client behaviors have decreased as a result of staff becoming more skilled in prevention and managing of these behaviors.
- Purchased tablets for use in building prevocational work skills and social skill development with clients.
- Developed partnerships with HHS mental health counselors to develop therapeutic plans that are implemented to help clients effectively resolve issues that arise during their work day.

■ Sheltered Employment

- Subcontracted with 24 businesses.
- Continued to develop and market new products.
- Increased work with Nicolet Plastics and as a result, we were able to partner with DVR on providing employment evaluations.
- Trained clients on customer service and utilizing a cash register in our canteen.
- Provided training to clients on developing basic sewing skills.

■ Supported Employment

- 18 Division of Vocational Rehabilitation participants were placed in jobs in the community.
- Provided benefits analysis to 20 clients.
- Expanded Supported Employment services to Shawano County.
- Implemented Job Shadowing as a Supported Employment Service.
- Implemented interview streaming as a tool for SE clients to practice for interviews.
- Developed New View janitorial as a training site for SE clients.
- Established a partnership with Menominee Casino, they hired 3 of our clients.
- Expanded our Supported Employment services to 13 DVR Counselors..

■ Marketing Efforts

- Highlighted our 40th anniversary in marketing materials and at our Annual Fun Fest.
- Hosted Kitty Rhoades, Secretary of Department of Health Services and Cindy Polzin, Senior Director of Legislative and Local Affairs. Tours of New View Industries were given and we had the opportunity to highlight our services and discuss the impact of Family Care.
- Utilized social media to increase marketing and networking.

NOTES