



OCONTO COUNTY HOME ENERGY ASSISTANCE PROGRAM (WHEAP)

ADDITIONAL SERVICES

(2016-2017 HEATING SEASON)

Crisis Assistance

A household may be eligible for crisis assistance if you have no heat, have received a disconnect notice from the heating vendor, or are nearly out of heating fuel and do not have the money to purchase more. You must meet criteria approved by the Oconto County Health & Human Services Board.

Eligibility does not guarantee Crisis Benefits will be provided.



Furnace Assistance

WHEAP Emergency Heating System Assistance can provide services to eligible homeowners if the furnace or boiler stops operating during the heating season. Heating System Assistance includes payment for repairs, or in some situations your residence may qualify for a total replacement of a **non-operating** furnace or boiler.

Weatherization Service

A household's WHEAP eligibility makes the structure where you reside eligible for Weatherization Services if your dwelling/apartment has not been weatherized.

The goal of the weatherization program is to save energy by targeting households with excessive energy costs that are made up of elderly, handicapped and/or children who are under 6 years of age.

Local weatherization agencies will contact the highest priority households to evaluate the home and decide what services are needed.

Some common weatherization services available:

- Insulate attics, walls and floors
- Insulate or replace water heater
- Reduce air leakage
- Repair or replace furnace
- Test and/or replace refrigerator
- Perform a general health and safety inspection
- Provide information about maintenance and energy conservation



Weatherization services differ with each home depending on how it is built and its condition.

Contact the Oconto County Department of Health and Human Services at (920) 834-7159 for more information regarding this program and similar programs. Additional information can also be found at <http://homeenergyplus.wi.gov>.

Program services are available without regard to race, color, sex, age, religion, national origin, or mental/physical handicap.